**HIMEL I UDDIN**

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**Certified Kanban Coach | Expert in Agile Governance | SAFe Program Consultant**

***Certified Enterprise Agile Coach | Release Train Engineer | Agile Trainer | Lean Management Expert***

* Results driven Agile Coach, Project Manager, Certified Scrum Master with 15 years of experience in Software Development Process across multiple technology platforms in both web and client-server environments.
* Trainer for **SAFe ScrumXP** (with Certification), **SAFe Product Owner**, **SAFe Scrum Master**, **SAFe Product Manager**.
* Accomplished servant-leader capable of delivering large-scale software and Web development projects on time and on budget by effectively collaborating, facilitating, leading and coaching multiple Scrum teams.
* Expert at driving the adoption & enforcement of Scrum rules, removing impediments & fostering self-management.
* Capable of bringing overwhelming enthusiasm and awareness to projects, applying expert judgment to the removal of impediments, keeping teams focused and delivering success in rapidly evolving and dynamic environments.
* Full system development life-cycle experience, including designing, developing and implementing test plans, test cases and test processes fueling swift corrective actions, significant cost savings and fault-free audits.
* Backed by strong credentials with various certifications, advanced command of various testing suites, agile methodologies & monitoring tools; and cross-platform skills in Windows, Linux & UNIX.

**CORE COMPETENCIES**

**Web design & development, Scrum, Lean, Kanban, XP, Scaled Agile Framework, Agile Release Train Launching, Enterprise Agile Coaching & Training, Budgeting/Forecasting, Research & Analysis, Performance Analysis, Capacity Planning, Release Planning, Conflict Resolution, Manufacturing Processes, Component Engineering.**

**TECHNICAL EXPERTISE**

**Management Tools: Agile Project Management:**(Rally, VersionOne, TFS, Jira),**Project Management: (**Microsoft Project, AtTask and QuickBase), **ERP**(NetSuite, SAP), **CRM** (Salesforce, Sage CRM, QuickBase, Microsoft Dynamics, and ACT!).

**Testing & Automation Tools: QTP, QC**, **Load Runner**, **ClearQuest, CACTI.**

**Testing Methodologies:** Regression Testing, System Testing, Stress Testing, Load Testing, Reliability Testing, Feature Testing, Acceptance Testing, Functionality Testing & Validation.

**Other Software & Tools: Document Management** (Share Point & Cabinet NG), **Web Development (**HTML, XML, CSS, Dreamweaver, VB Script)**, Database**(MS SQL, Oracle). **Dash Boarding/Analytics:** Qlikview. **Case/Ticket Management** (Salesforce, QuickBase).

**Manufacturing & C.E.: Windchill, Altium Vault Server (AVS).**

**PROFESSIONAL CAREER HISTORY**

* **Wells Fargo (Banking) Charlotte, NC (11-2018 – Present) Agile Transformation Lead**
* Led **Agile Transformation** and scaling efforts for Enterprise Services Portfolio Management (ESPM) division.
* Identified Paint Points, Gaps and Impediments from stakeholder discussions and consolidated and prioritized to be addressed through the Target State Model.
* Created a detailed **Agile Transformation Plan** to have better understood requirements and the required approach.
* Created Topic-Oriented **Agile Playbooks** and materials highlights the steps, principles, processes, and overall effort needed to lead a successful Agile Transformation.
* Created a **Training Plan**, **Schedule and Dashboard** for the organization.
* Identified the **Key Metrics** to be tracked to understand adoption and success of the pilot scrum teams.
* Created **Agile Center of Excellence** to help foster and spread the growth of the Agile movement within the organization.
* Created **Release Calendar** to identify code freeze, deliverable, testing and release activities and supporting dates.
* Created a new, single process for **Intake** of work from both within and outside of the organization.
* Created a **Team Survey** to assess the **Team Maturity** in terms of Agile adoption
* Identified **Operational and Development Value Streams** including all the Systems, Capabilities and People.
* Created Agile **Team Onboarding Checklist** to make sure to have effective onboarding.
* Created **Location Strategy for Agile Teams** by Identifying Distributed vs Collocated Agile Teams Pros and Cons and come up with Strategy that works.
* Delivered “**Agile for Teams workshop**” in person as well as virtually to the extended group.
* Created and conducted training courses for Scrum Masters, Product Owners and Leaders.
* Captured the journey a customer takes with the product including activities and tasks they undertake through **Story Mapping** and Discovery Session.
* Supported Agile Programs and Agile Release Trains (ARTs), by fostering collaboration and the use of best practices.
* Worked with Wells Fargo Stakeholders to launch and coach scaling efforts and Agile programs. Assists with documenting and implementation of agreed upon recommendations.
* Championed cultural change and collaborated with other Coaches on plans and techniques for accelerating and advancing the organization's transformation.

