
Shubham Mishra

Senior Software Specialist

CONTACT

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PROFILE

- **5 years** of experience in IT industry pertaining to Full stack development using **Java, Angular, Oracle, CF16, HTML/CSS**.
- Able to successfully prioritize deliverables with quality product/service on time
- Efficient in analyzing and translating business requirements to technical details and implementation.
- Involved in Innovation Runways/Programs in the company.
- Good analytical and debugging abilities that helps in providing quick and robust solution.
- Effective communication and interpersonal skills which helps in interacting with PO/Clients.

TECHNICAL SKILLS

Programming Languages: -

Java 8/11, Angular js/4, RESTAPI, ColdFusion, Python, J2EE, AJAX, JSP, Servlet, SQL, PL/SQL, HTML, CSS, Shell Script

Methodology: -

DEVOPS (Git, Jenkins, Junit, Selenium)
Cloud (AWS, Google Cloud)
Agile (Rally, Integrity, Jira)

Documentation/Modeling:

Rally, MS365, Jira, Integrity

Databases:

Oracle 11g/12c, MongoDB, Access DB, MySQL

EXPERIENCE

➤ Software Specialist (ACD – Product Development)

PTC Inc

FEB 2020-PRESENT

- Developed well documented code with test automation that meet agreed design and code quality criteria.
- Delivered high performant and scalable services/code.
- Identified and fixed multiple performant bottlenecks in the product
- Worked on multiple stories and RT to improve the product platform
- Acquired knowledge (Technology, product, and process) worked on new components of the product from first week.
- Performed peer code review as and when needed.
- Lead the Mobile support project for the product and finished on time with minimal regressions.

➤ Software Developer (TOPS Application Rewrite)

Amdocs DVCI

JUL 2019 -AUG 2019

- Learning a new language from the manual from Ericson (Task mate).
- Converted the whole task mate code to Java for seven modules
- Development and customization of Applications modules.
- Preparation of unit test cases, unit testing and performing code review incident reports regularly.

➤ Application Developer (MST – Product Development)

Amdocs DVCI

JUL 2016 -JAN 2020

- Worked as a SA/BA to gather information from the client and preparing the HLD.
- The project portfolio includes development, maintenance, and support.
- Requirements Gathering and Analysis of the requirement.
- Developed and modified functionalities based on clients' requirements.
- Developed an automated user testing system using selenium and ginger for the whole application.
- Managed live application and MST Admin responsibilities when required.
- Daily client interaction explaining the detailed working of the process in the presence of the business heads.
- Actively involved in various project phases: Functional Specification, Business Logic, and Design, Program Specification, Test Plans, Testing and Documentation

Education

- **B.E. (C.S.E)**
Gyan Ganga Institute of Tech and Science
RGPV University (Bhopal)
JUL 2012 – JUN 2016
CGPA: 7.25
- **Class 12th (CBSE)**
Kendriya Vidhyalaya CMM, Jabalpur
APR 2011 – MAY 2012
Percentage: 73.8
- **Class 10th (CBSE)**
Kendriya Vidhyalaya CMM, Jabalpur
APR 2009 – MAY 2010
CGPA: 8.0

SOFT SKILLS:

- Leadership
- Problem Solving (Design Thinking)
- Focused
- Dedicated
- Collaborator

HOBBIES AND INTERESTS:

- Volleyball, Cricket and Hockey
- Photography
- Driving

Achievements

- Received multiple appreciation with **PTC applause** for quick learning and efficient coding
- Got PO level recognition for completing all the targeted stories on time with automated test cases
- Have received ON SPOT AWARD 8 times for quick, efficient, and zero-defect work and innovation.
- Implemented CD/CI in multiple applications using GITLAB and Jenkins Also, automated testing using Selenium.
- Selected to be a part of Amdocs Innovation Team, also have submitted, and developed 7 kaizen Ideas.
- Received accolades and appreciations from an offshore, onsite team multiple times on approach, thought process and deliverable.
- Performed Production Implementation activities and gave post-implementation support.
- Received appreciation from senior management for working in stringent timelines and high-quality delivery.
- Part of KM (knowledge management) team for documenting the experience and sharing knowledge Functioned as a key influencer to promote Agile culture in the organization