# Deepika Monga

# Quality Assurance Analyst

Monga.deepika72@gmail.com

D-111, Sector- 26

Noida

91-9896629159

PROFILE SUMMARY

With overall 7+ Years of experience in IT industry, my role has been to provide appropriate solutions for software development projects and getting into the quality checks for the same in order to provide quality products to clients:

* Knowledge about Documentation which involves Case studies, Use cases, Test cases, Work breakdown, CR documents, Defect / bug lists.
* Understanding of SDLC, STLC and Project management Methodologies like: Agile which provides rapid, continuous delivery of product to the customer.
* Scrum as a part of Agile.
* Waterfall as a method depending on the scope of work.
* Facilitate and coordinate the work for multiple project teams engaged in the establishment and implementation of new projects as well as ongoing projects to support the Project Manager.
* Part of the project review meetings to expedite requirements and resolution of project issues.
* Part of the team for discussion on resource requirements, methodologies, tasks, dependencies, deliverables, risks, and other issues through the life of the project.
* Planning and suggesting UI elements to the designer for clearer translation of requirements into UI and UX.
* Knowledge of Functional/GUI Testing, Regression Testing, Integration Testing, and System Testing of software projects and products.
* Knowledge of Bug Reporting Tools like **Jira**, **bug tracker** and **Bugzilla, Visual Studio, Confluence.**
* Proficient in developing test cases, and performing Functional, GUI, and Regression testing.
* Worked on **Spira** , **Test Rail**, **VSTS** for creating test cases.
* Involved in Status Reporting for Team and maintaining the Defect logs.
* Skilled in Environmental Troubleshooting during and after build upgrade or when required.
* Knowledge of all phases of **Software Testing Life Cycle (STLC)** with concentration on requirement analysis & scenarios identification.
* **Writing Test Cases** based on the requirements and environment and execute them
* Identifying defects and creating defect reports. Analysing the root cause of defect before handling defects to developers
* Excellent team player with good communication and soft skills to handle meetings with on-site team.
* Responsible to attend daily stand-up meeting.
* Responsible to attend scrum meetings at the end of each sprint.

RELEVANT EMPLOYMENT HISTORY

1. **September 2020 – Present**

 QA Analyst at Ikokas Technologies

**Project:** Careerbuilder.com

**Methodology**: Agile Methodolgy

 **Backend:** ASP.net, SQL

**Key Activities:**

* Complete job portal application
* Employer / Recruiter / Employee Management
* Accessibility Testing with a tool **Useable Net**
* Maintenance of the documents / sprints / tasks with **Confluence / Jira**
* Test cases with the tool **Test Rail**
1. **July 2014 – August 2018**

QA Analyst at Channel Fusion PVT LTD

**Project:** Ad builder and Funds Management System

**Methodology:** Agile Methodology

**Backend:** ASP.net, SQL

**Key activities:**

* Online Ad Building Product
* Digital Marketing Asset Management
* Fund Management (Sales and Loyalty Incentives
* Rebate/SPIFF Management Tool
* Advanced Analytics and Reporting tools

## January 2013 – February 2014

QA / Process Head Net Set Software Solutions, Mohali

## July 2012 to January 2013

QA Trainee and Project Coordinator. Debut InfoTech, Mohali

ROLES & RESPONSIBILITIES

* Requirement Gathering and analysis of the provided project details.
* Brain storming with the team for verifying the feasibility of the requirements provided.
* Documentation in form of Work breakdown structure, features listing, scope of work, Change requests, Tasks listing, use cases, test cases, and Bug listings.
* Direct interaction/calls/ video conferencing with the client for project discussion and for refining their ideas
* Creating Prototypes with Pen and paper.
* Use of **Jira, Azure Visual Studio** for project management
* Experience in testing life cycle activities - gathering of testing requirements, test-ability analysis of requirements, coordination with business analysts and developers, test scenario creation, Review of Test cases, risk-based prioritization, test case execution, tracking of test case execution and, test progress reporting.
* Communication done with multiple level of people (Business Analyst, Developers and Designer).
* Preparing test cases and their execution within the assigned deadline.
* Defect reporting, tracking and verifying fixes. Also, maintaining documents supporting the same.
* Delivering the testing and bug reports regularly on daily basis.
* Discussion and handling over of bugs to the developer.
* Able to reproduce bugs when reported by the client and retesting the fixes.
* Experience in working with a team and manage the tasks to give on time deliveries.

ACHIEVEMENTS

* Awarded for being the ‘Most dedicated’ employee with Excellent Performance Award in Netset Software Solutions.

EDUCATIONAL QUALIFICATIONS

* B. Tech from HEC, Jagadhari affiliated to KUK (Kurukshetra University).
* Secondary School Exam (10+2th) from S.V.N.P School Yamuna Nagar affiliated to C.B.S.E Board.
* Secondary School Exam (10th) from S.V.N.P School, Yamuna Nagar affiliated to C.B.S.E Board.
* Certified “ Fundamentals of Scrum”

### PERSONAL DETAILS

Name : Deepika Monga

Date of Birth : 07-September 1990

Sex : Female

Nationality : Indian

Marital Status : Married

Languages : Hindi, English

DECLARATION

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I hereby declare that the above mentioned information is correct up to my knowledge and I bear the responsibility for the correctness of the above mentioned particulars.

**Place: Noida**

**Deepika Monga**