**P.R. GOWTHAM SRI KRISHNA** Email: gowtham.srikrishna@gmail.com

**Associate Consultant**

**Microsoft Certified Azure Professional** Tel: +**91 9703973094**(M)

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## PROFESSIONAL SUMMARY

Over 6.5 Years of Comprehensive working experience as a System Engineer and over 3+ years of experience as DevOps Engineer. Experienced in all aspects of Server Administration, Install and configure Team Foundation server and including Build scheduling, Configuring CI\CD Pipelines, administration, upgrades, plugins, performance tuning, production support with good troubleshooting skills in different OS platforms like Linux and Windows.

* Provide User Management and support for 2000+ local and remote users, manage system access across groups to ensure compliance, and maintain best practices
* Create and manage security schemes, permission schemes and configurations
* Interface with development groups within organization as the IT liaison for Development Cycles/Software.
* Create, configure and deploy of virtual machines on VMWare VSphere and also Azure Portal as per the customer needs.
* Experience in Install configure and upgrade of all Atlassian tools.
* Manage and administer JIRA/Confluence/BitBucket add-ons, plugins, and extensions.
* Management of other reporting and collaboration like Bamboo, Jenkins, Fisheye, Sonarqube and other tools in the engineering environment.
* Experience in Maintaining and managing Automation Build Environments such as Jenkins and Azure DevOps2019/2020.
* Experience in creating and configuration of Containers on Docker.
* Experience in create, configure and backup of Docker Volumes and maintain of Images in the central repository.
* Implement Atlassian Tools upgrades, and partner with other IT staff to coordinate infrastructure maintenance and system migrations.
* Experience in troubleshooting and supporting multiplatform both Windows and Linux enterprise application environments.
* Good Knowledge in writing and managing scripts in PowerShell and Playbooks in Ansible.
* Experience in creation and maintenance of Virtual machines, ARM templates on Azure portal.
* Good working experience on all the tools both on GUI and from backend.
* Installation/Setup of TFS /AzureDevOps or VSTS on both Production/Test and Client machines.
* Working knowledge on various code management repositories like GIT/TFVC/ Bit Bucket/Jenkins / SVN.
* Done several upgradations of TFS from TFS13/TFS15/TFS18 to AzureDevops on both Production and Test Environment.
* Creating and managing of Active Directory accounts, MSDN accounts, network shares, and printing services.
* Possess sound knowledge of ITIL processes.
* Involved in documentation lists the regular issues coming and steps needs to be taken to resolve such issues. The document then shared with the L1 Support team so that they can resolve the issue at their end by following the steps mentioned in the document.
* Involved in stand-up meetings and daily status reporting.
* Analyzing backups online/offline and archive.
* Excellent communication skills and good team player.
* Ability to work independently.
* Excellent analytical, interpersonal skills and approachable. Proactive in handling tasks and flexible in working.

**TECHNICAL SKILLS**

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| --- | --- |
| **Server OS** | Windows Server 2012,2016, Ubuntu Linux 14.04/16.04/18.04, Red Hat Linux 6,7. |
| **Scheduling Tool** | Tivoli Workload Scheduler (Version 8.6 and 9.2) , Autosys R11, Appworx |
| **CI/CD Tools** | VMWare Vsphere, Atlassian tools, TFS, Git, AzureDevOps , Jenkins, Docker, Bitbucket, SVN, Ansible, Nexus, Sonarqube, Postman |
| **Database** |  SQL Server , Postgres SQL |
| **Ticketing Tool** | Remedy, SDM, Service Now, JIRA |

**EDUCATION/CERTIFICATIONS**

* **Bachelor of Technology in Electronics and Communication** from Jawaharlal Nehru Technological University, Hyderabad.

