Sri Talluri

Bellevue- WA 98006

(425) 214-6244

srisudhan@gmail.com

https://www.linkedin.com/in/sritalluri/

Visa Status: US Citizen

Technical Delivery Management / Project Management Experience:

Has Overall 20+ Years of experience in Program Management and Product Development management.
- Program Management 7+ years of experience in Information Technology with emphasis in Scrum/Agile Project and Program Management, System Analysis & Design.
- 16+ years of experience as Technical Program Manager in Product Development. Updated Agile-tracking systems to provide transparency on product and sprint backlogs.
- Involved in Quality Control, Risk management, User Experience, and Analysis.

Education

BS in Management Information Systems, San Jose State University, CA

Certification:

Certified Scrum Master

Certified Professional from Scrum Alliance

Certified Scrum Product Owner (CSPO)

Certification in Data Analytics

Certification in Program Management & Software Testing

Technical Skills- Tools

Languages: C#, Visual Basic.Net, HTML, CSS

RDBMS: SQL, Oracle ATG/BCC, MS SQL Developer, T-SQL, Toad, SSRS, SSIS, PowerBI

Data Visualization Tools: Sisense, Tableau

Operating Systems: Window 10, MAC OS-X

Scrum Agile Framework- Safe- Kanban

Bug Tracking Systems: Rally- Visual Studio Foundation 2017 (VSTS) and TFS, Bugzilla, Bug Tracker, JIRA,Trello

Automation Tools: Selenium

Tools& Applications: MS Office Suite 2016, Source Safe, Visio 2013, CA Erwin, MS Share point

Professional Experience

Visa Inc.   Aug 2019- Current

Technical Program Manager/Sr.Scrum Master

- Managing 2 teams and 10 Concurrent Projects for- Visa Platform/Transactional – Visa Merchant Onboarding.

- Accountable for the end-to-end planning and implementation of complex projects within teams. Lead and negotiate, scope, schedule, budget, risks, deployments and communications for projects and initiatives.
- Lead project level retrospectives, post-mortems, and RCAs (Root Cause Analysis) with clear next steps, action items, and follow-up.
- Coach teams through the Software development process using Agile, Scrum, and Lean practices and work openly and boldly across all functions and geographies to ensure projects are developed and deployed with quality and timely delivery into our production systems.
- Collaborate between the Product Management and External Business Stake holders, maximize value and meet company objectives.
- Guide groups through processes that help them come to solutions and make decisions.
  As a change agent, discover opportunities for process improvements, pilot and then drive on a larger scale.
- Create Manage, and Publish team metrics and reporting via Jira and Rally. In parallel, partner to improve our internal tools and processes with an agile mindset.
- Develop project SOWs (scope, level of effort estimates, and schedules) prior to presentation to the Business.
- Establish a repeatable cadence with the VP of Merchant Acquirer and Product Development team- and update him weekly on all the happenings towards the projects that are in the pipeline plus those that are in sustainability mode.

Tech Mahindra Program Delivery Manager- Azure Services Team (Surface)   **Aug 2018- June 2019**

Technical Delivery Manager

- Quality management- govern quality and ensure Technical Delivery (Azure Cloud Projects) in a manner that is consistent with Tech Mahindra Services best practices.
- Build strong relationships with Regional VP's of sales. Be someone they regularly rely on to open new opportunities, solve problems and deliver customer delight that ultimately leads to product sales growth.
- Participate in the pre-sales process with account teams, consulting architects, and customers to understand business and technical requirements in order to effectively scope and deliver effective solutions. Develop and approve project SOWs (scope, level of effort estimates, and schedules) prior to presentation to Tech Mahindra Account team and customer.
- Develop and maintain a solid technical understanding of all Tech Mahindra services offerings, product lines, and corporate messaging.
- Establish a repeatable cadence with the CTO of Pacific Northwest Region- and update him weekly on all the happenings towards the projects that are in the pipeline plus those that are in sustainability mode.
- Introducing and putting Training plan in place- Scrum methodology and agile framework to team members plus members who are on currently on Bench On shore/Offshore.
- Collaborating with a third-party company via Tech Mahindra- to teach Scrum Framework and Agile Methodologies.

Title: Tech Mahindra Technical Delivery / Program Manager 4
Location: Microsoft Azure VSTS- Redmond, WA

Description

- Worked as a Technical Delivery PM and Interim Scrum Master with the Microsoft product/program managers to facilitate a project management process and Release schedule for their Surface VSTS Migration- On Prem Services to Azure **Cloud** for their 180 Customers
- Tasked with coordinating the release schedule – test schedule
- Helped Microsoft Manager with drafting a Roadmap Release Schedule
- Create, maintain and control the project schedule and requirement gathering from MS customers, facilitate meetings, and proactively identify risks to the project.
- Shepherd the Project Team through the Release process, being mindful of all requirements.
- Facilitated program communications, identify and implement continuous improvement practices, and provide regular status reports as required

goCool.inc
Technical Delivery Manager/Scrum Master   May2015 –June2018
Location: Redmond, WA
Technical Delivery Manager for Report Creation Development Team
- Directly Responsible for Managing the Project and the work effort (reviews, retrospectives, release schedule) for Development Personnel in the Delivery of the assigned projects.
- Creation of Sprint Schedule for Bi-weekly Delivery.
- Responsible in updating Agile tracking systems (JIRA) to provide transparency on Product & Sprint Backlogs. Conducted Daily Triage. Negotiated and prioritized work with multiple competing priorities. Track and communicate team velocity and sprint/release progress
- Acted as a Liaison between the Report Delivery team and Business.
- Maintained seamless communication between all Channels involved.
- Established and Maintained Relationships with various business involved in creation of reports delivered. Timely Delivery of Status Report on Daily Basis

