



## CONTACT

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## COMPETENCIES

- Ability to meet tight deadlines
- Excellent communication skills
- Easily Adaptable
- Leadership
- Detail Oriented
- Client Retention
- Responsible and Accountable
- Pro-active
- Self-learner

## CERTIFICATIONS

### ADVANCED CERTIFIED SCRUM MASTER

2020  
Scrum Alliance

### CERTIFIED SCRUM PRODUCT OWNER

2019  
Scrum Alliance

### CERTIFIED SCRUM MASTER

2017  
Scrum Alliance

# GAYATHIRI MOHANAKRISHNA

## SENIOR PROJECT MANAGER

*Advanced Certified Scrum Master  
Certified Scrum Product Owner*

## PROFILE SUMMARY

- Diligent and Results-driven Project Management professional with 6+ years of experience in leading all phases of diverse technology projects.
- **Expert in agile and waterfall project management methodologies**, with the ability to produce high-quality deliverables that meet or exceed timeline and budgetary targets.
- Very proficient in **requirements analysis, project scoping, risk management, process improvements, cross-functional collaboration and project deployment**.

## SKILLS

Scrum Master  
MS Project, OmniPlan  
Project Commissioning and Launch  
Project Estimation and Scheduling  
Resource Allocation  
Budgeting and Forecasting  
Product Management  
Client Relations and Presentations  
Strategic Planning

RFP, SOW and Contracts  
Stakeholder Management  
Atlassian JIRA, Trello, Pivotal Tracker  
Confluence, Open Air, Keka  
Risk Management  
Change management  
Team Building and Mentoring  
Reporting and Compliance  
Vendor Management

## EXPERIENCE

### SENIOR PROJECT MANAGER

West Agile Labs, Hyderabad| June 2018 - Present

- Handling end-to-end management of project deliverables across multiple domains for 6+ projects with teams of 5-25 members.
- Proactively identified and managed **project risks, scope creeps, and deviations** through **regular and transparent communication** with the customers.
- **Technology Stack** - React JS, ROR, Vue JS, Node JS, Angular JS, React Native, SQL Server.
- Proficient in JIRA, Trello, Pivotal Tracker, Slack, GitHub, Keka.
- Hands-on expertise in the implementation of Scrum ceremonies - **Sprint planning, Daily Scrum, Sprint review and retrospective**.
- Coordinating with stakeholders in defining the **product vision and product roadmap** according to the ROI and business value.
- Tracking and communicating **team velocity and sprint/release progress** to all affected teams and management.
- Working with the Scrum Team and the Product Owner to negotiate the minimum viable product for delivery.
- Acted as an **Agile Coach** and Identified process improvements across the organization to continuously improve overall project management support.
- Monitoring **project budget and schedule** by developing project plans and reviewing the baseline at regular intervals.



## CERTIFICATIONS

### PROJECT MANAGEMENT : SKILLS FOR SUCCESS

2014

Learning Tree International,  
London

## EDUCATION

### MSC MANAGEMENT AND IT

2011

University of St Andrews,  
Scotland

### B TECH INFORMATION TECHNOLOGY

2010

SRM University, Chennai

## OTHER INTERESTS

- A good singer
- Conducted a voluntary teaching initiative for the under-privileged children

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## SENIOR PROJECT MANAGER

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Certified Scrum Product Owner*

### PROJECT MANAGER

PamTen Inc, Hyderabad| Oct 2016- May 2018

- Managed and delivered complex Web, Android and iOS projects with teams of 20+ developers, designers, QA and analysts.
- Led all aspects of project, including resource allocation, capacity planning, project documentation, client engagement and change management,
- Performed **Requirements Analysis and Estimation**, prepared **Project plans** and monitored and controlled the project execution as per the plan.
- Responsible for **Release and Sprint planning**, publishing velocity reports, burn-down and burn-up charts.
- **Enhanced project-wide efficiency** by creating 12+ filters and dashboards in JIRA to monitor the progress of bugs, features and enhancements.
- Conducted daily **stand-ups, sprint reviews and retrospectives**.
- Mentored Teams leading them to be self-directed with strong accountability, decision-making, conflict resolution and transparency.
- Conducted **interviews and performance appraisals**.
- **Designed Wireframes** using MS Visio, Balsamiq Mockups and HTML prototypes.

