

Summary

Project Manager / Scrum Master / BA / CM with PMP and Agile Certified IT Professional of 10+ years in Project Management & Business Analysis and IT Support of various digital/online banking and retail domain in Analysis, Develop, Implement complex and cross functional projects. Extensive experience with Full cycle SDLC; Proficient expertise in requirements gathering and creating Project and Functional Documents, liaising between Technical Teams, Business Units, Stakeholders, managing vendors and End Users; Communicate to both business and IT as liaison and work both independently and as team. Analytical thinking and strong leader leading up/down and cross functional teams. Quick adaptability and deliver results over variety and shifting of environments and adhere to milestones and deliver appropriate and effective executive level communication. Excellent communication skills building, maintain working relationships with team members, internal & external vendors and stakeholders and strong work ethics in diverse environment.

Expertise: Full-Life Cycle Project Management | Product Management | Project & Program Planning | Customer Experience CX implementation | Waterfall/Agile/Hybrid | XP | Hybrid | LEAN | IT support | Scrum of Scrums | PM best practices Strategic Business Planning | Requirement gathering | Use/Test cases | Software Release Management | Functional/Business Process planning | Technical writing | Business Process Redesign | stakeholder management /BI management | Software Configuration Management | IT Infrastructure Management | SaaS/PaaS/IaaS | Risk Mitigation & Planning | BCP, Strategy & Analysis | UX/UI Design | CI/CD | Capacity Planning | Process improvement | Technical Solution Designs | Organizational change Process | Redesign & Change Management | Identity Management | Conflict Resolution | Disaster Recovery | CMS | User Experience | Best Practices & Continuous Improvement

Skills/Technical managed: Oracle Apps | Supply Chain | Salesforce | C++ | COBOL | OO PERL | CGI | Python | PHP | JSON | ASP.Net | EDI | Java | SQL | UML | XML | SOAP | REST | Gentran 5.3/6.0 | GIS Map Editor4.0 | Cyclone Interchange | AWS | Bluemix | Azure | Cloud Migrations | IDOCs | MoveIT | Control-M | Tidal | LDAP | SSO | CRM | ETL/Informatica | DWH | BI | OBIEE | AbInitio | Tableau | Talend | Appian | Spark | WIN CVS | Clear Quest | StarTeam | PVCS | Test Director | QC ALM | DevOps | CVS | Ant | Git | Jenkins | Splunk | ClearCase | ClearQuest | Remedy | Alliance | Vignette Story server | MES | SOA | SaaS | AtTask | Clarity | TOAD | MS Dynamics | Business Objects | Hadoop | Jira | Jenkins | Confluence | ServiceNow | Actimize | VersionOne | Mobile Technologies | QMS | EPIC | MS Project | MS-Teams | MS-Word | MS Excel | Visio | Coggle Maps | SharePoint | MS-Project Server | Google Sheets | Smartsheets | Trello | Primavera | G Suite | Windows | MacOS | UNIX | Linux | Oracle | Teradata | SQL Server | PostgreSQL

Professional Experience**Plantronics, Santa Cruz, CA - PM – 12/18 to Present**

- Managed B2G Plantronics/PolyCom modules for merge; working with stakeholders, managing product backlog, user stories updates and guiding team as Scrum Master and managed Scrum of Scrums. Managed data conversions; mapping roles & responsibilities and establishing security; managed the migration of legacy files to interface to databases; managed use and test cases
- Established and conducted meetings to communicate expectations, project roles, status updates, track open issues, and work with all groups and clients to resolve issues as required
- Prepared and executed gameplan for integration, CRs and releases per the release internal calendar
- Developed detailed use cases, test cases, project plans, documentation, testing gameplans, tasks and timelines
- Well equipped with writing Use cases, User stories, preparing Activity and Sequence diagrams
- Communicate with business and senior management on the progress of the Release Period projects goals & objectives

Ergotron, Minneapolis, MN - PM/BA – 1/18 to 12/18

- Working with stakeholders, managing product backlog, user stories updates. Managed Oracle ERP from SAP data conversions; conversion of SF orders to OA orders; managed the merger/migration of legacy files to interface to databases; managed Scrum of Scrums, coordinate teams to manage cross-team dependencies
- Working with stakeholders, managing product backlog, user stories updates. Launched payment/billing, reporting, and analytics experiences customer; managed and responsible for acceptance criteria, modeled CI/CD environments
- Managed the team for cash flow for lockbox for payables/receivables/reconciliation modules
- Established and conducted meetings to communicate expectations, project roles, status updates, track open issues, and work with all groups and clients to resolve issues as required
- Consistent and full updates of project-specific SharePoint site to ensure it can be utilized for the most up-to-date information on the project by all project stakeholders
- Prepared and executed gameplan for integration, CRs and releases per the release internal calendar
- Developed detailed use cases, test cases, project plans, documentation, testing gameplans, tasks and timelines
- Communicate with business/senior management on the progress of the release goals, objectives, and testing efforts

KP/Guardent Health, CA; Project Manager/Scrum Master – 6/16 to 1/18

- Manage/launch Online appointment system/payment/billing/reporting and analytics experiences for members
- Managed Oracle EPBCS (Finance, Workforce) implementation team enforcing regulations that will impact organizational health's IT systems and data; managed the implementation of ORMB integration module
- Manage the QA team for mobility medical devices testing include QA test and resource planning
- Established and conducted meetings to communicate expectations, project roles, status updates, track open issues, and work with all groups, clients to resolve issues as required and implementing improvement strategies for data analysis
- Manage/consolidate each resource's project queue and schedule compare actual vs. projected sizings
- Collaborated with cross-functional teams to co-develop solutions and strategies to embed requirements
- Effectively create and streamline the risk management process and proper change management planning

