PAVITHRA

**OBJECTIVE**

To continue the elevation of my career in an environment that allows me to leverage my direct experience in the software testing thereby helping to drive the growth and expansion of an innovative corporation.

**PROFESSIONAL SUMMARY**

1. Over **11 years** of IT Experience in **Software Quality/Testing** using various Testing methodologies. Expertise in **Functional, Integration** & **Regression and Salesforce Testing**.
2. Strong people networking skills and effective ability to work in a collaborative team-oriented environment. Ability to articulate vision and technical concepts in clear, approachable messages.
3. Good experience in **Ecommerce application, Salesforce application**, Insurance **Domain, Product testing, Retail Domain**
4. Good experience of testing Client-Server applications and Web-based applications manually.
5. Good experience in Test Execution through **Azure,** **Quality Center 9.0, IBM –Rational Quality Manager, Test link & Elementool**
6. Good experience in **Defect Trend Analysis**
7. Good experience in preparing Test Scenarios, Test Cases, Test Scripts and Test Execution. Exposure to all stages of **Software** **Testing Life Cycle** and **Software Development Lifecycles and Agile Methodology.**
8. Positive attitude, motivated hardworking and reliable, inclination to learn and willing to experiment
9. Comprehensive problem-solving abilities, excellent verbal and written communication skills, good leadership qualities, zeal to learn, team facilitator.
10. Flexible and versatile to adapt to any new environment and work on any project in team

**EDUCATION**

B.E (EEE), J.J College of Engineering and Technology,2005, Anna University

**CERTIFICATION**

Certified from ISTQB For Software testing

**WORK EXPERIENCE**

| **Organization** | **Title** | **Duration** |
| --- | --- | --- |
| Cognizant Technology solutions` | Programmer Analyst | January 2006 - September 2010 |
| Wipro Technologies | Project Lead | September 2010- March 2015 |
| Piccosoft Technology India PVT Ltd | Test Lead | January 2019- February 2021 |
| Cloudely India PVT Ltd | Test lead | October 2021 -Till Date |

**Project Experience Summary**

| **Client** | **Project** | **Role and Responsibilities** | **Domain** |
| --- | --- | --- | --- |
| Volvo cars | Care by Volvo -Used Cars Sales | Test Lead | Salesforce -Sales Cloud |
| Novamed  GRownTH | Novamed USA  GRownTH – School Management System -Singapore | Test Lead | Salesforce -Sales Cloud |
| Best Buy  Kohls | Best Buy for Business  Kohls - Point of Commerce | Project Lead | Retail Domain E-commerce Domain |
| MetLife Inc Crawford Symantec | MetLife Disability – QC Crawford SIT Consumer Online Services | Tester Onsite Coordinator and Offshore Module Lead | Insurance Domain |

**Project Summary**

**Test Lead -Cloudely India Pvt Ltd -Volvo Cars - USA-Salesforce application**

Care By Volo cars - It is the contract generation application which generates the Quote and creates the Contract for the lessee. It generates the monthly payment to be incurred by the lessee over the period of 24 months based on the Garaging state of the lessee. Paper Works gets generated once the Contract is activated in salesforce and the vehicle status is captured in salesforce and OM.

**Test Lead - Piccosoft Technology - Novamed-USA -Salesforce**

Novamed Deals with the sales of the pipette for the medical purposes. It also deals with the Service of the equipment for calibrations. Admin Monitor the sales of the pipette and fulfil the Orders to the Customer. They also provide Services for calibration.

**Project Lead -Wipro Technology -Best Buy for Business & Kohl's Retail - Point of Commerce/Point of Sale**

The Sales Associate can add an item to cart and then associate it with an existing customer. This application provides price override functionality using which the price of the product can be changed for a particular customer due to some reasons.

**Programmer Analyst- Cognizant Technology Solutions -Insurance: Metlife Disability Process Automation**

Disability Process Automation in takes the entire claim to the system and it assigns the task to the Case manager based on the profile. In order to segregate the claim that needs to proceeds with in the country and the claim that needs to outsourced are dealt with the DPA BPO which differs from the DPA by Work Rule Group. Based on this Rule, the claim will be differentiated and the case managers in the respective location will be assigned to the task on the profile.

**Roles and Responsibilities**

* Test lead at offshore, coordinating the team member for completing the testing /Task
* Coordinating with onsite for task allocation, Allocating the task to the team members and monitoring the work
* Understanding of application and Analyzed and reviewed the software requirements, functional specifications and design documents.
* Resolving the queries raised by team, Prepare & Review the Test Artifacts including Test Plan & Test Strategy.

Preparation of KT documents as knowledge Repository.

* Preparation & Review of Test cases for all functional Requirements in confluence page. Designed detailed test cases for testing software functionality.
* Execution of test cases & review of Bugs. Involved in System testing, User Acceptance testing, Deployment Verification Testing & Regression Testing.
* Work closely with software developers and take an active role in ensuring that the software components meet the highest quality standards.
* Ensured that defect reports were documented, maintained and monitored.
* Training the new resources and preparing the functionality documents for future reference.

**AWARDS & ACKNOWLEDGEMENTS**

* Awarded the Star Performer for Kohls Project
* Awarded as best Team player for contribution in MetLife Project