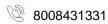
Devika S



devika.seela@gmail.com

PROFESSIONAL SUMMARY

To become a successful professional and willing to work as a key player in a leading corporate organization with committed and dedicated people, where I can apply my skills and contribute to the growth of company.

- Overall 3+ Years of Experience in Oracle SQL Technology.
- Ability to learn new technologies quickly.
- Work independently and collaboratively with team members to achieve common goals, while maintaining responsibilities and commitments
- Have good knowledge and working experience of production environment such as working on high priority issues and interacting with customers directly.
- Having Good Exposure in Oracle SQL, PL/SQL, UNIX and Control-M.
- Experience in Monitoring and Analyzing tickets, tracking issues and closing/ resolving in timely manner.

PROFESSIONAL EXPERIENCE

• Currently Working as an Associate Consultant in Capgemini India Pvt Ltd. Hyderabad since 2017 - till date.

EDUCATION SUMMARY

Degree	Name of the University	Percentage	Period
B.Sc.	S.K University	92%	2014 - 2017
Intermediate	Board of Intermediate Education	90%	2012 - 2014
S.S.C	Board of Secondary Education	9.2/10(CGPA)	2011 - 2012

Work Experience:

Associate Consultant (Capgemini India)

Client: CNA

Project duration: June 2018- march 2021

Project Description:

CNA financial is a Chicago, US headquartered general insurance company. It is one of the top general insurance companies in US with business spread over many countries. Claims is a project which deals with all claims related type of insurance businesses of CNA.

Client Name	CNA	
Application Name	First Notice of Loss & Legacy Notice of Loss	
Work Location	Hyderabad	
Project Description	FNOL captures the claims information for Workers Compensation claims and LNOL captures Auto and General Liabilities information claims. FNOL & LNOL used to generate corresponding claim Line of Business First Report of Injuries as report to FROI's accompanied with an Employee Cover letter are then distributed through BATCH.	
Responsibilities	 Doing daily tasks and checkouts Incidents Monitoring Involved in issue fixing and resolving Client interaction when it's needed 	
Operating Systems	Unix, Windows	
Software / Special Tools	Toad, SQL Developer, Secure CRT, Service Now	
Languages	Oracle SQL, PL/SQL & Unix	

Role in the Project:

- For support related activities, worked on SQL Developer (like updating queries) for fetching Data.
- Experience in Tuning SQL queries, writing and analyzing SQL Queries.
- Having work experience in Insurance Domain and knowledge on SQL.
- Exceptional Ability to learn new concepts.
- Used Service Now for defect tracking.

- Responsible for deploying the applications in multiple Environments. (Pre-prod and Prod regions)
- Automated the Manual job processing using Shell Scripting in Unix.
- Maintenance of existing Automated Scripts.
- Analysis of Production Incidents and Resolution Approach.
- Contributed ideas and suggestions in team meetings and delivered updates on deadlines, designs and enhancements.

TECHNICAL SKILLS

Operating System	Windows XP, Windows 7, Unix
Environment	Windows, Unix
Database	Oracle 10g/11g
Languages	Oracle SQL, Unix
Development Tools	SQL development, Toad for Oracle, Service Now

RECOGNITION & CERTIFICATION

- Certified Oracle 1Z0-051: SQL Database 11g English (ENU) certification on Oct-17, 2017.
- Certified Automation Engineer Practitioner Certification Oct 2020
- Received 'Peer to Peer' award (2019) and 'Rising star' award (2020) for putting continues efforts in work.

DECLARATION

I hereby declare that the above furnished details are true to the best of my knowledge.

Place: Hyderabad	
Date:	(Devika S)