***Venkatakrishnan.H***

***No 14,14th Cross street,New colony Email Id :*** venkatakrishnan44@gmail.com

Chromepet, Chennai – 600044 **Contact: +91-9791195130**

**SUMMARY**

* + Having a total of 4.4 years of experience in ERP Functional consultant
	+ Worked on ***Requirement Analysis, Product Development, Product testing.***
	+ *Performed on* ***Root cause analysis, use cases***.
	+ Carried out ***requirement gathering,Implementation, functional design analysis, functional testing*** for implementation and support of the ERP solution.
	+ Timely & Effective customer **SUPPORT** engagement, day to day, as evidenced by SLAs met with no upward complaint escalations
	+ Currently, working as ERP Product Executive as ***SCM Consultant****.*
	+ Successfully implemented **GST SST**  for Malaysian and Indian customers.

# ACADEMIC DETAILS

|  |  |  |  |
| --- | --- | --- | --- |
| **Year** | **Degree** | **Institution** | **Cgpa/Percentage** |
| 2016 | B.E Electronics and Instrumentation Engineering | Sri Sairam Engineering college | 7.47 |
| 2012 | HSC (TamilNadu Board) | Smt.Ramkuwar Devi Fomra Vivekananda Vidyalaya | 87.66 |
| 2010 | SSC (CBSE) | Smt.Ramkuwar Devi Fomra Vivekananda Vidyalaya | 8.2 |

**AREAS OF EXPERTISE:**

|  |  |  |
| --- | --- | --- |
| **Purchase Cycle** | **Customer & Supplier****Management** | **Receivables Management** |
| **Sales and Shipping** | **Payables Management** | **Supply Chain Cycle (SCM)** |
| **Book keeping** | **Work Flow** | **Reports Analyses** |

**PROFESSIONAL EXPERIENCE:**

|  |  |
| --- | --- |
| Designation | Product Executive |
| Company | Ramco Systems Ltd., Chennai |
| Duration | July2016- Present |

**AWARDS:**

Green horn award for "handling their Monthend AMS and Customer requirements".

**MY EXPOSURE:**

PRODCUTION PLANNING

FINANCIAL ACCOUNTING AND CONTROLLING

**CERTIFICATION:**

Successfully Completed the Certification in L1 in Supply chain management.

**CUSTOMERS HANDLED:**

CURATIO HEALTH CARE LIMITED

TERENGGANU SILICA

BRAKES INDIA PRIVATE

PEPS INDUSTRIES

ASHIRVAD PIPES

 SEDAFIAT SDN BHD

 BARMALT INDIA

**WORK EXPERIENCE**:

* Assisted both Internal (Team Members) and External Customers (Clients) on Functionalities of business units.
* Strictly adhered to SLA's set for customers by doing first level analysis and getting solved on time to close the Rtrack within SLA
* **Tested the solution in various phases**: Unit, **UAT**, Functional system / business scenario testing & **Regression Testing** to assess and certify the quality of the solution.
* Involved in **Presentations / Discussions** detailing the business & functional requirements**.**
* Coordinated with other teams in managing / assisting the integration services of cross functional modules.
* Was actively involved in **analysis of Defects, reviewing the fixes** and interacting with onsite consultants on the developments in the product.
* Worked on **dashboards, summarizing the data.**
* Implemented Plant maintenance for the Company Barmalt .

# Written test cases for manual and automated testing.

* Based on **Requirements gathered, development or changes are done based on**

backlogs.

* Have good knowledge in **SQL** and **JIRA (Issue Tracker).**

# DECLARATION:

I hereby declare that all details furnished above are true to the best of my knowledge.

Place : Chennai

Date : (H.VENKATAKRISHNAN)