

BHUSHAN PRABHAKAR KAPKAR

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DATA ANALYTICS (SENIOR SOFTWARE ASSET MANAGEMENT SPECIALIST)

PROZM- Certified Professional: IT SAM

SUMMARY:

- Result oriented professional with 6+ years (product based company) of versatile experience in Software Asset Management, License Compliance and Supply Chain Management and Passionate about analytics.
- Skilled in Business Analysis to domains Non-Banking Finance (Order to Cash, AR, PO and AP), Software asset management and Supply Chain Management
- Experience in machine learning problem solving during projects in current/previous jobs.
- Experience in data science libraries like NumPy and pandas with thorough knowledge of python visualization in Seaborn, plotly and matplotlib.
- Proficiency in coding Python for Artificial intelligence including Data science and Machine learning.
- Expertise in end-to-end implementation projects within assigned time

CORE COMPETENCIES:

- Data Analysis and Preparation
- Strong analytical skills
- Problem solving abilities
- Design, Development & Implement Model
- Automation
- Documentation & Reporting
- Cross Functional Team Coordination

TECHNICAL SKILLS:

- **Technology stack:** Python, Machine Learning and Artificial intelligence algorithms, Flask, VBA (Macro), Rest APIs, NLP, SQL, NOSQL
- **Packages Known:** Jupyter, Advance Excel
- **Visualization** – Power BI, Tableau
- **Documentation Tools:** SharePoint and One Note.
- **Discovery Tool :** SCCM , Flexera

TRAININGS/ CERTIFICATIONS

- [Python development](#), [Data Scientist](#) and Machine Learning, Deep learning and [Tableau](#) certified from LinkedIn learning.
- Business Analyst training from IIBA
- Business French, French Language and Literature (DELF A2 level) from Alliance francaise.
- Six Sigma Green Belt Certified from Anexas.
- Completed world's best sales program in **"Creating Client Value"** build by Imparta

ACCOLADES

- **"Genius Award 2018"**- Significant contribution towards achieving organizational objectives
- **"Best Innovation of the Brand 2016"** Innovative approach towards process (136 Hrs saving/month)

ACADEMICS

- **MBA (Operations)** from IIMP Pune 2014
- **B.E. (Electronics & Telecommunication)** from YCCE Nagpur 2011

PROFESSIONAL EXPOSURE

TTEC (US Based MNC - Worldwide digital leader in CX www.ttec.com)

Data Analytics (Senior Software Asset Management Specialist) (JAN-2020 – Till date)

Job Profile:

- Responsible for the software's life cycle management, software license tracking and data reconciliation.
- Check the accuracy and completeness of data received from customer and request for missing information
- Initiated Software license and procurement dashboard using **Power BI**, can give useful insights to management
- Supporting Manager on the job with identifying opportunities and formulating recommendation for team
- Performing Software licence discovery and reconciliation using **SCCM** and **Flexera** to be generate ELP report.
- Software license and maintenance management which includes: Receiving software media and licenses, maintaining software media library, License deployment in conjunction with approved TTSD work order and Conducting 3 way matching audit of all licenses utilized by the company and issue recommendation to management. Using tools like **service now** and **Oracle iprocurement**.
- Data analytics & analysis which includes: Updating and maintaining asset or inventory listing in the TTAM Asset database. Updating and maintaining settings or information for new hires/remote locations for region and Mass data upload/updates of database for assets
- Communicate with senior management and cross-functional teams, and Facilitate deep technical discussions with end-users and partners.

Dassault Systems (French Based MNC-World Leader in 3D Design & Engineering Software)
Key licensing Management and Compliance Specialist (Oct-2014 – JAN 2020)

Job Profile:

- License Key Generation\Modification for all DS Products as per customer Install base/ Effective licensing position (ELP)/Entitlement and according to DS Software compliance.
- Review, approve and process key requests so that the customer receives what they expect, in a way that **protects DS product from misuse**.
- Maintains ongoing contact with key Stakeholders, Product Managers, Installation Teams and have a resolution based approach to solving critical problems and needs.
- **Review log of customer key usage**, on the basis of log analysis using **Python Scripting** to identify misuse, and deactivate excess keys and report it to counter part for further action.
- **Support and train** Order Management organization on License & key-related topics
- Manage and evaluates Software Contracts / PO / Invoices / Software Requests.
- Working closely with DS Sales Partners like BT Sales Partners & Value-Added Re-sellers for customer Service contracts and requirements.
- Working **closely** with **DS Sales Business Administration Team** to ensure the effective dispatch to meet the process SLA and other compliance policies.
- **Suggesting process, Automation Assessments and tools improvements** to adapt them to business changes and / or to improve efficiency and effectiveness.
- **Contributing** in process enhancement with application of **VBA macros** in MS Excel and **Python scripting** aimed at **automation**, Saved nearly **400+ hour** monthly till date
- Basic understanding of **writing SQL queries** (Sub queries and Join conditions)

Machine learning and Python projects:

- **Churn modelling for Financial Planning & Analysis Team and Sales & Business Administrator Team:**
Analysing data set that contains details of a Dassault customers and the target variable is a binary variable reflecting the fact whether the customer left the Dassault business (Stopped his business) or he continues to be a customer.
- **Credit limit risk analysis for credit department team to analyse defaulter's behaviour**
Understanding the data schema, data analysis, apply data cleansing algorithm and visualize.
Perform PCA and plot it to identify the Machine learning model that need to be apply.
Train the model and generate classification report and confusion matrix to check model reliability.
- **Identify the product class for procurement team based on certain features and Item Description**
Extensively used Python libraries like NLTK(NLP), NumPy, pandas, seaborn and for pre-processing of data before building a classification model. Further detection of product category using various machine learning techniques (Decision Tree and Random Forest) and data analysis tools

Searce Logistics Analytics (Partner with HCL)
Supply Chain Analyst, May-2014 – OCT-2014

Job Profile:

- **Handled operations** like consolidation deconsolidation, pre-alerting, rating & Billing the end consignee.
- Worked closely towards process execution simplification & improvement by finding loopholes present in it.
- Applied methodologies like **Kaizen, Six Sigma, Pareto charts** to report operation management based in US client (Transocean) for analysis & approvals
- Process simplification to streamlining it, reduce cost & increase profit with end2end supply chain approach

Personal Details:

Date of Birth: 16/11/1989

Marital Status: Married

Strengths:

- Quick Learning abilities
- Patience
- Positive Attitude
- Adaptability

Languages: English, French, Hindi and Marathi

Hobbies: Sudoku, Rubik's Cube, Football, Graphic Designing & Table Tennis