### PROGRAM MANAGER

TechDimension IT Solutions, Hyderabad| Nov 2015- Mar 2016

- Led multiple cross-functional teams of Developers, QA's and UI Designers to develop an Online Exam Portal and a web application for MSI Municipal Systems Inc, USA.
- Worked extensively on **Resource Management, Project Status Reporting, Onsite-Offshore Liaison, Customer Expectation Management** and managing cost & schedule.
- Technologies used include AngularJS, ROR, C# .Net, HTML 5, CSS.
- Facilitated and conducted **requirements elicitation sessions and workshops**.
- Worked closely with QA Team by reviewing test cases and leading **bug triage meetings**.
- Brought in Agile Best practices such as **Code/Design reviews, Transparency, JIRA Tracking, Product Visioning**.
- Communicated Team status and progress through Release burndown chart to the client, and made sure that the stakeholders are aware of what is going on.
- Knowledge Management and Documentation using **Confluence**.

### JUNIOR PROJECT MANAGER

NorthPlains Systems Limited, London| Sep 2014- Oct 2015

- Project Delivery Manager for implementing **Digital Asset Management Solutions** for multiple clients.
- Led and managed on-site and off-shore Development Teams.
- Technologies used include jQuery, Javascript, XSLT, XML, SQL, Java, JSP, AngularJS.

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## SENIOR PROJECT MANAGER

*Advanced Certified Scrum Master  
Certified Scrum Product Owner*

- Responsible for finalizing and getting the sign-off from the clients for technical and functional specifications, SOW's and Service Level Agreements.
- Worked extensively on Forecasting, Resource allocation, Budget allocation, and Project planning
- Bugs tracking, Resource Management and Knowledge Management using **Atlassian JIRA, Open Air and Confluence**
- Published detailed **product and project roadmaps** of varied durations with milestones and releases planned.

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### WEB DEVELOPER

NorthPlains Systems Limited, London| Jan 2013 - Aug 2014

- Created and implemented solutions, using the market leading SaaS platform OnBrand to produce innovative **DAM and creative workflow solutions**.
- Technologies worked on - XSLT, JavaScript, jQuery, AngularJS, CSS, JSP, Apache Tomcat and SVN Repositories.
- Worked on integrations with multiple 3rd party applications like Wave2, DWT, and NEDI.
- Gained a deep understanding of the full **project lifecycle** – from requirements gathering to delivery and maintenance.
- Successfully collaborated with leading clients including **US Army, American Airlines, American Cancer Society, Nokia-Microsoft, Nestle and Diageo**
- Led meetings with developers to plan the implementation and deployment of Sprints.
- Liaised closely with clients, and leading meetings with **both on-site and offshore teams** on a day-to-day basis.
- Excellent communication and team-working skills gained from working in an environment that involves **test driven development, and short release cycles**.

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### JUNIOR SUPPORT DEVELOPER

Infinity Learning Limited, Buckinghamshire| Mar 2012 - Nov 2012

- Developed **Learning Management Systems** using EXTJS Framework.
- Gained a good knowledge of Database Management working in Microsoft SQL Server.
- Provided day-to-day support to clients and **managing tickets based on SLA's**
- Gained Proficiency in writing **systems specification, QA reports, and end-user reports**.
- Developed e-learning modules using Lectora and other in house software applications.
- Involved in various phases of the Project Life cycle from Requirements and inception through delivery.
- Assisted in testing and Quality Assurance of the e-learning modules.