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# Experience Summary

* Around 7 years of experience in SFDC Salesforce.com CRM platform using Lightning Aura Components, LWC, Visual force, Apex and Java Technologies as Developer and Administrator.
* Experienced in all phases of Software development life cycle (SDLC), quality management systems and project life cycle processes.
* Hands on experience knowledge on Administration setup and Force.com, Visual Studio Code IDE, Apex, Visualforce, Aura, LWC and integration tools like Apex Data Loader.
* Extensive experience using SFDC Administration, Creating Roles, Profiles, Page Layouts, Validation rules
* Good knowledge on Apex development in creating Objects, Triggers, Apex Classes, Platform Events, Standard Controllers, Custom Controllers and Controller Extensions.
* Experience in realizing the business requirements to design on Salesforce.com platform, by designing the required entities like custom objects, creating the relationships/ junction objects like Master-Child, lookups, Entity Relationship data model, Pages, Classes, Interfaces, Workflows & Workflow rules, triggers, Email alerts and business logic.
* Experienced in Sales Cloud and Salesforce CPQ.
* Excelled in working with various Salesforce.com standard objects like Accounts, Contacts, Opportunities, Products and Price books, Quotes, Orders.
* Technical Knowledge about Salesforce Lightning schema builder, process builder, app builder and components.
* Customized existing Visual force to align with Salesforce new Lightning UI experience.
* Maintenance and development of custom objects to build new application functionality and tabs in the Salesforce.
* Worked on LWC(Lightning Web Components), Lightning Message Service, Events, PubSub Model, Aura PubSub Model, Component Life Cycle, Using Public Properties, Wire methods, Usage of Apex Classes with Wire and imperative Calls.
* Lightning Design System in both LWC and Aura Components.
* Using Visual Studio Code, Authorize Dev Hub, Creating Scratch Orgs
* Well experienced in Lightning Aura Components, Visual Force pages, Apex Classes, Apex Triggers, Batch Apex, Test Classes, Components, Custom Settings, Workflow Rules, Approval Process, Validation Rules, Roles, Profiles, Organization Wide Defaults and Sharing rules, Reports and Dashboards and other Salesforce.com standard features.
* Creation of Mock Test Classes for HttpCallout classes, WebService Call Out classes
* Experienced in Integrations using both Web Services (SOAP) and REST API.
* Used Post Man, SOAP tools for Integration.
* Have good working knowledge in querying Sales force database using SOQL & SOSL queries using Force.com Explorer.
* Maintain user roles, security controls, creating shared security rules, profiles, workflow rules, creation of new users, custom fields, Modifying standard layouts.
* Defining Custom Profiles, User Permissions and created Custom Sharing Rules for Record owners with “Read-only” Permissions granting client-requested Create/Read/Update/Delete capabilities.
* Having good knowledge of all phases of SDLC with expertise in Requirement Gathering, Analysis, Designing, Development and Testing.
* Hands on experience in Copado deployment
* Experienced in developing services in Mulesoft
* Team player with good interpersonal skills, strong understanding of fundamental business processes, excellent Communication and Problem-solving skills.

**Technical Skills:**

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| **Salesforce Technologies** | Apex, Lighting Aura Components, LWC, Visualforce, Integration,  SOQL, SOSL, Process Builder, Workflow, Formulas, Validation Rules,  Roles & Profiles, Force.com IDE, Apex Data Loader, Web and REST Services. |
| **Tools** | Force.com API tools, Data loader, Developer Console, Mulesoft, POSTMAN, SOAP UI, VS Code, Notepad++ |
| **Web Technologies** | HTML, CSS, Java Script, XML and JSON |
| **Languages** | Apex, Java, PL/SQL |
| **Operating Systems** | Windows |
| **Office Tools** | MS Excel, MS Word, Outlook |

**Certifications:**

* Salesforce Certified Administrator
* Salesforce Certified Platform Developer I
* [Salesforce Certified JavaScript Developer I](https://trailhead.salesforce.com/credentials/javascriptdeveloperi)
* Salesforce Certified CPQ Specialist
* MuleSoft Certified Developer - Level 1

