SURYA PRAKASH RAO K.

SENIOR LEVEL PROFESSIONAL

📱 +91-9739838115
✉ prakash1204@gmail.com

High-energy Technocrat with over 14 years of experience in Oracle FLEXCUBE; targeting senior assignments in Oracle FLEXCUBE Implementation & Support domain with an esteemed organization

Executive Profile

- **An established Oracle FLEXCUBE Specialist** with expertise in implementation & Bug fixing activities of **FLEXCUBE products**.
- Exhibited excellence by handling **ECO Bank Group** multi country rollout **– Oracle FLEXCUBE implementation & Support for 34 countries.**
- Expertise in **delivering new solution integration as a SME for Oracle FLEXCUBE Products;** collaborating with teams to deliver solutions as per functional and technical designs & customizations.
- Proficient in delivering **techno-functional services** for Oracle FLEXCUBE implementation; **participating in implementation activities of Oracle FLEXCUBE Core Banking product at both onsite and remotely from base-location.**
- Excels at **ensuring business continuity** in case of any problem faces by customers with respect to **FLEXCUBE products**; conducting on-time service request analysis and providing resolution with the help of the team members.
- Gained **extensive international exposure** by working at onsite locations like **United Kingdom-**2yrs, **Taiwan-**2yrs , **Ghana** -2yrs for long term and short term travels to **Seychelles, UAE, Nepal and European countries like Switzerland, France, Belgium & Germany**

Education

- MCA from Madhurai Kamaraj University, Madhurai, India
- B.Sc. (MPC) from Andhra University, Visakhapatnam, India
- PGDHRM from Andhra University, Visakhapatnam, India
- PG Diploma in Software Engineering from Datapro Info World, Visakhapatnam, India

Key Impact Areas

FLEXCUBE Implementations

Data Migration Management

Technical Support & Assistance

Customer Engagement

Performance Tuning

Project Management

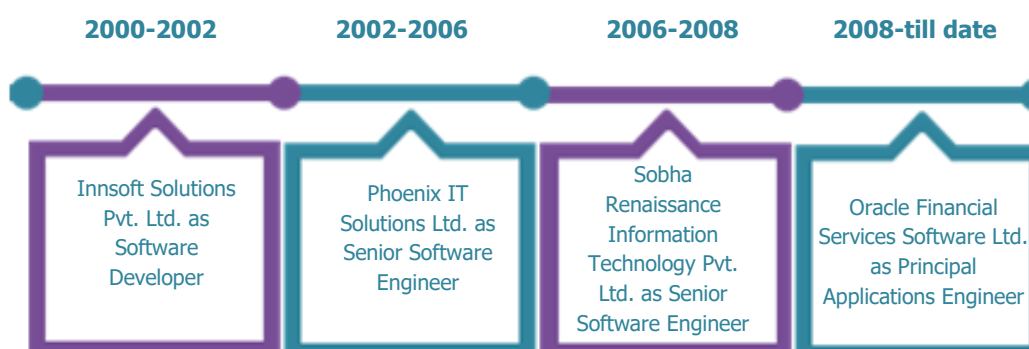Production Support

Key Skills

Collaborator

Detail-oriented

Tech-savvy

Planner

Leader

Career Timeline

2000-2002	2002-2006	2006-2008	2008-till date
Innsoft Solutions Pvt. Ltd. as Software Developer	Phoenix IT Solutions Ltd. as Senior Software Engineer	Sobha Renaissance Information Technology Pvt. Ltd. as Senior Software Engineer	Oracle Financial Services Software Ltd. as Principal Applications Engineer

ORACLE
FINANCIAL SERVICES

Professional Experience

Since Mar'08 with Oracle Financial Services Software Ltd., Bengaluru as Manager - Product Support & Principal Applications Engineer

Key Result Areas:
- Analyzing business needs for determining feasibility within time & cost constraints
- Assisting to clients & team members in mapping business practices for designing & implementing solutions
- Providing functional design to the Technical Team for the gaps identified in Oracle FLEXCUBE for customization of specific requirement of clients
- Negotiating the deliverables and delivery schedule with clients; directing the activities of the team by supporting the project post-implementation activities
- Drafting reports on business practice by instant configurations of Oracle products and fit-gap analysis
- Participating in requirement gathering (interacting with users) for enhancement & implementation of Oracle products and preparing technical specifications
- Developing project baselines; monitoring & controlling projects with respect to cost, resource allocation, time overruns and quality compliance to ensure satisfactory execution/delivery of the same
- Providing support through Root Cause Analysis, Design/Deliver Bug Fixes
- Prioritizing service requests based on the customer's business impact
- Coordinating with Development and/or Support teams for various technical deliverables including customization deliveries, fixes and so on
- Identifying issues and providing production support covering both technical & functional domains of Oracle FLEXCUBE at customer location/base location
- Collaborating with the stakeholders including Client IT Team, Support Team, and Offshore Development Teams to prepare & provide status reports to management/client periodically

Highlights:
- Received a team award for contributing to ECO Bank implementation & support in 2012
- Led all phases of contract negotiation, program management, and implementation for rollout of Oracle Distribution.
- Worked with technical resources for development of extensions and custom programs for new implementation as well as upgrade projects.

