

INDUSHA S

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Experience Summary:

- MCA Graduate with total 5 Years of experience, in which 3 Years as Manual and Automation Tester, 2 years in non-IT domain.
- Experience in implementation/support of BPM & ECM Tool.
- Skillful in Selenium concepts; also having good hands-on experience in creating test cases using Element Locators and WebDriver Methods, TestNG Annotations.
- Experienced in Test Designing, Test Execution, Defect Reporting and Status Reporting.
- Hands-on experience in mobile based application (android device and Tablet); web based application; Good knowledge in STLC.
- Excellent proficiency in Agile Methodology.

Technical Exposure:

- **Programming language:** Java,
- **Automation Testing Tools:** Selenium web driver with java
- **Framework:** Data Driven, Test Driven framework
- **Database :** MS-SQL
- **Applications:** BPM- Omniflow ,ECM – Omnidocs.
- **IDE Tools:** Eclipse, NetBeans
- **Bug Reporting Tool:** Jira, Bugzilla, Sysaid, Service Now

Work Experience:

1. Test Engineer/Support Engineer | Olam Information Private Limited | Chennai.

Duration: Feb 2019 - Present

Project Details: ECM- Omni flow process client.

Technologies Used: JBoss , Web Services , HTML , CSS ,Servlet ,JSP

Overview:

Newgen BPM Tool Omniflow enables approval processes among finance level users in Olam Singapore Treasury Region. This solution used in Invoicing and Payment processes which provides suitable platform to track their Invoice and Payment requests. As part of integration design, we have handled data and document transfer between Newgen BPM - Omniflow to SAP

Responsibilities:

As a Support Engineer:

- User Training: Providing Knowledge on both Business use case & Application functionality.
- Application Support: Troubleshooting Application – Product issues, Application - customization issues.
- Service Support: Monitoring & Balancing service resources in server client architecture which is backbone of BPM/ECM Tool.
- Ticket tracking: Allocating tickets in Sysaid tool based on resource's skillset, availability (Workload). Guiding resources on application functionality & organization business structure.

As an Automation Tester:

- Prepared Automation Scripts using Selenium WebDriver (TESTNG)
- Worked on Data Driven Automation Framework of selenium using Apache POI.
- Analysis of test results and delivery of Testing Status Reports.
- Debugging & executing test scripts in automation.

2.Digital Associate | Amazon development Center Limited | Chennai.

Duration: Aug 2016 - Sep 2017

Project Detail 1: Amazon Prime Photos

Platform: Android

Overview:

Testing the photo storage and sharing the photos externally to other application manually in Prime App.

Project Detail 2: Amazon shopping application

Platform: Windows

Overview:

Testing the shopping application for its full feature which involves overall testing of the application on various generations of amazon products. Amazon ecommerce project allows user to purchase product online, ecommerce targets at the small, medium and large business market. The platform which includes both seller and buyers.

Responsibilities:

As a Manual Tester:

- Strong Knowledge and Experience in Regression Testing, GUI Testing, Usability Testing, Sanity Testing, Retesting and System Testing.
- Executing the Test Cases & Finding defects, conduct defect analysis, preparation of defect reports and defects tracking.

As a Automation Tester:

- Prepared Automation Scripts using Selenium Web driver (TESTNG) for amazon shopping application.
- Analysis of test results and delivery of Testing Status Reports.

3.Edge Coordinator | Tata Class Edge| Tiruvannamalai.

Duration: Feb 2014 - June 2016

Description:

Tata Class Edge provides an innovative and comprehensive instructional solution that empowers teachers to teach better, with an effective blend of curriculum-mapped classroom activities and interactive multimedia. Tata Class Edge software enables efficient use of teacher's time through interactive teacher tools. It provides easy-to-use assessment and academic planning platforms.

Responsibilities:

- To provide Technical and Academic support.
- Coordinate on tracking status, providing updates and resolution confirmation.
- Coordinating teachers to use smart class effectively.
- Preparing weekly/monthly hardware maintenance reports.

Additional Trainings:

Own a certificate in “Automation Testing (Selenium)” course in Credo systemz, Velachery Chennai – from July – September 2018.

Educational Qualifications:

- **Master of Computer Application (MCA) ,2018** - Anna university (Distance mode), Chennai (India), 72%.
- **Bachelor of Computer Application (BCA), 2013-** Kamban College of Arts and Science for Women, Affiliated to Tiruvalluvar University, 86%.
- **HSC 2010 and SSLC 2008** - Mount Saint Joseph Matriculation Hr. Secondary School, Tiruvannamalai, Computer Science with 76%, and 84% respectively.

Co-curricular Activities:

- Has won excellent award for the year of 2019-2020 in Olam international Ltd.
- Awarded with Trophy for JAM (Just a Minute) in intercollege competition held by Auxillium College, Vellore.
- Won a certificate for department topper in the year of 2011 and 2013.
- Acted as a Joint secretary during college days.
- Held a leadership quality as a Class Committee Representative in college at the year of 2012 and 2013.

Declaration:

I hereby declare that the information that I have furnished is authentic, and true to the best of my knowledge.

Indusha S