**Project Summary:**

**Client #1:** Cisco, San Jose, USA **Dec 2020** to current

**Environment:** Salesforce CRM, Salesforce CPQ, APEX, Visual force, Lightning, LWC.

**Designation**: SFDC Developer

# Responsibilities:

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* Worked with functional leads to transform and develop new requirements into design, implementation.
* Created custom Objects and worked on Standard Objects.
* Followed Agile methodologies, planned Sprints, iterative deliveries and daily scrum meetings.
* Worked with release manager to identify changes that need to be manually configured in PROD after deployment.
* Developed Apex classes and triggers to achieve user’s desired functionality and have written the dependent test classes
* Designed, Developed and deployed the Custom objects, Page layouts, Custom tabs, Components, Visual Force
* Pages, Apex classes & Triggers to suit to the needs of the application.
* Effectively created the pick lists, dependent pick lists and junction objects to establish the connectivity among objects.
* Perform detailed analysis of business and technical requirements and designed the solution by customizing various standard objects of SalesForce.com (SFDC) and other Platform based technologies like LWC, Aura, Visual Force, Force.com API and Web Services. Developed various custom Objects, Tabs, Components and Visual Force page and Controllers.
* Followed Agile methodologies, planned Sprints, iterative deliveries and daily scrum meetings.
* Worked with release manager to identify changes that need to be manually configured in PROD after deployment.
* Working Knowledge on Sales Cloud, CPQ, Apex Programming on Force.com Platform
* Used the sandbox for testing and migrated the code to the deployment instance after testing.
* Used Force.com developer toolkit including Apex Classes, Apex Triggers and Visual force pages to develop custom business logic.
* Working on CPQ, created Product rules, Price rules

**Client #2:** Banfield Pet Hospital, Hyderabad **June 2019** to **Dec 2020**

**Environment:** Salesforce CRM, APEX, Visual force, Lightning, LWC.

**Designation**: SFDC Developer

# Responsibilities:

* Created custom Objects and worked on Standard Objects.
* Developed Visualforce Pages, Apex Classes, Triggers, Batch Apex, Schedule Apex to support the custom functionality.
* Interacted with various business user groups for gathering the requirements for Salesforce implementation and documented the Business and Software Requirements.
* Used field level security along with page layout to manage the visibility and accessibility of fields for different profiles.
* Developed LWC, Aura, Visualforce Pages to include extra functionality and wrote Apex Classes to provide functionality to the LWC, Aura, Visualforce pages.
* Worked on Test Classes for Code Coverage.
* Worked on Creation of Test Classes for Mock Callouts for both Web Services and Http Callous
* Developed Workflows, Process Builders.
* Developed Aura Components with the help of Lightning Design system and Lightning data Services, Events.
* Created Reports and Dashboards.
* Created REST and SOAP Services.
* Designed, Developed & Deployed various APEX Classes, Triggers, Test methods, Aura, LWC, Visualforce pages & also various Schedule, Batch and Future based Apex classes to implement the custom functionality. Developed triggers which added automatic templates to fire to the respective users.
* Developed Lightning Web Components with Lightning Data Services, using Wire Methods calling Apex Classes, worked on pubsub model and aura pubsub modal.
* Including Lightning Web Component inside Aura Component.

**Client #3:** MTN South Africa, Hyderabad **March 2017** to **June 2019**

**Environment:** Salesforce CRM, APEX, Visual force, Lightning Aura Components.

**Designation**: SFDC Developer

# Responsibilities:

* Interacted with various business user groups for gathering the requirements for Salesforce implementation and documented the Business and Software Requirements.
* Proactively created Apex Triggers and Apex classes and also developed and managed complex workflows, approvals, validation rules and system triggers.
* Used field level security along with page layout to manage the visibility and accessibility of fields for different profiles.
* Developed Apex Classes, Controller Classes and Apex Triggers for various functional needs in the application.
* Worked with Apex on Force.com IDE, created custom controller classes for Visualforce pages and to implement custom business logic.
* Responsible for writing SOQL & SOSL queries with consideration to Governor Limits for data manipulation needs of the application using platform database objects.
* Created custom Objects and worked on Standard Objects.
* Developed Visualforce Pages, Apex Classes, Triggers, Batch Apex, Schedule Apex to support the custom functionality.
* Upgraded some Apps from Salesforce Classic to Lightning Experience to develop rich user interface and better interaction of pages.
* Created multiple Lightning Components, added CSS and Design Parameters that makes the Lightning component look and feel better.
* Worked on Test Classes for Code Coverage.
* Developed Workflows, Process Builders.
* Developed Aura Components with the help of Lightning Design system and Lightning data Services, Events.
* Created Reports and Dashboards.
* Including Aura Components in Visual Force Pages

**Client #4:** HDFC Life India, Bangalore **April 2016** to **March 2017**

**Environment:** Salesforce CRM, APEX, Visual force, Lightning Aura Components.

**Designation**: SFDC Developer

# Responsibilities:

* Created and maintained new users, roles, profiles, queues, views, public groups and implemented role and forecast hierarchies, sharing rules at all levels and record, object, role, fields, profile, user level permissions to manage sharing access among different level of org users.
* Experience in CPQ.
* Worked on Pricelist, Complex products (bundles), Standalone products, Category setup.
* Created and edited workflow rules, actions, custom objects and fields.
* Work with release manager to identify changes that need to be manually configured in PROD after deployment.
* Involved in Option, Attributes, and Constraint rules configuration.