**MAHENDER BOGI**

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*A multi-faceted professional with strong* ***Business Acumen****; excels at coordinating with* ***cross-functional teams****; skilled in adopting a pragmatic approach in improvising on solutions and resolving complex business issues; targeting assignments as* ***Release Manager/ DevOps/ Engineering/ Cloud Operations/ Project Manager/ JIRA Admin/ Scrum Master.***

**Profile Summary**

*Result-oriented professional* ***with over 12 years*** *of experience in Software Development, People Management entailing Product Security, DevOps and Release Engineering, supporting 24x7 coverage across* ***Cloud, Storage, Data Protection and Business Intelligence domains***

* Customer Focused Professional with proven success in exceeding quality of service commitments and resolving complex & critical clients issues within set SLA
* Business Leader with strong business acumen; delivered extraordinary services to the clients and built a pipeline to augment the business
* Rich experience in driving cross-functional coordination with internal teams & stakeholders; excellent at communicating with external customer for incidents reporting and prompt resolution by service desk
* Organize and facilitate project planning, daily stand-ups, reviews, retrospectives, sprint/release planning, demos and other Scrum-related meetings.
* Hands-on experience in setting-up environments in **AWS** (**EC2**, **S3**, **IAM Security**, **ELB**, **Route53**,**Autoscaling**), **Azure** cloud services; configuring docker images, containers for deployment
* Showcased excellence in developing **Ansible playbooks** to deploy parallelly on **Docker** & **kubernetes** clusters and application links between **JIRA, Confluence** and other tools like **Bitbucket, Crucible, Zendesk**
* Managed **project operations** with key focus on defining Service Level Agreements (SLA’s), Standard Operating Procedures (SOP’s) as well as interacting with prestigious clients, business partners, industry leaders, vendors & other key stakeholders
* Rich experience in **DevOps** involving design, architecture and implementation of next generation system architecture & automation solutions; subject matter expertise in DevOps best practices with Version Control System, using Code Coberage Tools, Product Security, CI/CD, automation, site reliability engineering
* Expertise in providing Technical Design and Leadership to multiple engineering, ensuring applications are integrated and adhered to stated architectural and design principles & standards

**Core Competencies**

**Strategy Planning (DevOps Implementation & Support) Stakeholder/Client Management**

**Disaster Recovery/ Business Continuity/ Crisis Management System Migration / Automation**

**Release Engineering Technical Support/ Troubleshooting**

**Notable Accomplishments Across The Career**

* Addressed with the Client's Fast Fixer Award for effective and quickest fixing of application defects
* Received Feather-in-my cap award in Wipro for delivering the complex releases
* Achieved Key Contributor Award for the year 2015 in Host Analytics

**Membership/ Training**

* Member of Emergency Response Team (ERT), and completed training on firefighting, first-aid and campus-evacuation

**Work Experience**

**Aug’14 – Present PLANFUL EPM, Hyderabad as Release Manager**

**Skills: Nant, Batch scripting, Team City, Jenkins, Git, JIRA, Checkmarx, Crucible, Qlik, AWS, Azure, Open Cover, Fx Cop, Visual Studio 2019, nunit, gradle, Logic Monitor, Nagios, Chef**

**Team Size: 3**

**Role:**

* Managing process development as a primary Construct Manager and Release Engineer for a dynamic SaaS framework that helps businesses to monitor dynamic reward programs
* Collaborating with the development team to provide insight into how to make configuration\code improvements without breaking the project
* Working as Primary administrator for Git Version Control, performing all branching and merging tasks.
* Implemented gated checkins in bitbucket with pull requests.
* Linked JIRA issues with bitbucket, so its easy to identify which commit belongs to which issue.
* Final approver for patch release cycle deployments to test environments, create new environments for customers as needed, prepare release calendar with sprint schedules for each year.
* Controlling environments in AWS or Azure region based on client’s location
* Importing bulk issues into Jira Projects using CSV files
* Administering configuring Field configurations, Notification schemes, Screen Schemes, Permission Schemes in Jira Projects.
* Maintaining Atlassian products JIRA/Confluence/Bitbucket/Atlassian access (SSO) licenses
* Spearheading Infrastructure planning, budgeting, migrations, consolidation and decommissioning of assets
* Generating daily, weekly & monthly reports and presenting the same to senior management for analysis & decision-making
* Developing, building, deploying, automating and configuring IT solutions using DevOps platform; implementing reusable components and translating technical requirements
* Building automated deployments through the use of configuration management technology; deploying new modules and upgrades and completing fixes within the production environment
* Creating requirements and procedures for implementing routine maintenance; conducting troubleshooting and resolving existing information systems errors
* Evaluating existing applications & platforms and providing recommendations for enhancing performance through analysis, identified most practical alternative solutions and assisted with modifications
* Suggesting technology-based solutions for enhancing functional efficiency and achieving business excellence and managing risks and planning for contingencies to ensure minimal effect on deliverables
* Facilitating meetings, project reviews, conference bridges and on-line meetings to disseminate and drive changes
* Have experience with monitoring tools like logic monitor & Nagios.
* Integrated SCA tool checkmarx in build process.

**Previous Experience**

**May'12 – Aug'14 TIBCO Software Ltd., Hyderabad as Release Engineer**

**Project Undertaken:** Loyalty Lab SAAS application

**Skills:** Nant, batch scripting, Cruise Control (CI Build tool), Perforce, Bug zilla, SQL Server 2008, Nagios

**Team Size:** 2

**Mar’08 – Apr’12 Wipro Ltd, Hyderabad as Senior Build Engineer**

**Project Undertaken:** Microsoft Bge Project

**Skills:** C#, WIX scripting, MS Build, Octopus, Team Build 2010, Power Shell scripting, Genesis Tool

**Team Size:** 12

**Education**

**B.Tech. (Electronics & Communication Engineering)** from Balaji Institute of Technology & Science, Jawaharlal Nehru Technological University, A.P. in 2007 with 65%

**12th** from Intermediate Board, Warangal in 2003 with 81%

**IT Skills**

**Programming Languages**: C#, C, C++, ASP.NET

**Development Tools**: Visual Studio 2008, 2015, 2019 VSTS 2010, SQL Server 2008, 2016, 2019

**CI & Deployment** **Tools**: Team Build 2010, Cruise Control, Octopus, Genesis, AWS, Azure(Devops) CI/CD pipelines, Jenkins, JIRA, Chef, Docker, ELK Stack,Zendesk, Ansible, Kubernetes

**Operating Systems**: Windows XP, Windows 7, Windows server 2003,2008,2012,2016, RHEL, CentOS, AWS, Azure

**Scripting languages**: Msbuild, wix, nant, ant, gradle, batch scripting, PowerShell

**Source Controls**: TFS, Perforce, SVN, Git,GitHub

**Personal Details**

**Date of Birth:** 5th August, 1986

**Languages Known:** Hindi, English, Telugu

**Address:** Chandanagar, Hyderabad, Telangana, India

**Passport**: P3036897

**Expiry Date**: Aug ’ 2029