**TECHNICAL EXPERIENCE**

Company : Atos India Pvt Ltd,

 Duration : Dec-2016 to till now

 Current Designation: Associate Consultant

* **Project : Factory Support Center**

**Responsibilities:**

* Create, Install and configure of virtual machines on VMWare VSphere as per the customer needs.
* Maintenance and Troubleshooting of virtual machines and hosting of Atlassian and Microsoft services on it.
* Actively involved in Installations, Migrations and Upgrade activities of JIRA Instances.
* Integrated JIRA with Bamboo and Hip-chat on production instance.
* Maintain a master schedule of all software releases, including key post-development milestones
* Work closely with Software Engineering team to oversee and manage change control over complex codebase managing updates and enhancements to defined release packages
* Develop, maintain, improve, and enforce release management standards as a common core across all solutions.
* Assist with the administration of our Atlassian tools
* Coordinate production releases and send release status to relevant distribution list
* Monitor external system updates that could have an impact on Technology Services software solutions, identifies risk, and coordinates testing or mitigation
* Coordinate the delivery of all software releases
* Configuring & managing development & testing sandboxes; routine application upgrades; new product evaluation
* Provide teams and stakeholders with documented guidance
* Assisting staff with Perforce and Git
* Document results of JIRA workflows and process audits
* Assisting staff users with wiki design, integration & authoring
* Develop guides and documentation for JIRA features and best practices
* Develop processes and improvements around tools administration.
* Create and deploy containers on Docker and backup of docker volumes as per user.
* **Project : S&P Global**

**Responsibilities:**

* Monitoring, Scheduling jobs on various Scheduling Tools like TWS (Tivoli workload scheduler), Autosys and CA Atomic
* Setting up the jobs/Schedules as per the user requirement and adding them to calendar.
* Scheduling, Copying and Migration of jobs/schedules though backend from Dev/Test to Production.
* Setting up and modification of Plan in TWS both production and Dev Environments.
* Troubleshooting failure and delay on Plan refresh, Analyzing the message and log files and restart the Final Job stream manually to complete the Plan refresh.
* Creation of Job Information Language (JIL), deployment and implementation.
* Worked on Ad- Hoc requests from Client and making changes as per business requirement.
* Consulting on all facets of job failures, box starting conditions, calendars, Autosys alarms, and general Autosys day to day situations, etc.
* Problem identification and resolution of failed jobs by analyzing the logs.
* Make temporary schedule changes for weekend maintenance window.
* Check for obsolete jobs/schedules to be removed.
* Created documentation and instructed peers on the use of software.
* Handling job creation requests in TWS through Change tickets which is created through Service Now after going through proper change process and CAB approval.
* Won the Star performer award for Pro-active approach in Team and speedy resolution of tickets
* Ensured that all tickets and phone calls are handled within appropriate service level agreement time frames.
* Proactive Monitoring of the tickets (SDM12, Service now) queue, assign tickets, resolving tickets and replying to customers with root cause.

 Company : UNITED INDIA INSURANCE CO LTD.,

 Duration : Dec-2013 to Nov-2016

 Current Designation: System Administrator (Assistant)

**Responsibilities:**

* Client Interaction, Quality Assurance, and Monitoring.
* SAP Batch JOBS Administration on TWS (Tivoli workload scheduler) which includes production control and Batch job scheduling.
* System Administration, Installation of Patches and Troubleshooting.
* Scheduling, Copying and Migration of jobs/schedules though backend from Dev/Test to Production.
* Troubleshooting failed jobs and analyzing their logs.
* Submitting Jobs and Job Schedule in TWS (Tivoli workload Scheduler) also handle various requests to cancel jobs or restart jobs releasing the dependency, hold the jobs in plan also changing the scheduling objects in Database like changing the time, adding or removing dependency, adding new jobs in the schedule, changing internal jobs dependency etc.
* User Management like User Creation, deletion of user, user’s locks
* Profile Maintenance: adding / changing the profile parameters for instance profile. Activate, check, and compare profiles.
* Worked on Table Reorganization.
* Change Management (TMS), Kernel upgrade, Support package application and Batch Jobs Administration, System refreshes and System monitoring.

**PERSONAL DETAILS:**

FATHER’S NAME - Mr. P.R. SRINATH SHARMA
MOTHER’S NAME - Mrs. P. PADMAJA
DATE OF BIRTH - 12th May, 1991
SEX - Male
MARITAL STATUS - Married
LANGUAGES KNOWN - Telugu, English, Hindi.

**Declaration**

I hereby declare that the above-mentioned information is correct up to my knowledge and I bear the responsibility for the correctness of the above mentioned particulars.

 **(P.R. GOWTHAM SRI KRISHNA)**