Trinity Apartment, C-Wing,

Powai,400076

**Mob no:** +91-9769147209,

**Email:** snehasishg07@gmail.com

**SNEHASISH SAHA**

**Senior Consultant at Deloitte | Mumbai**

**Career Objective**: I do strive for excellence. Creativity, Responsibility and Hard work are my prime objects.

**Summary:**

* Having more than **7** years of experience on Salesforce.com CRM.
* Possess comprehensive understanding on SFDC full life cycle and Waterfall model.
* Configuration, Implementation experience on Salesforce.com CRM.
* Experience working with Force.com IDE in design and development of Custom Application for Complex Business Processes.
* Skilled in customizing standard objects and develop Custom objects, Page-Layouts, and Record-types to distinguish between various requirements.
* Knowledge in SFDX, LWC, Lightning, Apex Classes, and Apex triggers, Designing Visual force Pages, Components and Controllers considering the Governor Limits.
* Experience in implementing the Master-Detail, Look-up, Many-to-many and Hierarchical relationships and Automate the business Process using Workflow rules, Approval Process.
* Experience in controlling the data access across the Application using Field-level security and Organization-wide Defaults, creating Profiles, Queues, writing the Sharing Rules as per the Requirements.
* Experience in validating the data using Validation Rules, and Creating Debug logs for users.
* Having good knowledge in Salesforce Integration with third party application.
* A very good team player with the ability to work independently, a competent, co-operative and hard working.

**Technical Skills**

|  |  |
| --- | --- |
| **Salesforce Technologies** | LWC, Aura, SFDX, Apex Triggers, Apex Classes, SOQL, SOSL, Visual Force Pages, Apex Web Services, Visual Studio, Force.com Eclipse IDEPlug-in, Workflow & Approvals, Custom Objects. |
| **Languages** | Apex |
| **Web Technologies** | HTML, CSS, JavaScript. |
| **Operating Systems** | Microsoft Windows Xp, Microsoft Windows 2007 |

**PROJECT-1**

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| --- | --- |
| **Project Name** | Google Vector |
| **Client** | **Google** |
| **Onsite Experience** | * Worked from Google office San Francisco.
* Directly coordinating with Google reviewers.
* Analysis of the Sprint user stories and design the Technical specifications.
* Code Review
* Coordinate with offshore counter parts.
* Resolve deployment errors.
 |
| **Employer** | Deloitte |
| **Project Description** | GCV PRM helps partners to speed up and sell faster. It simplifies onboarding, training, support the partners with various features. It helps Partners to submit the Customer Success Stories to meet requirements to achieve Specialization, Expertise, Premier status. It helps Partner Tiering and track the progression. It also provides consent feature.  |
| **Responsibilities** | * Technical Team lead.
* Technical Design
* Estimation.
* Involved in Data Model Design.
* Involved in Development.
* Coordinate with onsite.
* Code Review
 |
| **Project Duration** | 26 months (May 2018 – Till today) |

**PROJECT-2**

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| --- | --- |
| **Project Name** | Texas DMV E-licensing |
| **Client** | **Texas department of Motor Vehicles** |
| **Employer** | Deloitte |
| **Project Description** | The Texas Department of Motor Vehicles (TxDMV) replaced its paper-based licensing system with eLICENSING, an online self-service hub for all motor vehicle licensees and salvage dealers operating in Texas.Motor vehicle dealers, salvage dealers, and industry licensees operating in Texas may now apply for, renew, or amend motor vehicle licenses online. |
| **Responsibilities** | * Technical Team lead.
* Coordinate with onsite.
* Estimation.
* Involved in Prototype designing.
* Involved in Data Model Design.
* Development.
 |
| **Project Duration** | 16 months (Dec 2015 – April 2017) |

