SARAVANAN V

**Contact information:**

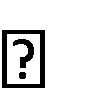
Address: Mobile no: +91-8754106059

No: 72, Alazhgiri Nagar, [Saravananv17@outlook.com](mailto:Saravananv17@outlook.com)

Thellimedu, S.P.Koil, Chennai,

Pin code: 603204

# CAREER OBJECTIVES:

In quest of challenging middle level assignments which strives for excellence with dedication, proactive approach and positive attitude towards the work that will fully utilize my logical, reasoning and managing abilities in the best possible way for the fulfilment of organizational goals. 

# EDUCATIONAL QUALIFICATION:

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| --- | --- | --- | --- | --- |
| **DEGREE/COURSE** | **INSTITUTION** | **UNIVERSITY/BOARD** | **YEAR OF PASSING** | **PERCENTAGE** |
| B.E/E.C E | AGNI COLLEGE OF | ANNA UNIVERSITY | 2015 | 6.5 |
| TECHONOLOGY | (CGPA) |
| HSC | RAMAKRISHNA  MISSION HSS | STATE BOARD | 2011 | 74.2 |
| SSLC | RAMAKRISHNA  MISSION HSS | STATE BOARD | 2009 | 80 |

**PROFESSIONAL SUMMARY**:

* Managing SCCM & Remote Desktop Support teams.
* Hands on experience in SCCM CB 2207, SCCM 2012, SCCM 2007, WSUS and Windows Servers.
* Hands on experience in SCCM Current Branch upgrade and Migration to Win 10.
* Hands on experience in New SCCM infrastructure implementation.
* Hands on experience in Software Distribution & Patch deployment using SCCM CB 2207 & SCCM 2012.
* Hands on experience in Operating System Deployment using MDT, WDS and SCCM 2207.
* Knowledge in DNS, DHCP and Active Directory.
* Working knowledge in Service now, BMC Remedy and Service center ticketing tools.
* Knowledge in SCUP and SQL queries.
* High transformational skills and a good team player.
* Ability to work independently and take crucial decision making.
* Adherence to quality processes and quality standards defined for project/client/Organization.
* ITIL Foundation 2011 Certified
* Azure Infrastructure Admin Certified

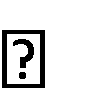
**WORK EXPERIENCE:**

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| **Organization** | **Designation** | **Location** | **Duration** |
| HCL Technologies Ltd | Analyst | Chennai | Oct 2015 – July 2018 |

**PROJECT DETAILS:**

**Freescale / NXP Semiconductors**

**RESPONSIBILITIES:**

* Providing technical support for NXP Semiconductors global SCCM infrastructure 
* Primary responsibilities included patch management, security groups, application\package distribution, operating system deployment (OSD) and security compliance.
* Created custom reports and collection using TSQL and WQL queries against the SCCM database for upper management.
* Comprehensive windows Patch Management through SCCM using WSUS backend support and SUP site system role following monthly patch cycles
* Deployment of Non-Microsoft updates from SCCM via SCUP
* Built and configured SCCM secondary sites and Site system roles
* Extensive knowledge in incident and change management with raising minor and Major changes for pilot and production deployment.
* Troubleshooting package replication issues
* Verifying Log files on server side and client side to resolve the issues.
* Configuring Boundaries and Boundary groups.
* Configuring Discovery methods
* Troubleshooting client connectivity and package installation issues by analyzing SCCM logs
* Troubleshooting broken SCCM agent
* Technical support activities on desktop support, Share Folder Access Management,
* Printer management and Connected PC Backup of End user’s confidential data’s.

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| **Organization** | **Designation** | **Location** | **Duration** |
| Cognizant Technology Solution Ltd | Sr. System Engineer | Chennai | July 2018 – May 2020 |

