**POOJA GILDA**

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# PROFESSIONAL SUMMARY

* 3+ years of experience in developing, implementing, testing and supporting web applications using Java technologies
* Experience in working on core Java concepts like Multithreading, Collections and Exception handling mechanisms
* Experience in working on client-side technologies like HTML, CSS, JavaScript.
* Hands on experience in working on Unix shell script.
* Experience in working on REST Webservice and Spring batch.
* Experience in using Apache Tomcat server and WebSphere Application server ▪ Experience using Oracle database.
* Provide support for production applications as issues arise during and after business hours
* Provide support for deployments during maintenance windows ▪ Knowledge on MySQL DB.
* Knowledge on Maven.
* Knowledge on Insurance domain.
* Effective management of tasks and deliverables for the team members.

# SKILLS

* Java Technologies Java, J2EE, Java Web services and Restful, JDBC, Servlets, Spring Boot
* Application server - Tomcat ▪ Databases - Oracle, MySQL
* Code Development Tools - Eclipse, IBM RAD, STS
* Scripting or Markup Language - HTML, CSS, JavaScript and XML.
* Methodologies - Agile, Waterfall, Scrum
* Documentation Tools - MS Word, MS Excel
* DB Tools - MS SQL Server, Oracle SQL Developer
* ITSM Tools - Service Now
* Version Control Tools - SVN, PVCS, GIT
* Build Tools - Jenkins
* Other Tools – Secure CRT, WinSCP

# CERTIFICATIONS

* Oracle Certified Java Professional – 2017
* AWS – Solutions Architect Associate – 2020

# WORK HISTORY

**Associate Consultant, May** 2017 – Till date **Capgemini –** Hyderabad, Telangana

**Projects Handled:**

**LAWYERS INSURANCE** is a web based complete policy issuance system for Lawyers

Professional Liability for CNA Financial Corporation, which protects a firm and its attorneys against malpractices claims. It performs capturing application info, supplement info, rating (Quick Quote & Full Quote), policy issuance, midterm processing and renewal processing.

**STATEFILING** is a central repository of all the documents for an insurance company. In any insurance company, we have lots of insurance documents, endorsements etc. approved by different states. If we have to write a policy in state, we need to file a policy form, file endorsements, we have to tell the states like what this we intend to do, and this is how we charge the premium. This application is built in J2EE and FileNet EDMS service and the database is oracle.

* Work with Business users on Business New Requests (BNRs) or PMEs /MEs (Project Minor Enhancements) by creating Contract Requests, Project Cost Estimates (PCE), Post Definition Estimate (PDE), Resource Planning, Statement of Work (SOW).
* Work with team for technical issues; make the Root Cause Analysis and provide solutions to the business (client). Involving in the Tech Bridges and Root Cause Analysis meetings and to provide the technical details for the issue, to resolve the issue and/or to suggest the work around for the issue in question.
* Prepare Health Check Reports on daily basis and share the results with the business and Monitor the applications health round the clock and keep the applications health in check.
* Prepare functional and technical documentation to understand the application behavior and to improve the performance.
* Evaluate the quality of work by identifying the KPIs and fine tune the applications performance.
* Provide accurate and detailed weekly status reports (WSR).
* Schedule meetings periodically with the team and with clients and help improve the business process.
* Interacting with client to ensure SLAs are met throughout the contract period and working on the enhancements requested by the clients.
* Improving application performance by automating repeatable business processes, optimizing client database usage and conduct performance tuning.
* Resolving incidents, creating /resolving defects / change requests related to applications.
* Providing the possible work around for the issues faced by the business users till the defects are fixed and deployed to production and to guide the business users with preventive measures to cause minimal effect to the business in case of issues/outages.

**EDUCATION**

**Bachelor of Technology –** Computer Science (2013 -2017) **CVR college of Engineering– Hyderabad, India** graduated with 81 % aggregate**.**