**PROFESSIONAL SUMMARY:**

Resourceful, value-driven Agile Change Agent and servant leader with full knowledge of the SDLC and strong experience in leading organization with implementing agile in waterfall environment, working with onshore and offshore team, with demonstrated skills and ability to:

* 5+ years of experience facilitating all scrum ceremonies such as sprint planning, sprint review, sprint retrospectives, daily stand-up, and working with DevOps teams utilizing engineering practices such as ATDD, BDD.
* Experience working with other agile frameworks including Kanban, as well as working in Safe environments where we used scrum of scrums to resolve dependencies between teams.
  + 1+ years of Industry experience as Information system analyst /business analyst with solid understanding of Business Requirements Gathering, Evaluating Data Sources, Translating Requirements into Specifications, Application Design.
  + Experience in facilitating Joint Requirement Planning (JRP) sessions with Business User Groups, conducting Joint Application Development (JAD) sessions with IT Groups and Conflict Management with Project team members.
  + Facilitated Change Management across entire process from Project conceptualization to Testing through Project Delivery, Software Development and Implementation Management in diverse Business and Technical Environments.

**EDUCATION**

* **BS in Information System and Management**

*University of Maryland University college| 2018*

* **Associate Degree in Information Systems**

*Montgomery College| 2015*

* **BS in Computer science**

*University of Douala |2009*

**CERTIFICATIONS**

* **Certified Professional Scrum Master** (PSM I)

* **Certified SAFe 5 Advanced Scrum Master (**SASM)
* **AWS certified solutions architect -Associate**

**EXPERIENCE**

**Client: Sandy Spring Bank – Olney, MD June 2017 – Present**

**Role: Scrum Master**

**Project Scope:** Serve as a scrum master on multiple scrum teams, made up of developers, quality analyst, product owner. Project is based on rebuilding online banking system, which facilitates the functioning of variety bank services such as: transferring money between accounts, set up alerts, view details, ordering checks and changing address. Another project was to improve in-house self-hosted infrastructure into the cloud using AWS. Company was operating in a waterfall environment at onset, and as scrum master I coached and facilitated the implementation of scrum methodology to improve communications across departments.

**Role & Achievements**:

* Ensure that the product backlog remains groomed and ready for team consumption during sprint planning.
* Track metrics using Atlassian products Jira.
* Serve as Scrum Master for more than two scrum teams.
* Coordinate with other Scrum Masters and Product Managers in the scrum of scrums to keep track of and resolve any project level obstacles.
* Facilitate all scrum ceremonies, such as the daily stand up, sprint planning, sprint review, and sprint retrospective.
* Support the product owner in facilitating the backlog grooming meeting
* Research Agile/Scrum techniques and shared findings with the team.
* Assist with internal and external communication.
* Used metrics such as burndown chart, velocity char, and capacity to track team progress and health.
* Coach Team members about the agile values and principles.
* Encouraged team to think critically to solve problems.
* Experience in researching adequate personnel to facilitate the removal of impediments, such as no access to critical software, shortage of tools.
* Provide transparency on product and sprint backlogs using Jira as the primary Agile Project Management and planning tool.

**Client:**  **Bank of New York – New York Nov 2015– May 2017**

**Role: Scrum Master**

**Project Scope:** Led two teams comprised of product owner, quality analyst, and developers, tasked with developing software that would ensure ease in accessing bank account information like the checking and saving account details. Also Worked on updating the mobile app with new features everyday where small business owners and personal bankers can apply for a small loan and get instant decision. Worked in two-weeks sprints and released quarterly to production.

**Role & Achievements**:

* Assisted team members to resolve issues, validating results and communicating status of issues and risks.
* Removed impediments by understanding control and release processes.
* Assisted with internal and external communication, improved transparency, and radiated information.
* Assisted with prioritization and resolution of software defects.
* Coached Product Owners in creation and maintenance of Product Backlog.
* Coached team members on Agile principles and provided general guidance on the methodology.
* Collaborated with other Scrum Masters to increase the effectiveness of the application of Scrum within the organization.
* Facilitated all scrum ceremonies including sprint planning, daily scrum, sprint retrospective and reviews.
* Ensured a positive team culture by promoting and encouraging team building activities.
* Motivated/Encouraged team to think critically to solve problems.
* Tracked and effectively communicated team velocity and sprint/release progress to all affected teams and management.

**Client: Backin TheBlack LLC Baltimore, MD May 2014 – July 2015**

**Role: Associate business analyst**

**Role & Achievements**:

* Facilitated JAD sessions and design meetings with the Stakeholders, SME’s and Leads of Interfaces.
* Interviewed Business Users to gather Requirements and analysed the feasibility of their needs by coordinating with the project manager and technical lead.
* Involved in pre-implementation, implementation and post implementation efforts
* Designed the business requirement collection approach based on the project scope and SDLC methodology.
* Reviewed requirements and answered questions from offshore testing groups to test key functionality changes with the upgrade.
* Assigned tasks among development team monitored and tracked progress of project following agile methodology.
* Worked closely with the vendor to define work rules for different types of exempt and non-exempt employees.

**SKILLS:**

**Project Tools:** Jira, **Rally, Rational, Version One**, Ms office suite, MS Project, MS VISIO

**Administrative:** Skype, Zoom, JoinMe, Google Hangouts, WebEx.

**Personal:**

* **The Ability to work under pressure and multi-task**
* Solid interpersonal skills – able to establish strong working relationships
* Strong time management and coordination skills, and ability to adjust to change to seamlessly execute and meet Sprint goals.
* Assess Scrum Maturity of teams and the organization and coach teams to higher levels of maturity, at a pace that is sustainable and comfortable.
* Understand fundamentals of software development processes and procedures
* Strong ability to communicate clearly and articulate project conditions (verbal & written)
* **Result driven, proactive, bilingual, quick learner, analytical, accountability, persistence**
* Organization and planning skills Excellent attention to detail.