



Shraddha Swami

CRM Expert
Salesforce Developer
Process Automation Specialist
2 x Trailhead Superbadge
1 x Trailhead Mountaineer

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I am 2021 Bachelor of Engineering pass out in Information Technology. I also have undergone extensive training in Salesforce on Trailhead platform

Skills

- Good understanding of the **CRM** processes.
- Have knowledge of **Apex** and **Visualforce**.
- Detailed knowledge of **Salesforce.com** architecture
- Strong understanding Data Modeling, Data Management and Data Security in Salesforce.
- Capable of writing and debugging efficient **SOQL** queries of standard and custom objects, and able to understand and develop for complex data models
- Good understanding of Lightning experience customization and user engagement.
- Proficient in creating Reports and Dashboards for lightning experience.
- Good understanding of **Process builder** and **Flow builder** in Salesforce.
- Strong knowledge about **Apex Triggers** and Apex Testing.
- Proficient in creating Display records, fields and tables
- Knowledge about Apex integration using Apex **REST services**.
- Good understanding of Aura components and Platform events
- Good verbal and written communication skills.
- Ability to maintain a detail oriented approach while multitasking in a fast paced environment.

Specialization

Software Development

Apex

Visualforce

Salesforce Administration

Lightning development

Code Optimization

Coordination

Unit Testing

Troubleshooting

Documentation

Automation

Powershell Scripting

Academic Projects

AUG 2015 – APR 2018

Diploma / SVCP Sinhgad College, Pune.

Title: Online Library Management

Description: We had developed an online library management application for students and librarian. It is very secured application for the students and they can easily issue books and it also sends reminder with the return date. Students can check the availability of the books they wish to issue. This application helps librarian to track daily activities.

Language Used: Java, HTML

Operating System: Android

DEC 2018 – MAY 2019

B.Tech (5th Semester) / RMD Sinhgad College, Pune.

Title: Online Attendance Management System

Description: This is specially developed for online attendance Management where teacher can take online attendance and calculate monthly average of attendance. If any student is absent for particular lecture, his/her parents automatically receives a SMS regarding the absence. It is overcome the manual work.

Language Used: HTML and Python

Database Used: MYSQL

Operating System: Window 7

APR 2020 – MAY 2021

B.Tech (8th Semester) / RMD Sinhgad College, Pune.

Title: Semantic Retrieval of Trademarks Based on Text and Images Conceptual Similarity using deep learning.

Description: This system is used for calculating the logo similarity with deep matrix factorization algorithm and also gives suggestions for text trademarks. It also provides simple and easy to understand trademark retrieval system. This application is developed to compare logo design more accurately

Language Used: Core Java, Advanced Java.

Operating System: Windows 7 and above.

Education Summary

Qualification	College/Institutes	Board/University	Year	Aggregate
B.E. (Information Technology)	RMD Sinhgad Collage of engineering, Warje	SPPU, Pune	2021	6.73
Diploma	Sou. Venutai Chavan polytechnic, Sinhgad Pune	MSBTE	2018	65.44
S.S.C	Secondary and High secondary School Pune	Maharashtra State Board	2015	66.4

Personal Details

Name: Shraddha Jagannath Swami
Date of Birth: December 31, 1999
Gender: Female
Nationality: Indian
Languages: English, Hindi & Marathi