**AVIJIT JANA **

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**OBJECTIVE**

To pursue a successful career in an Organization which helps me enhance my professional skillsets and achieve my career goals.

**PROFILE SUMMARY**

* Having 6.1 years of total IT experience with 4 years of experience as Salesforce Developer involved in Development using Apex, Visual-Force and Standard Configuration. Implemented Standard, Custom and Extension Controllers as part of the build.
* Good experience working in developing Lightning Web Components on Scratch Orgs and Aura Components.
* Good Working knowledge in efficiently using the LWC Lifecycle hooks to insert components into the DOM, render them and in destroy phase remove them.
* Good experience working with Lightning Message Service to communicate across the DOM.
* Have good knowledge on various Salesforce Lightning Components, Lightning Data Service, Application and Component Events.
* Have good working knowledge on Lightning Out Dependencies.
* Good Experience with Salesforce security model, permission sets, record types, and configuration of page layouts.
* Good working experience on Salesforce Platform Events to automate several business process.
* Experience in Administration, Configuration, Implementation, Lightning with Salesforce platform.
* Experience in building Schedule Apex, Batch Apex, SOQL, SOSL.
* Experience in SFDC Integration with LinkedIn, Google Maps, Geocoding Api, Quickbooks, EZReporter and other 3rd party applications using Rest Api.
* Possess good knowledge of all the phases of software development life cycle, SDLC (Requirements gathering, analysis, design, development, testing and implementation).
* Experience in deployment of code and other components using Inbound and Outbound change sets, ANT Migration Tool.
* Involved in data mapping and migration of data from legacy systems to Salesforce.com Objects and fields using Apex Data loader in Salesforce.com.
* Discussed and analyzed the requirements with business team and converted the requirements into detailed technical requirements.
* Hands on experience in working with Agile methodology/ Scrum when working with cross functional teams in making improvements and involving clients with development decisions throughout the process.
* Following the Best Practices documentation for code development, provided by Company guidelines.

**EMPLOYMENT DETAILS**

**Jul’ 19 – Present with Cognizant Technology Solutions**

**Client: Johnson & Johnson**

**Application Name – SkyWalker**

**Description:**

It is an application built on Salesforce Lightning Platform. This application is used by Eye Clinics to order eye-care products for their customers.

**Roles & Responsibilities**

* As a Salesforce developer, my responsibility was to automate some of the Tasks which were manually performed by the Medical Affairs Teams using APEX Classes, Triggers, Process Builder, and Platform Events.
* Created multiple Lightning Components(markup and js), added CSS and Design Parameters that makes the Lightning component look and feel better. Leveraged APEX Controller to make a call for external requests to retrieve data from various API’s and displayed them on to the component.
* Good experience working on both custom event and pub sub(publish and subscribe) module to communicate between LWC components.
* Good experience working with Lightning Message Service to Communicate between Visualforce pages embedded in the same Lightning page, Aura components, and Lightning web components.
* Developed the code using Visual Studio and used Salesforce Scratch Orgs for testing.
* Developed Test classes following the best practices and maintained the proper code coverage to deploy into the production boxes.
* Maintained remote repository in Bitbucket using SourceTree.

**Client: Johnson & Johnson**

**Application Name –** iMedical Orion Service Cloud(iConnect)

**Description:**

The iMedical Orion Service Cloud is a backend application which is used by the Medical Affairs Teams to process the different types of Cases raised by the HCP for their Patients.

**Roles & Responsibilities**

* Configuration and customization of logic for Email-to-Case creation.
* Created Validation Rules, Formula Fields to implement Business Logic.
* Customized Salesforce CRM beyond native functionality with Visual force and Apex code as per the requirements.
* Designed and maintained different environments, included Development, Test and Production.
* Created Process Builders, Flows, Workflows, Approval Process to automate business logic.
* Worked with extension controllers to override some of the standard Salesforce functionalities.
* Have good experience working with Case Assignment Rules, Case Sharing Rules , Criteria based sharing, Apex Sharing.
* Creation of Visualforce Email Templates, Conga Email Templates for the Email Alerts.
* Developing iMedical features in collaboration with all the relevant teams like SITECORE, APGIEE.
* Developed Test classes following the best practices and maintained the proper code coverage to deploy into the production boxes.
* Deliver training and communication to business users. Implement, test, and deploy Apex classes and triggers.
* Individually handled the daily scrum calls and participate in adding story points to the story introduced during the sprint.

