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| Objective |
| Intend to work with an organization where I can use my skills and knowledge to innovate, create, learn further and be a better professional as well as a better person. Also would like to work in diverse and challenging roles which would raise my potential further. |

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| Experience Summary |
| Current Employer: Tata Consultancy Services Ltd.  Designation: QA Analyst / Functional Analyst / Business Analyst / Freelancer  Location: Delhi (India)  Experience: 8+ Years |

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| Work Summary |
| Excellent experience in project support and maintenance activities.  Expertise in Requirement Gathering, Functional/Technical Document preparation, Project Management, Documentations and Team management.  Expertise in Business/policy rule creations and Implementations.  Experience in Functional, Sanity, Regression, Integration, UI, Database testing.  Knowledge of SDLC process and Metrics.  Involved in Requirement gathering , Project Planning & Effort estimations.  Excellent interpersonal , analytical and problem solving skills.  Solving complex problems demonstrating teamwork, dedication, and flexibility.   * Excellent customer interaction and handling * Excellent written and verbal communication skills, handling clients & Project management ability. * Excellent knowledge of client requirements, problem management and working closely with them to solve issues and delivering required product to stakeholders. * Good knowledge of Incident/Problem management. * Having Knowledge **of Agile testing and methods.** * Also have hands on Python with Selenium (Automation) for QA testing using Robot Framework. * Have hands on **Jmeter tool** for load and **API testing (REST API).** |

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| Experience Summary : Project Details | |
| Customer Domain | Finance domain(TCS Client) |
| Current Role | **Test Lead / Techno- Functional Role/ Integration Tester / Load Tester/ Automation Tester /Functional Analyst / Business Analyst** |
| Period | 12/03/2013 to Present |
| Roles and responsibilities/  Business skills | * Understanding Functional Requirements * Hold discussions with Client and relevant stakeholders and Identifying Business scenarios * Converting Business logic to Technical logic which will be helpful for developers to understand the requirement * Analysis of the requirement and preparation of Functional Specification documents * Technical specification documents, Process notes, approach notes as applicable for the business requirements * Convincing the stakeholders with business solution provided or the requirement and signing off the SOWs/ FS documents from users * Conduction discussion with Developers and testers to clarify about the requirements understanding * Knowledge of Loan Processing systems * Preparing SQL scripts for data requirement and production issues * System Integrated Testing end to end |
| **Project Name (Existing)** | **LOS (Loan Origination System)** |
| **Project Description** | Loan Origination System is **TCS** **B@NCS** banking services product for financial domain. Loan Origination System automates data capturing and approval procedure of Loans. Since it is a product, different web services are exposed and consumed for ingestion and settlement of Loans in servicing systems. |
| Achievements | * Have successfully delivered releases with very few defects which has led to stable application in UAT and production. Have received multiple appreciation mails from customer for the same. Have received appreciation from respective interfacing teams as well . * Major achievement will be UBER requirement in LOS where UBER details were integrated with LOAN numbers to provide Loan to the Uber Drivers to help them to purchase a vehicle and also the accessories like mobile, CNG kit etc. that will help them to work with the Uber with minimum initial investment. * Have successfully deployed LOS 5.0 version to LOS 11.0 version in production which has enhanced LOS features, receiving many appreciation mails from clients and business users. * Worked for used vehicle requirement, where LOS was able to provide loan assistance to refinance/used vehicles. * Awarded as **“TCS Production Pillar”** in LOS Project * Awarded **“On the Spot Award”** for dedication and quick resolution towards activities in project |
| Project Name (Current) | **RBC Digital Channels** |
| Project Description | RBC Digital channels is group within RBC Bank which focuses on workflow of items and tasks related to Capital Markets domain.  Though there are many sub projects going within it, some of them are listed as below.  **High5 –** is web based application that facilitates FX referrals from RBC partners to RBC Capital Markets. It allow users to submit referral request to initiate referral process.  **RMM – Regulatory matter management (RMM)** application seeks to create a web based portal to assist in managing the regulatory inquiry and exam processes. This includes receipt tracking , submission,retention and reporting for regulatory inquiries and exams.  **FICC – (Fixed Income , Currencies and commodities)**  This project aims at building out a web portal to house RBC Capital Markets Desk analyst commentaries /reports for users for RBC clients.  **TDS- (Trustee Development Services)**  It is web based application for TDS team and operational team to report and escalates issues and matters related to depository duties which prevent RBC IT&S to comply with requirements laid down in AIFM directives. |
| Achievements | * Have successfully single handedly delivered releases from offshore with zero defects which has led to stable application in UAT and production. * Have received multiple appreciation mails from RBC customer for the same. * Had worked round the clock for emergency releases in short duration with no compromise in quality for which customer has appreciated it. * Attended and convinced my points on conference call and status meetings for which customer appreciated and acknowledged. * Have **automated applications** in RBC Digital Channel project which had saved customer time and redundancy and they have appreciated the work done. * Have done **load testing and API testing** using **Jmeter tool** which has proved to be beneficial for client and project. |
| Freelance Work | * I have complete end to end testing of Cure mantra website. Cure mantra is a web application that Connects Patients, Doctors, Pharmacies, Laboratories and Other Medical Facilities through online website as well as through mobile application. I have tested its each modules like OPD Manager, Patients, Doctor Registration, Pharmacy, Admin etc. and prepared detailed test cases covering all aspects. Link of website - <https://www.curemantra.com/> * I am attaching here my sample test cases preparation for OPD Manager. Test results I have not attached due to large size of file. But each module has been tested in detail. |