Oct'06 – Feb'08 with Sobha Renaissance Information Technology Pvt. Ltd., Bengaluru as Senior Software Engineer

Mar'02 – Oct'06 with Phoenix IT Solutions Ltd., Visakhapatnam, India as Senior Software Engineer

Oct'00 – Jan'02 with Innsoft Solutions Pvt. Ltd., Visakhapatnam as Software Developer

Technical Skills

- Operating Systems: MS-DOS, Windows 9x/NT/2000 Professional, UNIX
- Languages: SQL, PL/SQL, XML, XSL, Visual Basic 6.0,C, C++ and Java 2.0
- Database: Oracle 9i, Oracle 10g, Oracle 11g MS SQL Server 2000, MS-Access
- Database Tools: TOAD 7.3, PL/SQL Developer, SQL Developer, Visio 2003
- Reporting Tools: Crystal Reports, Data reports, Text Report (Printer Object)

Personal Details
Date of Birth: 12th April 1977
Languages Known: English, Hindi & Telugu
Passport Number: R8265671 (Valid till Feb'28)
Address: D-001, Sumadhura Soham Apartment, ECC Road, Whitefield, Bengaluru - 560066

Refer to the Annexure for Project Details

ANNEXURE

Projects Undertaken

At Oracle Financial Services Software Ltd.

Title: Oracle FLEXCUBE Development - Bengaluru, India
Period: Mar'19 – till date
Project: FLEXCUBE UBS 14.x and OBPM 14.x Development
Role: Principal Applications Engineer

Title: Oracle FLEXCUBE Implementation & Post Live Support – Bengaluru, India
Client: American Bank of Investments, Unicredit Bulbank, ECO Bank France, LeasePlan Bank and Offshore Support for UK Banks
Period: Apr'18 – Feb'19
Project: FLEXCUBE Universal Banking Solutions
Role: Senior Technical Consultant

Title: Oracle FLEXCUBE Implementation & Post Live Support - London, United Kingdom
Client: European Region Customers (UBS AG, FBN UK, Hampden Bank, Weatherbys Bank, ECO Bank France & Saxo Payments Bank)
Period: Apr'16 – Mar'18
Project: FLEXCUBE Universal Banking Solutions
Role: Senior Technical Consultant

Title: Oracle FLEXCUBE Implementation & Post Live Support – Bengaluru, India
Client: ECO Bank Group, Pan Africa – 34 Countries
Period: Oct'10 – Mar'16
Project: FLEXCUBE UBS 7.1
Role: Product Support Manager

Title: Oracle FLEXCUBE Implementation & Post Live Support - Onsite
Client: Tachong Bank, Taiwan
Period: Apr'08 – Oct'10
Project: FLEXCUBE Corporate (FCC) 7.1
Role: Consultant

At Sobha Renaissance Information Technology Pvt. Ltd.

Title: Renaissance Utility Product (rUtility)
Client: Sobha Iptek, Jakarta, Indonesia
Duration: 8 Months
Technology: Oracle10g, SQL, PL/SQL, Java 2.0 and Windows XP O/S 2.0, Hibernate and Windows XP O/S
Role: Techno-functional Consultant

Title: Healthcare Information System (rCare Product)
Client: Chulabhorn Cancer Hospital, Bangkok; SSR National Hospital, Mauritius
Duration: 6 Months
Technology: Oracle9i, SQL, PL/SQL, C#, VB.NET, Win-forms
Role: Senior Software Engineer

At Phoenix IT Solutions Ltd.

Title: Integrated Metering, Billing and Collection Project (IMBC)
Client: Kanpur Electricity Supply Company Ltd (KESCo), Kanpur, Uttar Pradesh
Duration: 20 Months
Technology: Oracle 9i, SQL, PL/SQL, Java, JSP, XSL, XSQL and Windows 2000 O/S
Role: Team Lead

Title: Computerized Billing Project (CBP)
Client: Nepal Electricity Authority (NEA), Kathmandu, Nepal
Duration: 18 Months
Technology: Oracle 9i, SQL, PL/SQL, Java, JSP, XSL, XSQL and Windows 2000 O/S
Role: Team Lead

Title: Imap (Intelligent Mapping System)
Client: APEPDCL (Andhra Pradesh Eastern Power Distribution Company Limited)
Duration: 1 Year
Technology: Windows N.T, Visual Basic 6.0 & Oracle 8.0, Crystal Reports and Printer Object
Role: Team Member