

ANANTHA LAKSHMI K

SALESFORCE
CERTIFIED

Platform Developer I

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Experience Summary

- Over 4+ years of IT experience in which 3+ Years of experience in as Salesforce CRM developer and Administrator. Has good knowledge of the Admin and Development Functional aspects of Salesforce.com
- Well experienced with Visual Force, APEX, and Force.com platform, Triggers, Components and Controllers in Salesforce Classic & Lightning, Salesforce
- Proficient Knowledge in Salesforce Lightning UI, Lightning programming, Aura framework programming.
- Created various Lightning Apps combining Lightning Design System, Lightning App Builder and Lightning Component features.
- Good knowledge on Configuration & Customization experience (new fields, new objects etc.) on various Salesforce.com standard objects like Accounts, Contacts, Opportunities, Cases, Leads, Campaigns, Forecasting, Reports & Knowledge of creating Reports and Dashboards.
- Worked on various Lightning Aura Component and Lightning Web Component related project responsibilities Developed Lightning Web Component framework to create web applications that run anywhere.
- Experienced in creating advanced fields like Pick list, Custom Formula Fields, Field Dependencies, Validation Rules, Workflows and Approval Processes for automated alerts, field updates, and Email generation depending on application requirements.
- Experience in Creating Users, Roles, Profiles, Email Templates, Process builder, Workflows, Workflow Actions, Notifications and Approval Process.
- Hands on working experience in Role Hierarchy, Custom Profiles and Public Groups creation.
- Capable of writing and debugging efficient SOQL queries of standard and custom objects, and able to understand and develop for complex data models
- Primary level experience in working on web services and giving solutions by SOAP and REST integrations.
- Proficient knowledge of Governor limits. Experience in optimization of existing code in accordance to the governor limits.

Skills Summary

Certification	PD 1 Certificate
Domain	Infra/Real Estate, System Securities, Product Sales and Product FieldServices
Programming Languages	APEX, VISUALFORCE, SOQL, SOSL, LIGHTNING COMPONENTS, CSS, HTML, J2EE, J2SE
Tools /DB/Packages / Framework / ERP Components	Salesforce Configurations, Service Board, ANT Migration, Apex Triggers, Lightning Components, Process Builders,Data Loader, Workflows, Reports & Dashboards, Batch Classes, Apex Test Classes, Integration using Soap/REST API, Salesforce to Salesforce Integration, Apex, Approval Process, Profiles, Permission Sets, Role Hierarchy, DevOps, Microsoft TFS, JavaScript, Oracle

Educational Qualification

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Education &
Credentials

B Com from Nagarjuna University

Working Experience:

Organization:

TCS

Designation:

Salesforce Developer

Period:

May-2018 to Till Date

Project Details

Project 4:

Project Name

BL

Team Size

10

Start Date

SEPTEMBER 2021

End Date

Till Date

Project Description

BL helps low-income, and first generation-to-college students get to and through college. We are committed to building strong connections with our students, providing them with individual support, and ensuring they have the guidance they need to persist and earn a college degree.

Role & Responsibilities

- Involved in SFDC application setup and customization to match the functional needs of the Company
- Develop processes to establish and maintain quality standards of existing products and services.
- Experienced in migrating the standard and custom objects in standard experience to lightning experience.
- Created many Lightning Components and server-side controllers to meet the business requirements.
- Worked as Salesforce admin support governing user account creation, personal information setup, password reset, Roles & Profile creation, user group creation, updating company profile, Network access setup.
- Involved in setting up field level access for each custom object created based on the user's role within the organization.
- Developed various Custom objects, Tabs, Entity-Relationship data model, validation rules, Components
- Involved in the Data Transformation and Data Cleaning activities while transferring the data to the external system using Informatics on Demand.
- Writing Apex Classes, Test Classes, Triggers, Process Automations per requirement.
- Defined lookup and master-detail relationships on the objects and created junction objects to establish connectivity among objects.
- Involved in security levels and privileges by customizing Salesforce.com Profiles and Roles.
- Involved in customizing custom objects, tabs, fields, page layout as

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per the business need.

- Integrated Email with Salesforce.com for mass E-mail management and designed various custom E-mail templates.

Project 3:

Project Name	ALC	Team Size	9
Start Date	JUNE 2020	End Date	AUGUST 2021
Project Description	AL provides Onsite services to clients for various web ctrl products servicing their install base which includes products ranging from Web Controllers and other network security systems.		
Role & Contribution	<ul style="list-style-type: none">• Defined lookup and master-detail relationships on the objects and created junction objects to establish connectivity among objects.• Involved in field & page layout customization for the standard objects like Account, Contact, and Leads.• Created workflow rules and defined related tasks, time triggered tasks, email alerts, filed updates to implement business logic.• Defined lookup and master-detail relationships on the objects and created junction objects to establish connectivity among objects.• Involved in security levels and privileges by customizing Salesforce.com Profiles and Roles.• Involved in customizing custom objects, tabs, fields, page layout as per the business need.• Integrated Email with Salesforce.com for mass E-mail management and designed various custom E-mail templates.• Maintained user roles, security, profiles, and workflow rules wherever necessary.		

Project 2:

Project Name	UTC SVMX Impl.	Team Size	12
Start Date	MARCH 2019	End Date	JUNE 2020
Project Description	UTC provides Onsite services to clients for various products servicing their install base which includes products ranging from HVAC (Heating, Ventilation, and Air Conditioning, REF (Refrigeration), BMS (Building Management Systems), F&S (Fire & Security), etc.		
Role & Contribution	<ul style="list-style-type: none">• Involved in Working with Standard Salesforce features like Objects, Workflows, Record Types,• Page layouts, Workflow Rules, Case Assignment Rules, and Escalation rules, Validation rules, Profiles, Roles, Reports and Dashboards etc.• Manage the user community on the system (e.g. set up user profiles, security roles and views)• Using Data loader, involved in migration of data from one org to another		

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- Create profiles and permissions documentation, governance framework, data mapping, and reporting and dashboard building.
- Worked on data migration, Data sanitization, Data validation.

Project 1:

Project Name	JCI	Team Size	8
Start Date	Jul 2018	End Date	FEB 2019
Project Description	JC provides Onsite services to clients for various products servicing their install base which includes products ranging from HVAC (Heating, Ventilation, and Air Conditioning, REF (Refrigeration), BMS (Building Management Systems), F&S (Fire & Security), etc.		
Role & Contribution	<ul style="list-style-type: none">• Handle all basic administrative functions including user account maintenance, reports and dashboards, workflows and other routine tasks• Involved in Working with Standard Salesforce features like Objects, Workflows, Record Types, Page layouts, Workflow Rules, Case Assignment Rules, and Escalation rules, Validation rules, Profiles, Roles, Reports and Dashboards etc.• Manage the user community on the system (e.g. set up user profiles, security roles and views)• Using Data loader, involved in migration of data from one org to another.• Create profiles and permissions documentation, governance framework, data mapping, and reporting and dashboard building.• Create custom objects, page layouts and reports, and customize and maintain dashboards for the global sales teams. Involved in administration of various Salesforce Activity & technical support of the CRM.• Worked on data migration, Data sanitization, Data validation, Data loads through data templates, mappings, coordination, implementation and / or enhancement.• Implemented Field Level security for sensitive data holder fields.• Involved in the Development of Apex Classes, Visualforce Pages.• Followed Scrum Agile methodology for the iterative development of the application and participated in weekly Sprints, daily stand up meetings and customer reporting backlogs.		