



Contact

Phone :

+91-8806216660 (WhatsApp)
+60-149019867

Email :

rohan.patait@gmail.com

[LinkedIn Profile](#)

Expertise

- Apex(Sync and Async)
- Aura
- Rest Integration
- Triggers
- LWC
- JavaScript
- Platform Events
- SOQL and SOSL
- Flow, Process Builder
- Sales and Service Cloud
- Field Service Lightning
- JitterBit
- GitLab,Flosum
- JIRA,Confluence
- SAFe (Scaled Agile)

Certifications

- Platform Developer 1
- Platform App Builder
- Platform Developer 2 (Preparing)

Education

Master of Computer Application (2014)

University of Pune

Rohan Patait

Salesforce Developer

A Certified Salesforce Professional with 8 years of experience in Salesforce Lightning Development, Administration And Testing. I am currently based in Kuala Lumpur, Malaysia.

Experience

02/2021 -Present

Exness I KL,Malaysia

Salesforce Developer

- Handling the allocation of Account and Opportunities to RAM,KAM,KAS by Batch apex.
- Created and maintaining Entitlement and Milestone process for Cases as part of SLA.
- Case assignment by Skills for Customer Support Agents.
- Leading the Development Team, providing Solutions for all Business Requirements.
- Mentoring Jr Developers with their work ,reviewing the code for Optimisation.
- Refactoring the legacy code present in the system.
- Integration with various Rest APIs.
- Outsourcing Salesforce Data as Rest Service through apex
- Integration of Service Cloud to Marketing Cloud.
- Integration of Tableau Reports.
- Handling JitterBit to push the Data into Salesforce from Vertica.
- For Code Migration : GIT Repository,VS Code for Development, JIRA for Task Management , Confluence for Documentation

06/2020 - 02/2021

Mphasis TechnologiesI Pune,India

Sr Salesforce Developer

- Leading the offshore team.
- Developing Aura Components , writing Triggers as per business requirement.
- Integration with other system Rest APIs.
- Maintaining Confluence documents with proper diagrams.
- Providing solution to Jr Developer for their User Stories
- Assigning User Stories among the offshore team.
- Code Reviewing and optimization of Code for better performance.
- Grooming the newly joined Trainees about the process and domain knowledge.

05/2017 - 02/2020

Principal Global Services | Pune,India

Salesforce Developer

- Writing Triggers ,Batch Apex as per the Business Requirement.
- Creating Aura Components for better Usability for end user.
- Working in Contact Center Agent Experience value stream, Enhancement in the support applications for the contact center.
- Involved in PureCloud to Salesforce integration.
- Data Migration with Mulesoft and Velocity Data Raptor with Informatica MDM.
- Sending data to Affiliate by using Platform Events.
- Code Migration with Flosum.
- Setting up Omni Channel, SoftPhone Layout, CTI Adaptor, Call Center for Profiles.

11/2014 - 05/2017

Syntel Pvt Ltd | Pune,India

Software Engineer

- Understanding the business requirements and creating workflow rule and Process builder.
- Creation of Permission Sets, Sharing rules, Public Group , Queues
- End to End Testing for new functionalities.
- Maintaining the Automation Suite for Regression Testing.
- Creating Test Cases , Test Scenarios for User Stories.
- Other Admin jobs in Salesforce.