

Sourabh M

ERP Engineer/ Functional Consultant/ Functional Support

6+ years of experience in End to End (Order to Cash) **inhouse** ERP implementation & Production combined experience in manufacturing industry. Excellent knowledge of Manufacturing process & practices.



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Kavoor(P), Bondel, Mangalore- 575015, India

📅 28 November, 1994

WORK EXPERIENCE

ERP Engineer

JJG AERO PVT. LTD.

01/2022 - Present

Bengaluru

ERP Used: Microsoft Dynamics Business Central (BC) 365 & Navision (NAV)

Roles & Responsibilities

- Involved (**2 people**) in ERP new version migration from **Microsoft Dynamics Navision (NAV) to Microsoft Dynamics Business Central (BC) 365**.
- Training End Users for various modules like **Sales & Marketing, Purchase, Manufacturing & Warehouse (Inventory) management**.
- Providing support** in solving day to day issues for the smooth flow of the Business process.
- Implemented additional modules like **Subcontracting, MPS (Master Production Schedule), MRP (Material requirement planning)** etc.

Executive- MIS (ERP Functional)

Manipal Technologies Limited

08/2016 - 01/2022

Manipal

ERP Used: Electronics for Imaging (EFI)

Roles & Responsibilities

- Understanding the **Business process** and **documenting it. Reviewing & configuring** of data in Master/Backend as per Business requirement.
- Setting up **UAT ERP modules** depending on user Functional role & provide application access. **Create BOR** for all existing/in R&D stage products & **pilot run** all the products in **UAT** for pre-defined period.
- Writing **Observations/ Issues/ New requirements** and **coordinating with development Team** in getting development done.
- Providing Training** to Users based on their Functional roles. **Setting up LIVE server** and make Users to start using it.
- Provide support** for any **post implementation/issues** raised by users & work on improvement of the existing process. Understand new ERP Features/ updates & test run in UAT to understand it & make sure it won't affect the existing workflow.
- Handling/Training users related to **new ERP features/ updates**. **Create SOPs/workflow** with required screenshots and share with concerned for the better use of software.
- Provide **SQL Query** to report development Team for the faster development of report.

EDUCATION

B.E - Mechanical

Srinivas Institute of Technology, Mangaluru

06/2012 - 06/2016

Aggregate - 74.8 %

12th/ 2nd P.U.C - PCMC (Computer Science)

Canara Pre- University College, Mangaluru

06/2011 - 06/2012

Aggregate - 71.83%

10th/ S.S.L.C

M.G.C High School, Bondel, Mangaluru

06/2009 - 06/2010

Aggregate - 79.84 %

SKILLS

ERP Experience - 3.5 Years

Microsoft Dynamics Business Central (BC) 365 - 1 Year

Microsoft Dynamics Navision (NAV) - 1 Year

EFI Technique Productivity Suite 9.0.1 - 2.5 Years

Production Experience- 3 Years

Microsoft Excel - Advanced

Microsoft Office

End Users Training

Customer Support

Functional Support

Functional Consultant

User Acceptance Testing (UAT)

Microsoft SQL

Master Configuration

ERP Implementation

ADDITIONAL SKILLS

Microsoft Excel - Advanced & Intermediate II

Macros, Data Table, Goal Seek, Scenario Manager, Solver, Error Checking, Data Validation, Advanced Conditional formatting, Logical Functions, Handling errors.

Microsoft Excel - Intermediate I & Essentials

VLOOKUP, HLOOKUP, Choose, Match, Index, Dynamic lookup, Pivot table, Pivot Chart, Pivot Slicers, Sparkline, Trendlines, Convert to Tables, Named Ranges, 3D Formulas.

Power BI & Microsoft SQL (No work Experience)

CERTIFICATES

Excel Skills for Business: Advanced (08/2022)

Coursera

Excel Skills for Business: Intermediate II (06/2022)

Coursera

Excel Skills for Business: Intermediate I (05/2022)

Coursera

Excel Skills for Business: Essentials (04/2022)

Coursera

LANGUAGES

English

Full Professional Proficiency

Kannada

Native or Bilingual Proficiency

Hindi

Professional Working Proficiency

Tulu

Native or Bilingual Proficiency