Wells Fargo, San Francisco, CA - TPM – 6/12 to 6/16

- Manage & executing projects / systems in WF ATM Banking, OPS & OCS applications as TPM/Scrum master. ATM-Banking projects managed and involved include areas of ACM, ARM, AMC, YKM/YKMB, iUtility, SAM, EDI, mobile apps/APIs and executed project management guidelines according to WF Distribution Strategy Services Group (DSSG) standards; implemented EDI docs and security for external vendors. Successfully executed appl/DB server migration for ATM-Banking projects onto virtual servers and to implement appl/database security network protocols; migrate MS Server and deploy patches; managed the teams for implement & test mobile apps (iOS & Android phones & tablets)
- Managed and reviewed test in compliance with TCOE to accomplish ACH, Wire and Check testing; processing of remote check transactions from the WF standard XML requests; managed the team for specs for successful generation of ACH transactions in the standard NACHA from a standard XML; processing all ACH types – CCD, PPD, CTX and IAT; converted from XML to NACHA; analyzed the processing of remote check transactions from the WF standard XML requests
- Managed the team for implementation of ACH specs for success processing of domestic and international outgoing Create implemented change plans for impact assessments, stakeholder management plans, change capacity assessments, communications materials and readiness assessments and learning materials to support design and delivery; define & execute change management initiatives and risk assessment & mitigation planning
- Prepare budget changes and successfully leading projects within budget and presented report for actual vs. proposed; evaluated & managed the scope and scope control and established change control
- Manage updated project plans, gameplans, budgets & timelines accordingly to adjust baseline
- Conducted initiation and planning meetings with business and gameplan for integration, CRs and releases per the release internal calendar; manage the reports for sales/marketing/forecast/trends for business use
- Conducted meetings to communicate expectations, metrics, project roles, status updates, track open issues, and work with all groups and clients to resolve issues as required; collaborated with business/IT/integration stakeholders

Imation, Minneapolis, MN; Project Manager – 3/11 to 6/12

- GAM merger/migration and Implementation is getting all the region wise applications and a data migration from different relational/legacy/traditional databases under one application oracle database; managed implementation of regulatory compliance and information security compliance
- Liaise between business, functional and technical teams; Communicating product roadmap and changes to stakeholders
- Developed detailed project plans, documentation, testing gameplans, tasks, budgets, and timelines
- Effectively create and streamline the risk management process and proper change management planning

Union Bank, San Francisco, CA – PM/BA – 2/08 to 8/10

- Implemented and managed the online banking modules of online bill pay, statements, a/c details, individual & company bill pay modules and transfers
- Designed the development, project control, risk management and deployment plans
- Managed and reviewed compliance with TCOE to accomplish ACH, Wire and Check testing; processing of remote check transactions from the UB standard XML to NACHA requests; managed the team for specs for successful generation of ACH transactions in the standard NACHA from a standard XML; processing all ACH types – CCD, PPD, CTX and IAT
- Managed the team for implementation of ACH specs for success processing of domestic and international outgoing wires in the standard ISI format; worked with security team in implement configuring risk and security
- Established and conducted meetings to communicate expectations, metrics, project roles, status updates, track open issues, and work with all groups and clients to resolve issues as required
- Evaluated & managed the scope and scope control and established change control
- Identified project dependencies and CP items ensuring project quality and adopted appropriate methodologies
- Efficiently identify, prioritize, resolve and/or escalate issues as they arise to update project baselines

Carlson Companies, Plymouth, MN - IT Project Manager – 12/04 to 12/05

- Secure EDI TRX (Claims and encounters information/Payment and remittance advice/Claims status/Eligibility/Enrollment and disenrollment/Referrals and authorizations/Coordination of benefits/Premium payments) between healthcare institutions, care providers, and patients, and allows for more secure and efficient data processing, including healthcare claims processing by HIPAA regulations and transactions for automotive vendors

- Managed to communicate about 45 vendors and implemented secure document trxs and establish HIPAA standards

Coach, New York, NY; Project Manager – 8/10 to 3/11

Cisco Systems, San Jose, CA : IT-Finance group, Dev Lead/IT Analyst/Project Manager – 1/06 to 11/07 & 05/99 to 06/04

Managed the following projects/programs:

Nike Inc., Beaverton, OR : EDI Consultant Project Manager – 7/04 to 11/04

RazorFish, Venice CA; BlueTorch.com (Vignette IT Analyst/Developer) – 02/99 to 05/99

Ingram Micro(KPMG), Santa Ana, CA; partnershipamerica.com (Vignette Analyst/Developer) – 12/98 to 02/99

CMP Net, San Francisco, CA; Stats System (IT Analyst/Developer) – 01/98 to 12/98

Education

Master of Technology, Computer Science / JN Technological University, India

Bachelor of Technology, Computer Science / Nagarjuna University, India

Certification

PMP, PMI; Requirement Gathering-Agile Project Management with Scrum; Agile Projects: Managing Requirements Scrum

Certified; Certified Scrum Master; Product Owner Certified