**Inderjeet Singh**

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| Profile Summary : |

* A Software professional with 2 years of experience in Salesforce.com and Force.com Development, who believes that work is not just what is assigned to you but what you can make out of it.
* Involved in Development using **Apex, VisualForce,** JavaScript and Standard Configuration. Implemented Standard, Custom and Extension Controllers as part of build.
* Extensive experience using Sales force Automation (SFA), Profiles, Creating Roles, Page Layouts, Org-Wide default, Sharing rules, **Work Flows, Approval Process, Process Builders**, Reports and Dashboards.
* Experience in **Customer & Partner portals**, Force.com sites in creating and customizing user interfaces to the customers and partners to resolve their enquires.
* Experience in Security Controls, Manage Users, Data Management (Data loader, Import wizard and workbench), Data Migrationand Sandbox environments.
* Extensive Experience in writing and deploying code through sandbox and maintaining code coverage and test methods.
* Experience in building **Schedule Apex, Batch Apex, SOQL, SOSL**, SOQL Aggregate functions.
* Possess good knowledge of all the phases of software development life cycle, SDLC (Requirements gathering, analysis, design, development, testing and implementation)
* Proficiency in technologies such as **HTML5**, **CSS3, JavaScript**.
* Hands on experience in working with Agile methodology/ Scrum when working with cross functional teams in making improvements and involving clients with development decisions throughout the process.
* An effective Team player committed to excellence, self-motivator, quick-learner, and a prudent developer with strong problem-solving, analytical skills and communication skills.
* Has Been a Part of Banglore salesforce Developer Group,Attended Meetups of Dreamforce,Demo Orgs,SFDCblr,Omni-Channel,Security Controls etc.
* Experience in Lighning and **Lightning experience.**

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| Competency & Skillset : |

**Hardware / Platforms :** Windows XP/7/8/10/MAC

**Programming Languages :** Apex, Java

**Technology :** Salesforce.com CRM, Force.com

**Design Scripting :** Visual Force, HTML5 and CSS3, JavaScript

**Tools :** Import Wizard, Data loader, Eclipse, Mavens Mate

Workbench, Jira, Confluence, BitBucket

**Version Control**  : GIT

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| Educational Qualifications : |

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| **Degree** | **Specialization/Board** | **University** | **Year of Passing** | **Score** |
| Bachelors of Technology | Computer Science Engineering,MDU | DCE ,Gurgaon | 2014 | 58% |
| Senior Secondary | CBSE | St.Marks Sen Sec Public School | 2010 | 86% |
| Higher Secondary | CBSE | St.Marks Sen Sec Public School | 2008 | 82% |

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| Work Experience : |

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| **Organisation** | **Designation** | **From** | **To** |
| Warp Drive Tech Works | Technical Specialist | Nov-2016 | Apr-2017 |
| Transline Technologies | Software Developer | May-2015 | Oct-2016 |

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| Project : Wurfel-Kuche |

Wurfel Kuche(Custom Kitchens) provides Designed and Proposed Kitchens to their Customers, which is strongly and deeply customized with Customer Communities, Followed by approvals at each stages. The **SalesForce CRM**Application is implemented to consolidate sales management for all the Stores. SalesForce CRM Application was developed to provide customized solutions to the Sales team, Design Team, Production Team, Logistics team to keep track of their customers, Leads, their contact information and their opportunities in Pipeline.

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| Responsibilities : |

* Requirements gathering and analysis.
* Created Objects, Fields, validation rules, relations, Permission Sets, Sharing Rules, Roll up summary Fields, Visual Force Pages, Standard , Custom and Extension Controllers.
* Developed Report, Custom Reports and dashboards.
* Created Web Tabs and VisualForce help pages as per the business requirement.
* Created Workflows, field updates, email alerts and formulas.
* Developed Visual force pages, Apex classes, controllers and Extensions.
* Create and manage custom objects, fields, and formulas, Creating Dependent pick list & Fields
* Creating Formulas and Validation Rules, Develop page layouts, Creating Custom Field Relationships
* Implement Using Custom Workflow, Process builder and Approval Processes, Develop and maintain custom reports and maintain dashboards
* Deliver training and communication to business users. Implement, test, and deploy Apex classes and triggers.
* Individually handled the weekly calls and the monthly calls with the business to focus on constant enhancement for the end user using the application

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| Project : Seller Platform (SPBS) |

Client: Dazzle Developers situated in US which has its center in Bengaluru, India

The project on completion will act as a one stop destination for the sellers wherein they can conclude all their transactions involved in selling a product. The seller can fulfill orders rained through all the channels where the seller is selling his products like Flipkart, Amazon, Snapdeal etc. He will not need individual portals for the respective channels and could just use Seller portal to track orders, inventory upload new products, analyse the selling patterns etc over the channels. Complete Salesforce configuration and customization on customer communities.

