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| **Role**  Software Engineer  **Key Technical Skills & Knowledge**   * Salesforce.com(Configuration ,Customization) * Force.com * SFDC.   **Certification**   * Salesforce Certified Platform Developer I |  | Profile Summary  Having 3.11 years of experience in **SFDC** Developing and testing the applications. Involved in various stages of software development life cycle including – development, testing and implementation of various systems.  A brief overview of skill sets are mentioned below:   * Having good experience in **Salesforce** from Requirement Analysis to Development, Testing and Deployment. * Having very good communication skills. * Hands on experience in Salesforce.com Customization and Configuration like Validation Rules, Workflow Rules and Approval Process and Process builder. * Having experience in Apex, Triggers, Visualforce and Lightning. * Experience in using application development tools Eclipse,VSCode. * Automated data import and export using CLI Data loader * Having good experience in Health Care, Insurance domains. * Having client handling experience.   Awards   * Achieved **“POB"** Award in Tech Mahindra 2018. Award is given for playing a key role of the project and giving ideas for its execution   Technical Skills   * **Force.com**: Apex, Visualforce, Salesforce Configuration and customizations. * **Programming Language:** Apex, Visual Force. * **Database:** SOQL , SOSL. * **Scripting Language**: HTML. * **Operating System**: Windows XP and 10 * **Tools**: Force.com IDE, Eclipse and Data Loader.   Certifications   * **Salesforce Certified Platform Developer I**   Education Details   |  |  |  | | --- | --- | --- | |  | **College/University** | **Year Pass** | | **BTech** | **East Point College of engineering for women( VTU )Bangalore,Karnataka** | **2015** | | **Intermediate(12th)** | **Sri Chaiyanya Womens college,Intermediate board, AndhraPradesh** | **2011** | | **SSLC(10th)** | **Sri Vasavi High School,Bellary,karnataka** | **2009** |   Work Experience   |  |  |  | | --- | --- | --- | | **Duration** | **Organization** | **Designation** | | **October 29 2015 to September 29 2019** | **TechMahindra, Hyderabad** | **Software Engineer** |   Project Experience  **PROJECT** :**RDC**  **Client                    : Roche Diabetes Care GMBH Technologies**  **Technologies**  : Force.com, CLI Dataloader, Apex, Visual force, Triggers.  **Role**                       : Salesforce Developer  **Description:**  Roche Diabetes Care is a pioneer in the development of blood glucose monitoring systems and a global leader for diabetes management systems and services. Using Salesforce CRM process orders will be created and send those Order details to SAP system using Seeburger for further process and Cases and Complaints will be created on Assets using CTI and Email to case and Live Agent.  **Responsibilities**   * Implemented automated Data loading using Data loader CLI. * Client communication and discussions with Tech leads and Architects. * Developed and Customizing salesforce.com applications based on the user needs. * Deployed Objects, Apex classes and Visualforce pages custom functionality.   Created work flow rules and email templates.  **PROJECT** : Rexis  **Client                    : Roche Diagnostics GmbH**  **Technologies**       : Force.com, Apex, Visual force, Triggers and REST/SOAP and SSO.  **Role**                       : Salesforce developer  **Description:**  Roche Diagnostics is a diagnostic division of [Hoffmann-La Roche](https://en.wikipedia.org/wiki/Hoffmann-La_Roche) which manufactures equipment and reagents for research and medical diagnostic applications. Used Salesforce Sales and Service process to fulfill the requirements, also created custom portal Dialog to use portal users. We have used Biztalk to integrate between SAP and Salesforce, for Field Service we have used GMS package.  **Responsibilities**   * Implementation of new requirements. * Client communication and discussions with Tech leads and Architects. * Developed and Customizing salesforce.com applications based on the user needs. * Deployed Objects, Apex classes and Visualforce pages custom functionality. * Created work flow rules and email templates. |