

Nipa Shah

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Experience Summary

- 9+ years of work experience spanning different roles - QA Engineer to QA Manager to Team/Engineering Manager.
- Team Manager managing 5 Developers and 4 QA, on 2 Scrum teams
- 3+ years of experience in managing a team of 6 SDETs - Hiring, onboarding, retaining, performance reviews, and career development
- Led and Managed team deliverables for projects spanning multiple releases
- Drove project estimations, planning, resource planning, risk management and helped planning test efforts and identified possible blockers
- Built and maintained timelines / milestones and communicated those upwards
- Identified process gaps in SDLC in Agile and streamlined them
- Worked on improving team's process interfaces - between Dev and QA, between Scrum team and Support, and between Scrum team and the Operations team
- 10 years of extensive experience in Quality (functional, component, system integration, and End to End testing of web applications and web services)
- 5 years of hands-on experience in test automation
(Experience in developing automated scripts in Java and TestNG / JUnit, Selenium RC / Webdriver for Front end and Web services testing)
- Used metrics to look at Quality health as well as retrospecting and understanding team development metrics
- Define, standardize and apply the QE strategy for product teams while remaining flexible to individual team needs

Certifications



Certified Scrum Master | Scrum Alliance



ISTQB Foundation level certified tester | ISTQB Agile Tester

Technical Skills

Languages:	Java, SQL, HTML , XML, Java script
Operating Systems:	Windows, Linux
Database:	Oracle, SQL Server
Testing Tools and other	Selenium RC, JUnit, TestNG, JMeter, Mercury Quality Center, JMeter, SOAPUI, POSTMAN
Other tools:	Eclipse, Git, Perforce, Cruise Control, Jenkins, Xpather, FireBug, Ant, MS Visio, JIRA

Professional Experience

Oracle Inc. | Redwood Shores

March 2019 – Present

Role: Team Manager / Program Manager

Projects: Payroll Compliance, NetSuite Payroll Vertex integration, Sustainability

Responsibilities:

- Managing a team of 5 developers and 4 QA working on 2 Scrum teams with different projects
- Hiring, onboarding and team building and looking at performance management and career planning
- Driving the team to a common set of goals and objectives to a release and eventually to a project
- Driving collaboration between different teams and different groups like Operations, Support to bring more cohesion to the project
- Project planning including Epic creation, stories and milestone planning and communication
- Making sure team is operating on applicable Agile methods and adapting and adjusting as needed per project / release
- Strategically planning sustainability efforts
- Identifying and revising processes and or process gaps between groups
- Working with team to identify risks and plan mitigation strategies for the same
- Continuing to be a Quality advocate and overseeing test planning and test activities
- Work closely with Engineering Managers and Product Managers to coordinate critical cross-functional work and convergence dates
- Continuously track and prioritize defects and bug reports, relative to ongoing feature development
- Communicate key developments, updates, and problems to teams (both technical and non-technical) in other disciplines

Oracle Inc. | San Mateo

Jan 2017 – Feb 2019 (2 years)

Role: Manager - Software Test Engineering | **Projects:** Enhanced Payroll

Environment: Java, Junit, Groovy, TeamCity, SOAP, JIRA, SQL

Responsibilities:

- Work with the automation team to set a strategy and drive regression suite conversion to automation suite. We organized test suites to help run tests at various test levels - like integration, component, functional and end to end tests
- Define, standardize and apply the QE strategy for product teams while remaining flexible to individual team needs - I was responsible for QA in 3 Scrum teams, each QA belonging to the common pool of QA
- Responsible to assure timely completion of testing for releases
- Measure and report on quality engineering metrics on a regular basis - We were tracking defect densities per functional area as well as root causes, and
- Identify a strategy for maintaining consistent QE environments and hardware to provide as much up time for testing as possible
- Lead 2 QE teams through all phases of QE activity in the software development life cycle
- Automating test cases (End to End test cases) using Java and JUnit

- Analysing code coverage to approach and cover functional areas in automation
- Leading and driving test & automation efforts for large feature release
- Improving and streamlining QA processes & team processes
- Identifying gaps in overall testing processes and adding / revising them for efficiency

NetSuite Inc. | San Mateo

April 2015 – Dec 2016 (~2 years)

Role: Team Lead - Software Test Engineering | **Projects:** Enhanced Payroll

Environment: Java, Junit, Groovy, TeamCity, SOAP, JIRA, Oracle

PayPal | San Jose

Dec 2012 – March 2015 (~ 2.5 years)

Role: QA Engineer III / QA Lead | **Projects:** Progressive Checkout, PayPal Here (UK)

Environment: Java, TestNG, JMeter, Selenium Web Driver, JIRA, Oracle, Linux

My key responsibilities included

- Performing Functional tests, System Integration tests, End to end and Regression tests on Web services
- Writing Test Plans, Test cases and developing automation tests using TestNG and Java.
- Coordinating test activities for all the Risk team components that were aimed at 'Checkout' flow in Risk
- Analyze product requirements and identify deliverables and efforts estimation
- Follow the complete PayPal release process during its release vehicles like the BWR / ISO pushes to push new features and regression test pushed features
- Develop CI for the projects worked on

Accomplishments:

- PayPal Spot Award 4 , October 2014 (project: Progressive Checkout)
- 'You Made my Day' appreciation, December 2013 (project: PayPal Here)

Client: Google Inc. | India (Employer – Cybage Software Pvt. Ltd.)

Nov. 2010 – Sept 2011 (1 year)

Role: Sr.QA Engineer

Client: iMedicus Inc. | India (Employer – e-bizindia Pvt. Ltd.)

June 2009 - Oct. 2010 (1 year 4 months)

Role: QA Engineer

Education Masters in Computers and Management - University of Pune, India