**ACT (Education) Iowa City, IA (08-2018 – 11-2018) Enterprise Agile Coach**

* Coached teams, programs and Portfolio in Agile development best practices on Agile, SAFe, Kanban, Scrum.
* Conducted two - day “SAFe Advance Scrum Master” classroom training exercise for Scrum Masters.
* Conducted “**Agile for Leaders**” and “**Leading Safe**” classroom training for leaders/Mangers/Executives.
* Provided oversight to policies and processes using Agile best practices for Teams, Program and Portfolio.
* Redefined managerial roles and responsibilities and worked with Executive leadership and Senior mangers.
* Developed best practices and standards for Agile Scrum and Kanban teams.
* Leveraged, mentored and supported RTEs in execution of successful PI planning.
* Provided direction to executives on best practices for Agile development across 43 applications.
* Advised Senior Executives on best practices in **DevOps** and created Agile Playbook.
* Successfully implemented all three important families of Agile Metrics (Lean, Kanban and Scrum) to track progress.
* Analyzed and advised on operational metrics to maximize team efficiency and balance workloads
* Collaborated with IT peers and superiors to define process improvement initiatives

**Bank of America** (Banking*)****,*** Charlotte, NC (08-2017 – 07-1018) **Sr. Agile Coach / RTE / Program Coach**

* Guided **Value Stream Discovery Workshop** and worked with business executives to Identify Enterprise Business (Operational) Value Streams, Internal, External and Vendor dependencies.
* Mapped Value Steams to define and realize Portfolio business objectives and organize **Agile Release Trains (ARTs)**.
* Stablished an **Intake Process Flow** and cadence from Portfolio – Program – Teams.
* Introduced **Playbook for all Agile Ceremonies**.
* Implemented **Agile Governance** by providing **Coaches Templates** for **Agile** **Event Observations,** Handling **Coaches Engagement Reports** and Managing **Barriers to Agility backlog** reported by other coaches.
* Provided reporting on team performance against agile measurements
* Established and supported communities of practices to promote organizational understanding of Agile roles and to help individuals develop into them.
* Assessed **Team, Program and Portfolio Agile Maturity** levels.

**COX ENTERPRISE / MANHEIM** (Automotive*)****,*** Atlanta, GA (08-2015 – 07-2017) **Agile Coach**

* Served as Agile Coach and Deployment Lead to 10 development and data warehousing teams.
* Facilitated **Big Room Planning** / **Release Planning** at the enterprise level.
* Provided strategic and operational guidance to teams, program and portfolio to implement scaled Agile.
* Delivered Agile consulting, mentoring and training services to multiple clients (Sr. Management, Sr. Stakeholders, and Product Owners), Scrum Masters and Delivery Team members.
* As **Certified Agility Health Facilitator** assessed Team, Program, and Portfolio health and created growth plans.
* Helped the team to overcome weekly deployment challenges by working with all the dependent parties.
* Led the Mingle to Version1 migrations for 24 teams and brought the teams into permanent and repeatable cadences.
* Increased productivity by program level release planning and risk/dependency management.
* Implemented “**Actionable Agile**” analytics software to empower management and teams to achieve high levels of productivity by monitoring WIP, Cycle Time, and Throughput. Capacity issues, bottlenecks and other constraints.

**COCA-COLA FREESTYLE** (Dispenser*)****,*** Atlanta, GA (03-2015 – 08-2015) **Agile Coach / RTE / Program Coach**

•    Guided client through the Agile Transformation for Coca-Cola Freestyle (Embedded System Engineering) project.

• Transformed Electrical & Mechanical Engineering team to Agile following Scrumban.

* Helped all the teams to do successful 2 days Release Planning as per SAFe guideline.

•    Created customized training and trained Teams and stakeholders.

•    Coached Agile Pilot Teams to uncover process barriers to Enterprise Agile adoption.

* Employed Scrumban (Scrum with Kanban), Kanban and **XP** (**TDD** and **Pair Programming**) practices.

**EY / COGNIZANT**(Audit*)****,*** Alpharetta, GA (10-2013 – 02-2015) **Agile Coach / Trainer**

•    Assessed team readiness, for Agile and project fluency levels reported to leadership.

* Serve as the Agile Coach to 11 Scrum Masters globally distributed Agile teams (US and India).
* Provided Agile (XP, Scrum, Kanban) and Rally training.

•    Mentored and coached delivery teams, team coaches and product owners.

•    Identified impediments to the Agile way of working and worked with the core concept team to solve/mitigate.

•    Facilitated Scrum of Scrum for onshore and offshore Scrum teams in US states and India.

**SAMSUNG / ANIKA SOFT (***Manufacturer)****,*** Norcross, GA (3-2011 - 10-2013) **Scrum Master**

•    Responsible for Migrating the Projects from Waterfall to Scrum & Implemented Scaled Agile Framework with SAFe.

•    Worked with Product owner on Artifacts Such as Product Backlog, Sprint Backlog, and Sprint/Release Burndown.

•    Publicized the team's progress and successes to make sure they are highly visible to product owner / stakeholders.

* Chaired Scrum of Scrums meetings to discuss cross functional impediments, solutions and shared project metrics with all.
* Provided visibility to team impediments/risks and helps eliminate them.

•    Managed offshore teams in different geographical places & Ensured task completion on time and within budget.

**SERVICE RIGHT USA, INC**. (*Networking & Telecommunications*). Atlanta, GA (7/2005 - 2-2011) **Scrum Master/PM**

**CREDIT SUISSE FIRST BOSTON**(*Banking)*- New York, NY**(**05/2003 - 06-2005) **Project Manager**

**ARAMCO**(*Petroleum and natural gas)* - Dahran, KSA**(**01/1999/12/2000) **Project Manager**

**EDUCATION / CIRTIFICATIONS**

**Agility Health Facilitator (AHF)**

**Certified Scrum Master (CSM)**

**Certified Scrum Professional (CSP)**

**Certified Enterprise Coach (CEC)** *Pending*

**SAFe Program Consultant (SPC)**

**Microsoft Certified Professional** (**MCP**)

Completed Training for **PMI-ACP**

Completed Training on **Lean Management**

Completed Microsoft Certified System Eng. (**MCSE**) & Cisco Certified Network Associate (**CCNA**) Training.

NABCEP **Solar Electric Systems** Trained, Waco, TX

**Honours in Computer Hardware Engineering,**IIHT, Bangalore, India.