

Manish Kataria

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PROFILE SUMMARY

I am highly Experienced(13yrs+) Network Engineer with a proven track record for designing, delivering, supporting, and troubleshooting end to end complex multi-vendor network solutions. I am specialized in WAN, LAN, Wireless, SD-WAN and Data center Networking. Create HLD and LLD documents; develop test and migration plans to ensure a successful migration. Able to produce reliable and robust designs that can facilitate data, Wireless and security.

I am having multi-vendor support experience and certifications. My Current area of Interest is Data Center Networking with SDN and Automation.

AREAS OF EXPERTISE

- Providing technology vision and publishing technology business plans in support of corporate objectives to grow revenue base and improve margins.
- Designing and applying solutions/policies that would meet or exceed functional, operational, performance, analytical and security requirements while minimizing technical risks in implementation.
- Recommending network infrastructure requirements and upgrading to ensure acceptable levels of Security, Disaster Management and Data Recovery plans.
- Ensuring that the goals of the Incident Management process are achieved; restoring normal service as soon as possible based on customer perspective and within defined SLA.
- Detecting, logging, categorizing and prioritizing incidents and providing initial Incident Support.
- Managing network asset inventory through the useful lifecycle of each asset.

EMPLOYMENT DETAILS

Current Company: World Wide Technology

Current Position: Network Engineer (Arista)

Role of: MatchPoint Solutions

Duration: 18th Aug 2022 to till date

- Currently working as Arista Network SME responsible for the Data Centre design, build and implementation of Arista Spine & leaf DC switches, MLAG, VXLAN, BGP EVPN using CVP solution.
- Work for the integration of BGP EVPN Environment and VMWARE NSX-T network. Responsible for the tenant build of the Telco cloud infrastructure.
- Creation of High-level Document and Low-Level Document for the complete infrastructure as per the project assigned.
- Working on Arista Cloud-vision for all the management and network changes and troubleshooting.
- Responsible for implementation of complete Vxlan EVPN configuration in the telco cloud.
- Responsible for project delivery and resolve any created defect.

Company: NTT Data Services from 14th Jan 2013 to 12th Aug 2022

Position Network Specialist Advisor

Positions worked: Network Support Analyst, Network Sr. Support Analyst and Netops Team Leader

Network Specialist Advisor :

- Worked for IHA and Arcosa account.
- Responsible for Cisco SD-WAN Fabric, Legacy Routers, Catalyst, Nexus core switches, Arista Network, Arista cloudvision and Wireless related issues.
- Responsible for Migration of SD-WAN sites from legacy MPLS or IPsec based sites.
- Worked for Network vulnerability and Mitigation Plan project.
- Responsible for managing/troubleshooting for issues related to Internet circuits at Data centers.
- Responsible for transitioning of new network devices, circuits and sites.
- Responsible for any change related network at data center and remote location.

Network Support Sr. Analyst

- Netops Team lead.
- On-going and Escalated issues
- New Account Transitioning.
- Team Roster Management
- Technical Trainings to Team.
- New Technical documents.
- Share-site documents management.
- Meetings with customers.
- Tickets Audit.
- **Award for best performance in 3rd quarter in 2015-2016**

Network Support Analyst

- Network related issues for Dell's
- 50+ managed customers
- Monitoring and management of ticket queues
- Monitoring and Management tools.
- Daily OPs Calls
- Major customer : Apria Healthcare, Dignity Healthcare, Moodys and Seton Healthcare
- Service Providers : AT&T, Verizon,
- Level-3
- **Bronze award in 2nd quarter 2013- 14, in 3rd quarter 2014-15**

Company: Tulip Telecom, New Delhi
Position: Service Assurance Engineer
Duration: 4th April 2011 to 14th Jan 2013