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| Technical Skills | |
| **Languages / Skills** | * Database concepts SQL * PLSQL and script making * Basic Unix knowledge * Basic IBM WAS knowledge * Basic understanding of HTML and CSS * Well versed with Integration testing * Knowledge of Agile testing and methods * Hands on **Python with Selenium** for automation using **Robot Framework** * Have hands on **Jmeter tool** for **load** **and API testing (REST API)** |
| **Tools** | * PL/SQL developer: Back end application development tool * Mantis: Defect tracking tool * Jira : Defect tracking tool * IBM Websphere Console * Winscp * Putty * Release Lifecycle Management (RLM) * Pycharm * Jmeter * GIT * Jenkins |
| **Certifications** | * **External certifications :**   Foundation level certification in Software testing by ISTQB   * **Business Domain Academy certifications (Diploma) :** * Diploma Certificate in Software Testing * Diploma Certificate in Business analysis * Diploma Certificate in Project and Program Management |
| **Management Skills** | * Weekly/ monthly Status reporting * Inter team coordination for integrated projects * Estimation of efforts on new requirements * Mantis/Jira ticket monitoring and resolution * Conducting meeting with Business users and relevant stake holder * Project Audit documentation * Have experience in weekly meeting calls and webex session for queries resolution |
| **Business Development** | * Providing valuable feedback for product betterment and enhancement * Ensuring timely delivery of client requirements * Implemented various process improvements in users processing so that loan process can be moved faster from origination to settlement. * Raised many critical defects and provided RBC business with solution with terms of users perspective. |

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| Education Summary | | |
| **Qualification** | **Subject** | **Percentage/Grade** |
| Bachelor Of Engineering  Pimpri Chinchwad College of Engineering , Akurdi , Pune (Pune University) | Computer Engineering | 69.6 (Distinction) |
| H.S.C. Maharashtra Board | XII STD | 78.83 |
| S.S.C. Maharashtra Board | X STD | 83.20 |

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| Personal Information | |
| **Date of Birth** | 21st January 1989 |
| **Gender** | Male |
| **Marital status** | Married |
| **Nationality** | Indian |
| **Languages Known** | English, Hindi, Marathi |
| **Interests** | Palm Reading ,Traveling , Team building , Exploring new places and people |
| **Valid Passport Number** | K6350305 |
| **Indeed** | https://my.indeed.com/p/satyanarayanb-9vtuzaj |
| **LinkedIn** | <https://www.linkedin.com/in/satyanarayan-bhagat-a2495053/> |