**Client: Johnson & Johnson**

**Application Name –** ECM Unity

**Description:**

ECM Unity is an application used as complaint handling cloud solution that drives enhanced customer reach, improves customer satisfaction and ensures regulatory compliance specifically for the medical devices and equipment of Johnson & Johnson.

* Wrote workflow, sharing rules, approval process, Process Builder, Assignment Rule.
* Developed custom pages, triggers on force.com platform leveraging Apex Class, Visualforce pages(with embedded JavaScript, JQuery).
* Created Formulas and Validation Rules, Develop page layouts, Creating Custom Field Relationships, Custom objects.
* Worked on customization in Salesforce classic. Developed Lightning components and associated component bundles in all aspect.
* Created Validation Rules, Formula Fields to implement Business Logic.
* Worked with @Future, Batch Apex, Schedule Apex for Asynchronous Operations.
* Worked on several test classes.

**Jan’ 15 – Jul’ 19 with Infosys Technologies Ltd.**

**Client: Confidential**

**Description:**

The application provides the complete CRM solution using Salesforce configurations and customizations for the organization. The purpose of the project is to develop the sales process of sales of both Life Insurance and Health Insurance policies for an American Insurance company.

**Roles & Responsibilities:**

* Created Objects, Fields, validation rules, relations, Permission Sets, Sharing Rules, Roll up summary Fields, Visual Force Pages, Standard, Custom and Extension Controllers.
* Involved in developing user stories assigned with me and make sure to complete it on time.
* Created Workflows, field updates, email alerts, and formulas.
* Developed Visual force pages, Apex classes and Triggers.
* Creating Formulas and Validation Rules, Develop page layouts, Creating Custom Field Relationships
* Implement Using Custom Workflow and Approval Processes, Develop and maintain custom reports and maintain dashboards.
* Worked on Apex Sharing, Sharing rules for the subject record sharing.
* Implemented Interfaces like Batch Apex and Schedulable Apex for Asynchronous execution of Apex classes.

**Client: HCSC**

**Description:**

The application provides the complete CRM solution using Salesforce configurations and customizations for the organization. The purpose of the project is to follow the process of filing an insurance for the employees of a large group of company from the stage of application of the insurance to the stage of approval.

**Role & Responsibilities:**

* Created Objects, Fields, validation rules, relations, Permission Sets, Sharing Rules, Roll up summary Fields.
* Requirements gathering and analysis.
* Developed Report, Custom Reports and dashboards.
* Creating Formulas and Validation Rules, Develop page layouts, Creating Custom Field Relationships
* Implement Using Custom Workflow and Approval Processes, Develop and maintain custom reports and maintain dashboard.
* Preparation of test scenarios and test cases.
* Participating in User story walk through and gather the user story functionality.

**Client: M.H.Alshaya**

**Description:**

It is a multinational retail franchise operator that is headquartered in Kuwait. It is a full life cycle implementation project. The purpose of the project is to maintain the people (Human Resource) data working in different divisions using Oracle Human Resource Management System/Oracle Payroll.

**Role & Responsibilities:**

* Code development using SQL and PL/SQL.
* Development and Unit Testing using Oracle SQL Developer.
* Development of XML publisher reports and D2K Reports.
* Inbound and Outbound Interfaces.
* Data Conversion activities.
* Oracle Alerts for sending notifications.

**COMPETENCY & SKILLSETS**

Hardware / Platforms : Windows 7/10, RHEL 7, Force.com

Programming Languages : Apex, SQL, PL/SQL, Core Java, Unix Shell Scripting

Technology : Salesforce.com CRM, Oracle Apps ERP (HRMS)

SQL Databases : SQL Server 2012/14, Oracle 10g/11g

Web Technologies : HTML, CSS, JavaScript, Jquery, AJAX, JSON, XML

 Other Technologies : SourceTree, Salesforce Data Loader, Bitbucket, Visual Studio Code, ANT

**HIGHEST QUALIFICATION**

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| --- | --- | --- | --- |
| **Degree** | **Specialization** | **College** | **Year of Passing** |
| Bachelors of Technology | Electronics & Communication Engg. | Future Institute Of Engg. & Mgmt. (Kolkata) | 2014 |

**CERTIFICATIONS ACHIEVED**

Salesforce Platform Developer I

Querying Microsoft SQL Server 2012/2014

**PERSONAL DETAILS**

Permanent Address: 144/3 Dr. M.N. Saha Road, Dum Dum, Kolkata-700074

Languages Known: English, Bengali, Hindi

**DECLARATION**

I hereby declare that the information given here with is correct to my knowledge and I will be responsible for any discrepancy.

Place: Bangalore

Avijit Jana