

## **POOJA.SN**

### **Salesforce Developer**

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## **CAREER OBJECTIVE**

To work as a professional in a highly innovative firm that utilize my skills and abilities effectively, from which I can develop my skills so as to make it more precise.

## **PROFILE SUMMARY**

- Good experience in out of the box functionalities and configurations in Salesforce platform.
- Skilled in Administrative tasks like Creating Profiles, Roles, Users, Page Layouts and Record Types.
- Good knowledge about process automation tools like Workflows, Process Builders and Approval Processes.
- Working knowledge on development work including triggers, apex classes.
- Experience in developing Lightning components and VF pages.
- Ability to write SOQL queries across multiple objects within the SFDC database.
- Experience on integrating Salesforce with external systems using REST APIs.
- Experience in writing test classes for apex classes and triggers.
- Familiar with migration tool AutoRabit.

## **WORK EXPERIENCE**

2 years of experience in Salesforce Development and Administration. Currently working at VFISLK (Joint Venture of SLK Software Services and Voya Financial) as Associate Software Engineer.

## **EDUCATION**

Bachelors in Telecommunication Engineering from S J C institute of technology affiliated to VTU.

## PROJECTS DESCRIPTION

### Project #1: Case Management.

This system is developed for a financial corporation where they sell their products, and the system is used for providing service to the customers who purchased the products. Here customers can create an account either through calls or email. When the request for account is coordinated the case can be created. When the case is created in the system, based on the record types and subtopic of the case the tasks and events are created and assigned to the respective Service team.

#### Roles & Responsibilities in Project:

- Worked on Salesforce out of the box functionalities like page layouts, record types, profiles.
- Worked on setting the access to various custom objects using security model.
- Developed custom lightning components.
- Implemented triggers to meet the business logic.
- Worked on Test class for the Apex Classes.

### Project #2: Customer Onboarding.

This project was designed to support plan implementation team for client onboarding and implementation process, post sales.

#### Roles & Responsibilities in Project:

- Worked on automation tools like process builder, workflow rules.
- Developed custom lightning components to meet the business logic.
- Worked on depersonalization of orgs and remote site settings.
- Worked on apex triggers and apex classes.
- Worked on custom settings, custom metadata types.
- Worked on test classes for apex classes and triggers.

## PERSONAL INFORMATION

Date of Birth : 05/12/1996  
Marital Status : Unmarried  
Nationality : Indian  
Languages : English, Kannada, Hindi, Telugu, and Tamil.  
Current Address : #6, Shiva Krupa, Somanna garden main road, vidyaranya  
Bangalore- 560097

I hereby declare that the information above is true to the best of my knowledge.

Place: Bangalore

(Pooja.SN)