**PROJECT-3**

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| --- | --- |
| **Project Name** | Adviser PRC Process Overhaul Visual force page |
| **Client** | **Silverline** |
| **Employer** | Trekbin Technologies PVT LTD. |
| **Project Description** | I worked in this project as offshore developer for U.S. based consultancy named as **Silverline**. The purpose of this project is to revamp the Portfolio Review Committee Process for the Adviser Salesforce org. The goal is for the 4 types of Portfolio Reviews to be managed wholly within Salesforce using **Cases via the Service Cloud Console, and a custom Visualforce Page that will provide the users who are reviewing the portfolio to see all of the information about the portfolio and client easily**. |
| **Responsibilities** | * Involved in CRM process like Design, development, planning, testing and integration of salesforce Cloud service, data and accounts.
* Created custom objects, trigger validation rules to help track internal help desk cases.
* Developed Apex Triggers, Visual Force pages, Apex Controllers and test methods.
* The custom visual force page that override the standard Edit and Detail page of Case pertaining several sections inside it.
1. The First section displays the context Account, Contact information in non editable format.
2. The second section includes the context Portfolio details with the related (Custom objects) Like Opportunity Financial account, securities, Positions, Proposal Positions and their Amounts which includes some complex logic calculations in editable format.
3. The next section includes chatter feeds.
4. The next section includes Submit/Approve/Reject functionality. Also incorporated the Locking functionality in background based on Case Status.
5. The next section includes display/add/remove Team Members who can Submit/Approve/Reject Case.
6. The last section includes displaying Approval History.

Customized standard sales force objects Accounts, Contacts, Case management |
| **Project Duration** | 7 months ( April 2015 – Nov 2015) |

**PROJECT-4**

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| --- | --- |
| **Project Name** | Account Hierarchy visual Force page |
| **Client** | **Silverline** |
| **Employer** | Trekbin Technologies PVT LTD. |
| **Project Description** | I worked in this project as offshore developer for U.S. based consultancy named as **Silverline**. This project was developed for U.S. based client named as **WelchAllyn** which is a leading global manufacturer of medical diagnostic equipment with a wide range of connected solutions. * The project includes development of **Custom Account Hierarchy visual force page**.
* The project includes **Trigger that determines ultimate parent of Account**.
 |
| **Responsibilities** | * Involved in CRM process like Design, development, planning, testing and integration of salesforce Cloud service, data and accounts..
* Developed Visual Force page, Apex Controller and test methods.
* Developed custom detail link on Account that will redirect to the custom visual force page displays all the context Accounts present in the Hierarchy upto **N Level** which is the replica of standard Account Hierarchy page.
* Developed Apex trigger on Account, Apex Controller and test methods.
 |
| **Project Duration** | 1 months ( Feb 2015 – March 2015) |

**PROJECT-5**

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| **Project Name** | Send Email through AMAZON SES Integration |
| **Client** | **Harvest** |
| **Employer** | Trekbin Technologies PVT LTD. |
| **Project Description** | I worked in this project as offshore developer for U.S. based consultancy named as Harvest Solutions. This project was developed for Harvest internal Product. This project includes development of **Ecommerce Site. The site contains Registration page, Product list page, Product detail page, Shopping cart page.**This project includes custom **“Send an Email” visual force page** which will be exactly same as the Standard “Send an Email” page **along with Salesforce Integration with AMAZON SES** (a third party tool) to send email using **MIME**.  |
| **Responsibilities** | * Involved in CRM process like Design, development, planning, testing.
* Developed custom visual force page and Apex Controller.
* Developed Apex Trigger.
* Developed Workflow.
* Worked on Research and development on Amazon Integration, which includes –
1. **Amazon** **Authorization Process.**
2. **Built the HTTP Request Body using MIME.**
3. **Amazon SES Limitations.**
 |
| **Project Duration** | 6 months (July 2014 – Jan 2015) |