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| Responsibilities : |

* Worked with the user group for requirement gathering through planning and implementation of business logic.
* Implemented the requirements on Force.com platform and Force.com IDE Plug-in using Eclipse.
* Created Data Validation rules and Formulas as per business requirement.
* Created Workflow Rules to automate Tasks, Email Alerts, Created and used Email templates in HTML and VisualForce, Field Updates, time-dependent actions and Outbound API Messages.
* Creating Communities, Communities Tabs and sharing rules bases on criteria.
* Discussing licensing for customer communities and Limitations.
* Designed, and developed ApexClasses, ControllerClasses,

Extensions and ApexTriggers for various functional needs in the application.

* Worked on service cloud-Cases, Milestones, Entititlement Management and **Omni-Channel**.
* Responsible for all the activities related to configuring **Data Loader**, uploading data in **CSV files** into salesforce.com, checking for the correctness of the data
* Packaged and Deployed customizations from Sandbox to other environments using Force.com IDEs.

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| Project : Recruitment-Portal System |

This project is used by the our Internal Team, Stake Holders. It captures all the job requirements, Applications, interview stages, Candidates information, Recruiting Partners Information, manages the incoming resumes to the portal .The candidates goes through various Approvals and interview Stages before a candidate becomes the employee. Information and workflows Captured at various Recruitments Stages, Pre-Screening and On boarding of the candidates.

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| Responsibilities : |

* Developed the data model for the System.
* Implemented the requirements on Force.com platform and Force.com IDE Plug-in using Eclipse
* Created Data Validation rules and Formulas as per business requirement.
* Creating Custom Labels, record types, fields, relationships, Rollups.
* Created Workflow Rules to automate Tasks, Email Alerts, Email templates, Field Updates, time-dependent actions and Outbound API Messages.
* Asset management is taken care in this module.
* Automate incoming resumes from email to case.
* Created Reports and dashboards at various stages and Pipelines.

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| Project : Shringar Rentals(The Rental Platform) |

The Shringar Rentals Is Rental Management System which comprises of Products, orders, order line items for Both Rentals and Cashiers .Basically It covers all the Status Tracking of orders and order line items, printing of receipts at each stage of going from rental to cashier flow .For Printing we Used Point of sales Printers to generate tax receipts as well as Order Form. The Rental platform users can track all their orders, purchases and rentals in the application.

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| Responsibilities : |

* Created Objects, Fields, validation rules, relations, Permission Sets, Sharing Rules, Roll up summary Fields, Visual Force Pages, Standard , Custom and Extension Controllers.
* Created Data Validation rules and Formulas as per business requirement.
* Created Workflow Rules to automate Tasks, Email Alerts, Created and used Email templates in HTML and VisualForce, Field Updates ,time-dependent actions and Outbound API Messages.
* The one step destination for Adding Orders/products and their line items Tracking the return and picked up items for the present and future time.
* Automated notifications for returns and follow up Tasks and reminders.

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| Project : BIOAS-CRM implementation. |

The BiOAS Multi Tendency manages the Attendance of various clients using fingerprint identification and biometrics. It helps to manage entire manpower from field force to office manpower. The Salesforce.com CRM integrated with Biometrics and Identification Tools where in Attendance can be stored in biometric machine and then the System and accordingly view Attendance report on various formats.

Also I Have Implemented Leave Management ,Trial orgs management,Expense Management for the Internal Organisation Use.

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| Responsibilities : |

* Daily administration of Salesforce accounts, managing multiple user setup, profiles and roles, customization of objects,fields, record types, page layouts and validations.
* Designed, and developed ApexClasses,ControllerClasses,

extensions and ApexTriggers for various functional needs in the application.

* Creating Reports and dashboards.
* Implement Using Custom Workflow,Process builder and Approval Processes, Develop and maintain custom reports and maintain dashboards

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| Project : Biometric Attendance System. |

The BiOAS Multi Tendency manages the Attendance of various clients using fingerprint identification and biometrics. It helps to manage entire manpower from field force to office manpower. Attendance can be stored in biometric machine and accordingly view Attendance report on various formats. It comprises of inbuilt features for employee self-help and Payroll system.The technology used to develop the application is Java,jsp,html,jquery,js.

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| Responsibilities : |

* Designing Modules
* Fixings Bugs
* Changing the code according to need.
* Batch creation, updating etc.
* Maintenance of the application.
* I have worked on “BioAS\_DJB” which is a govt. project but limited to our project only.

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| Declaration |

I hereby declare that the information given here with is correct to my knowledge .

Place : Bengaluru Inderjeet Singh