## **DIKSHA BANGRE**

Email: dikshabangre06@gmail.com Mobile: 7024512422

Current Address: Karve Nagar, Pune. Permanent Address: Raipur, Chhattisgarh

SALESFORCE DEVELOPER/ADMIN

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### **Summary:**

Software Developer with 2 yrs of experience in Web Development where currently working as a Salesforce Developer/Admin from Nov2019. Interested in developing and designing websites with new technologies. Ongoing preparation for Salesforce PD I Cerification.

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### **Technical Skills and Abilities**

HTML,CSS, BOOTSTRAP, WORDPRESS, JAVASCRIPT and JQUERY

- · XML, VB.net, PHP, SQL
- · Administration & Developing in Salesforce CRM & Force.com platform.
- SFDC development using Apex classes, VisualForce Page, Force.com IDE,
   SOQL Visual Studio Code and SOSL.
- Sales Cloud, Service Cloud, Sandbox, Communities, Einstein Platform, Pardot API, direct communication from Salesforce, Fields, Objects, Components and App Builder.

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### PROFESSIONAL EXPERIENCE

Sysfort, Inc. Pune from Nov2019 till now. Current Position: Salesforce Developer & Administrator. Project Name: Intiva Health, Austin, TX (Jan 18 – Present)

- Handle all basic administrative functions including user account maintenance, reports and dashboards, workflows and other routine tasks.
- Worked on various salesforce.com standard objects like accounts, contacts, cases, leads, opportunities, campaigns, reports and dashboard.
- Granting access to objects, fields and accounts, user permission sets, app exchange, master detail relationship, Email-to-case, Web-to-lead, Web-to-html, Einstein Bot and implementation of Pardot.
- Worked on customer portals and communities administration and Visual WorkFlows (Flows) to achieve different UI functionalities without any Custom coding

### PCM CLOUDTECH PVT LTD Pune from Jan2019 till Nov2019.

Position: Intern Web Developer.

<u>Project Name: PCM Academy</u>

- Develop websites in PHP, WordPress and Bootstrap.
- · Train To Students for Developing Website
- Teaching subject HTML, CSS, WordPress, PHP,SQL
- · Handling Management Part of Company also managed company website.

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# **Academic Details:**

• **Bachelor of Computer Applications** in Information Technology (I Class), Pragati College, Raipur (Chhattisgarh), 2012-2015.

 Masters in Computer Applications (I Class), MATS School of MSIT Raipur (Chhattisgarh), 2017-2019.

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### **Miscellaneous Information:**

• Research Paper: Big Data Analysis : A Review

Mini Project: Stationary Management System(BCA)

· **Internship1:** Android Application Development (TCSION, Raipur)

Internship2: Python(Jupyter Notebook, Effcon Raipur)

• **Internship3:** UI and PHP(Hospital Management System)

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### Awards & Achievements:

 Campus Ambassador certificate for Abhikalpan 2019- The Techno-Design fest of PDPM, IITDM Jabalpur.

- Certification of participation in MCA for National Seminar on Tech Trends 20th April, 2018.
- Certification on Research paper entitled "Big data Analysis" in National Seminar on Advances On Computational Technology and its Applied Domain 16th-18th Feb (ACTAD-2019).
- . Certification in Webinar on Salesforce Technology by IIOT Labz, Nagpur.
- · Awarded in Rangoli and Pot Decoration, dance competition held in Pragati College, Raipur (Chhattisgarh).

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### **Declaration:**

I hereby declare that the above information is correct and true to the best of my knowledge.

**DIKSHA BANGRE**