- Worked with Tulip Telecom as a Network Assurance Engineer at National operation Center New Delhi.
- Troubleshooting of the issues related to L2 VPN, L3 VPN and GRE Customers in whole North and Eastern Region.
- Ensure the last mile connectivity.
- Co-ordination with multiple service providers for inter-service provider L2 services
- Shifting of Customer to different PE and POP (If requires during troubleshooting).
- Experience of resolving the issue of customer running on BGP/OSPF/EIGRP.
- Experience of Troubleshooting on Both Fiber and Radio Frequency Last Mile.
- Experience of checking the issue in Backbone and Intimate the concerned Team for the same.
- Various coordination between Support engineers, Support Managers, Project Managers, NOC managers and with customer IT heads by timely escalation
- Projects Handled – **AT&T, VODAFONE, BHARTI, TATA COMMUNICATION, HDFC BANK, ICICI BANK, BAJAJ ALLIANCE, Reliance, Axis Bank, TATA Capital, TATA Motor finance.**

Company: Wipro Network, New Delhi, (Worked at NIC Bhopal and New Delhi)
Position: Customer Support Engineer.
Duration: 26th November 2009 to 3rd April 2011

- Pro-actively and reactively management of the network & Video Conferencing of National Informatics Center Bhopal and New Delhi.
- Troubleshooting the network related issues with 230 numbers of leased lines from different service provider like BSNL, PGCIL and Railtel.
- Ensured all changes are consistent with technical plans and strategies
- Daily & weekly client and Service Provider meeting.
- Weekly & monthly reports and also helped desktop engineers.
- Prepared the technical specification according to the client's requirements (Corrective Maintenance, Incident Analysis reports). Followed customer specifications as per Service Level Agreement (SLA).
- Troubleshoot & maintenance of the devices/configurations in given time-frame to reduce business loss.
- Ensured high quality services, resulting in companies delight and optimum resource utilization.

TECHNICAL PURVIEW (NETWORK DEVICES & APPLIANCES)

- Cisco SD-WAN(Viptela) : ISR-4331, ISR-1100, ASR
- Silver Peak SD-WAN
- Routers: Cisco 1800, 2600, 2800, 3800, 7200, 7600, ASR-1000
- Cisco Switches: 2960, 3560, 3750, 4506, 6509, 6513, Nexus 9K, 5K, Fex switches,
- Arista Switches: 720XP,7010,7160, 7050
- Firewall: ASA 5510, 5520, 5540, 5555,Palo-Alto
- Cisco Wireless controller: 55XX
- Juniper Pulse secure
- Routing Protocols: RIP, OSPF, BGP, EIGRP
- VPN : IPsec Site-to-Site, Remote VPN(SSL)
- Network Switching Protocols.
- SDN Solutions : Arista Cloud-Vision, CVP-WiFi, Cisco Viptela Controller vManage

LATEST TRAININGS ATTENDED

- **Arista Technical Accreditation 2022: Certified**
- Arista Management Essentials
- Arista Cloud-Vision
- Arista WiFi Gold Certification
- Silver-Peak SD-WAN
- Cisco SD-WAN
- Cisco ASA Anyconnect VPN
- CCNA Security and CCNP ASA
- Cisco ACI
- Python Network Programming for Network Engineers (Python 3) : Udemy
- Crash Course on Python : Google
- VMWARE NXS-T : Udemy

Recent LABs Completed

- Arista EVPN VXLAN Lab
- Cisco SD-WAN (Viptela) Foundations Lab
- VMWARE NSX-T
- SASE Architecture: Cisco Viptela SD-WAN With Palo Alto Prisma (SSE) Lab
- SASE Architecture: Cisco Viptela SD-WAN With Zscaler (SSE) Lab

EDUCATION

- B.Tech (Electronics & Communication) from Guru Nanak Dev University, Amritsar with First Division.

Certifications:

- CCNA(R&S), CCNP(Routing), CCNP(Switching), Arista WiFi Gold Certified, Arista AME, Arista Technical Accreditation ,Silver-peak SD-WAN

PERSONAL PROFILE:

Date of Birth: Sept 23rd, 1984

Marital Status: Married

Languages known: English, Hindi, Punjabi

DECLARATION:

I hereby declare that the above information given by me is true to the best of my knowledge and belief.

Manish Kataria