**PROJECT-6**

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| **Project Name** | Email Aliasing System using Rackspace Integration |
| **Client** | LeadMD |
| **Employer** | Trekbin Technologies PVT LTD. |
| **Project Description** | This project was developed for U.S. based client named as **LEADMD** Corporation which is a pharmaceuticals firm. The project includes **API call to Rackspace** to establish an alias for that distribution list setup email aliases that route to a LeadMD team automatically based on Opportunity stage. If the name of the account of the particular opportunity is Trekbin the alias would be trekbin@LeadMD.com. |
| **Responsibilities** | * Involved in CRM process like Design, development, planning, testing.
* Worked on Research and development on **Rackspace** Integration, which includes –
1. **Rackspace** **Authorization Process.**
2. **Built the HTTP Request Body using JSON format.**
3. **Customize/** **Deserialize the HTTP Response Body.**
 |
| **Project Duration** | 3 months (March 2014 –June 2014) |

**PROJECT-7**

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| --- | --- |
| **Project Name** | Clarizen Integration |
| **Client** | **LeadMD** |
| **Employer** | Trekbin Technologies PVT LTD. |
| **Project Description** | This project was developed for U.S. based client named as **LEADMD** Corporation which is a pharmaceuticals firm. This project includes **Salesforce Integration with Clarizen** to fetch ‘**Duration’** field record from ‘**Timesheet’** object which present in Clarizen and store those values to a SFDC field.  |
| **Responsibilities** | * Involved in CRM process like Design, development, planning, testing.
* Worked on Research and development on **Clarizen** Integration, which includes-
1. **Clarizen Authorization Process.**
2. **Built the HTTP Request Body in JSON format.**
3. **Customize/ Deserialize the HTTP Response Body.**
 |
| **Project Duration** | 3 months ( Nov 2013 – Feb 2014) |

**PROJECT-8**

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| --- | --- |
| **Project Name** | BOX API Integration |
| **Client** | Trekbin Internal project |
| **Employer** | Trekbin Technologies PVT LTD. |
| **Project Description** | This project includes **Salesforce Integration with BOX** to store the necessary files(any format) as well as convert the file format into HTML format. |
| **Responsibilities** | * Involved in CRM process like Design, development, planning, testing.
* Worked on Research and development on **BOX API** Integration, which includes-
1. **BOX Authorization Process,**
2. **Built the HTTP Request Body in JSON format,**
3. **Upload and View the files into Box,**
4. **Customize/** **Deserialize the HTTP Response Body.**
 |
| **Project Duration** | 3 months (Jul 2013 – Oct 2013) |

**JOB PROFILE**

**Organization:** Deloitte Consulting US India Pvt LTD

**Designation**: **Sr. Consultant**

**Period:** 30.11.2015 to Currently working

**Organization:** Trekbin

**Designation**: Technology Associate

**Period:** 08.07.2013 to 11.11.2015

**Professional Certification:**

* Dev401 certified developer.
* Platform Developer 1
* Salesforce Administrator
* Sharing and Visibility Designer
* Data Architecture & Management

**Achievements :**

* Received 3 times **Spot Performance Award** from Deloitte.
* Received 4 times **Applause Performance Award** from Deloitte.
* **I am part of Deloitte Recruitment Panel. I use to take first / second round of interview.**
* Awarded as **Tireless Trekker** in **Aarohan 2015** organized by Trekbinfor the hard work.
* Awardedas **MR. Social** in **Aarohan 2014** organized by Trekbin for helping and cooperate nature .

**Educational Profile:**

* Bachelor of Technology in **Computer Science and Engineering** from **Academy of Technology** affiliated to West Bengal University of Technology in the year 2012 with **69.5%**.
* 12th (Higher Secondary Examination) from **WBCHSE** with **61.8%** in the year 2008.
* 10th (Secondary Examination) from **WBBSE** with **81.5%** in the year 2006.

**Personal Details:**

Sex :Male

DOB :18th June, 1990

Nationality :Indian

Language Known :English, Hindi, Bengali

Hobby :Watching movies, watching and Playing cricket, Listening music.