# PROJECT DETAILS:

**Kinetics Concepts / 3M Science**

**RESPONSIBILITIES:**

* Providing technical support for Acelity global SCCM and Azure infrastructure
* Integrated Shavlik Plugin into SCCM environment to support or patch third party applications.
* Upgraded SCCM 2012 R2 to SCCM 2012 R2 SP1 and CU4 to support Windows 10 Machines.
* Vulnerability remediation of Acelity environment from report extracted by Nessus tool.
* Deployment of Non-Microsoft updates from SCCM via Ivanti Patch or Shavlik to third party application to remain up to date on compliance.
* Troubleshoot OSD related issue while performing PXE boot on global end user machines.
* Update Packages on Task sequence on regular bases.
* Perform Offline servicing on Windows 7 and Windows 10 Image to inject software updates to maintain compliance.
* Create Custom SQL query to pull up reports form SQL database to share with clients.
* Create end user and technical documentation
* Experienced in handling project works such as ILMT, Splunk and Crowd Strike Cloud-Native Endpoint protection
* Experience in handling escalations & Technical issues.
* Working as cloud administrator on Microsoft azure, involved in configuring virtual machines, storage accounts and resource groups.
* Remote login to Virtual Machines to troubleshoot, monitor and deploy applications.
* Creating custom images based on the developer's requirement
* Responsible for Azure resources access management

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| **Organization** | **Designation** | **Location** | **Duration** |
| TietoEvry Limited | Lead Technical Specialist | Pune | Jun 2020 – Aug 2022 |

# PROJECT DETAILS:

**Glaston & lähitapiola**

**RESPONSIBILITIES:**

* Providing Infrastructure support for Glaston & Lahitapiola global SCCM and Intune Cloud Platform Windows Workstation
* Worked on Upgradation of SCCM Distribution point Servers from Windows 2012 to 2016 Serves.
* Patch Grooming on every month for baseline deployment.
* Uninstallation of Primary servers, Distribution Point and other site system roles from production environment.
* Creation of SQL Alias with custom ports for SCCM Servers.
* Creating Custom reports on PowerBI Plugin in order to extract reports on Software deployment compliance and Hardware Inventories.
* Scheduling Maintenance task for Primary Servers.
* Adding tables to ConfigMgr data warehouse server and scheduling synchronization jobs.
* Monthly Patching cycle of Software Updates, Application update services and O365 Updates.
* Deployment of application packages from Intune cloud services.
* Upload and Configuring LOB applications from Intune.
* Monitoring the deployment status and extracting the report via Intune.
* Software Update Deployment in the traditional way using Intune client
* Configuring and managing Intune Autopilot devices.
* Vulnerability management with Nexthink and Aternity Tools.
* Experienced in handling escalation issues such as P1 and P2 tasks.

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| **Organization** | **Designation** | **Location** | **Duration** |
| TCS | Team Lead | Chennai | Aug 2022 - Present |

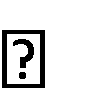
# PROJECT DETAILS:

**DELTA AIRLINES**

**RESPONSIBILITIES:**

* Providing Infrastructure support for Delta Airline global SCCM and Intune Cloud Platform Windows Workstation and Servers
* Leading all functions related to Application Management, Software updates, OSD troubleshooting, O365 Client management and Windows 10 servicing.
* Oversee all Microsoft SCCM and Intune deployment in a large – scale global environment of over 80,000 systems for workstations and servers.
* Migrated SCCM from 2012 R2 to CB version 2207.
* Ability to Deploy MS Intune Tenant and configuration as per customer needs
* Ability to configure Mobile Device Policy, Restriction, Enrollments, profile and policy and compliance configuration
* Ability to manage and configure Mobile device and Application management solutions
* Windows Device Enrollment
* Ability to deploy and publish company portal for Mobile application
* Ability to configure application protection policy
* Ability to configure Azure AD / Hybrid AD Joined devices with MFA and Conditional access enabled

# Achievement:

* Certificate of excellence in Networking conducted by IIT Kanpur 
* Awarded with Top performer for the second quarter period in HCL Technologies Ltd
* Awarded with Certificate of Excellence by NXP Client

# PERSONAL DETAILS:

Father’s name: Mr. K. Venkatesan

Date of birth: 17/05/1993

Age: 27 years

Language known: English, Tamil.

Reference: Mr. Ram Raj, Mr. Madan Kumar, Technical Specialist, Technical Manager,

Wipro Ltd, Wipro Ltd,

# DECLARATION:

Mob: no: 9840860507. Mob: no: 9842298509.

“I hereby declare that all the details furnished above are true to the best of my knowledge and belief”

## DATE:

PLACE: SARAVANAN. V