


# Devika S

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## PROFESSIONAL SUMMARY

To become a successful professional and willing to work as a key player in a leading corporate organization with committed and dedicated people, where I can apply my skills and contribute to the growth of company.

- Overall 3+ Years of Experience in Oracle SQL Technology.
- Ability to learn new technologies quickly.
- Work independently and collaboratively with team members to achieve common goals, while maintaining responsibilities and commitments
- Have good knowledge and working experience of production environment such as working on high priority issues and interacting with customers directly.
- Having Good Exposure in Oracle SQL, PL/SQL, UNIX and Control-M.
- Experience in Monitoring and Analyzing tickets, tracking issues and closing/ resolving in timely manner.

## PROFESSIONAL EXPERIENCE

- Currently Working as an Associate Consultant in Capgemini India Pvt Ltd. Hyderabad since 2017 - till date.

## EDUCATION SUMMARY

Degree	Name of the University	Percentage	Period
B.Sc.	S.K University	92%	2014 - 2017
Intermediate	Board of Intermediate Education	90%	2012 - 2014
S.S.C	Board of Secondary Education	9.2/10(CGPA)	2011 - 2012

## Work Experience:

Associate Consultant (Capgemini India)

Client: CNA

Project duration: June 2018- march 2021

### Project Description:

CNA financial is a Chicago, US headquartered general insurance company. It is one of the top general insurance companies in US with business spread over many countries. Claims is a project which deals with all claims related type of insurance businesses of CNA.

Client Name	CNA
Application Name	First Notice of Loss & Legacy Notice of Loss
Work Location	Hyderabad
Project Description	<i>FNOL captures the claims information for Workers Compensation claims and LNOL captures Auto and General Liabilities information claims. FNOL &amp; LNOL used to generate corresponding claim Line of Business First Report of Injuries as report to FROI's accompanied with an Employee Cover letter are then distributed through BATCH.</i>
Responsibilities	<ul style="list-style-type: none"><li>➤ <i>Doing daily tasks and checkouts</i></li><li>➤ <i>Incidents Monitoring</i></li><li>➤ <i>Involved in issue fixing and resolving</i></li><li>➤ <i>Client interaction when it's needed</i></li></ul>
Operating Systems	Unix, Windows
Software / Special Tools	Toad, SQL Developer, Secure CRT, Service Now
Languages	Oracle SQL, PL/SQL & Unix

### Role in the Project:

- For support related activities, worked on SQL Developer (like updating queries) for fetching Data.
- Experience in Tuning SQL queries, writing and analyzing SQL Queries.
- Having work experience in Insurance Domain and knowledge on SQL.
- Exceptional Ability to learn new concepts.
- Used Service Now for defect tracking.

- Responsible for deploying the applications in multiple Environments. (Pre-prod and Prod regions)
- Automated the Manual job processing using Shell Scripting in Unix.
- Maintenance of existing Automated Scripts.
- Analysis of Production Incidents and Resolution Approach.
- Contributed ideas and suggestions in team meetings and delivered updates on deadlines, designs and enhancements.

## TECHNICAL SKILLS

<b>Operating System</b>	Windows XP, Windows 7, Unix
<b>Environment</b>	Windows, Unix
<b>Database</b>	Oracle 10g/11g
<b>Languages</b>	Oracle SQL, Unix
<b>Development Tools</b>	SQL development, Toad for Oracle, Service Now

## RECOGNITION & CERTIFICATION

- Certified Oracle 1Z0-051: SQL Database 11g\_English (ENU) certification on Oct-17, 2017.
- Certified Automation Engineer Practitioner Certification Oct 2020
- Received 'Peer to Peer' award (2019) and 'Rising star' award (2020) for putting continues efforts in work.

## DECLARATION

I hereby declare that the above furnished details are true to the best of my knowledge.

**Place:** Hyderabad

**Date:** .....

**(Devika S)**