A Place for mom.com, Seattle, WA   Oct 2014 – Mar 2015
System Analyst/Agile Program Manager
- Participated in the analysis of current business process and systems to recommend process and system enhancements to improve business performance and maximize the effectiveness of the database and data hierarchy.
- Collaborate with multiple IT teams to define and document data definitions for metadata creation.
- Identified, clarified and resolved data discrepancies, to ensure it is complete, valid and accurate.
- Lead activities with business subject matter experts, leadership and vendors to identify, analyze and document system functional requirements and/or system technical requirements.
- Followed companies Agile/Kanban Development methodology and developed detailed project schedules, project estimates, resource plans and status reports.

- Track and report progress daily basis to the Group Director and CTO. Data Flow designs were designed for HR and third-party systems used by the company. Perform data analysis inclusive but not limited through the utilization of SQL

Microsoft, Redmond, WA   **Jun 2013 – Aug 2014**
Senior Project Manager – Scrum Facilitator- Agile Coach- DES Business Intelligence and Reporting

- Core Scrum Master for the Team – and first one's to Introduce Scrum Methodology Frame work to On-shore and Off-Shore team
- Facilitate Daily Triage meetings to review current workflows needs and short comings, answer questions of peers about process. On shore and offshore Resource & Logistics Management
- Scrub Product Studio bugs and assign to team members as appropriate
- Tracking and driving success of various cross functional projects and service levels within a matrix organization.
- Release manager for the X-Box One Reporting Component (e.g. environment, performance, deployment and technical owners) ensuring communication, alignment and proper support for roadblock removal. Maintain/manage Product Studio TFS database for team
- Drove analysis and resolution of complex problems with multiple variables & risks
- Lead specific projects, including project development, launch, execution, performance, control and close. Provided Logical and analytical problem-solving solutions as well as a meticulous approach to Project Management to deliver on enterprise level initiatives
- Develop detailed project schedules, project estimates, resource plans and status reports. Track and report progress daily basis to the Group Director.
- Reporting to the Director of the Group while working with each team (Offshore- Onshore) to track key metrics, service levels, incident trends and quality of service between service teams in Operations and the Product development team

Eddie Bauer – e-Commerce, Bellevue, WA   **Oct 2010 – June 2013**
Senior Project Manager/Scrum Manager- ATG Website Component and POS Integration

- Served as Eddie Bauer Point of Sale (POS) Senior Project Manager of business solutions projects in support of Eddie Bauer (POS) systems
- Define and draft project schedule for projects related to Quality Assurance and Mobile Testing of POS Systems, help with the performance of POS component project, while working to ensure the ultimate success and acceptance of the project.
- Responsible for program and portfolio management activities that pertain to the project assigned Leading the Quality Assurance, UAT and managing all the Project Management efforts of Quality Assurance for the Migration Effort that is in Process to ATG Oracle Ecommerce Platform and Point of Sales Integration on the new (ATG) platform.
- Lead UAT and Project Management Efforts for Eddie Bauer Software Projects related to the Site Development and Enhancements.
- Responsible in drafting and Spearheading all the Biweekly Builds for Eddie Bauer E-commerce releases
- Triage Bug Reports on Weekly basis with the Director and Business Vendor/Stakeholders.
- Delivery of Status Reports on Daily Basis on Project Status.

- Utilizes in-place Project Management process to manage Client POS Integration projects for Sales, Operations, Risk, Finance and Marketing through complete project lifecycles.
- Interacts with business users to gather and validate requirements and develop detailed specifications and designs for new architecture.
- Partners heavily with Sales organization and IT Solution Delivery for strategy definition and implementation.
- Manage high impact technology projects, including major system enhancements with primary focus on the Payment Solutions and Care Credit line of business
- Works with development teams on client requirements, architecture design and code reviews, systems, integration and user acceptance testing, and roll-out of new applications.
- Works with an offshore team for new application development and cycle maintenance.
- Leads systems, integration and user acceptance testing, and roll-out of new applications.
- Lead IT Project Management experience within a technical project management role
- VeriFone Terminal software and Veri center server development plus support
- Knowledge of current POS technology and can identify unique solutions based on the client's needs.
- Perform other duties and/or special projects as assigned

Microsoft, Redmond, WA   Nov 2008- Oct 2009
Business Intelligence Program Manager

- System Analyst for DETEGO Team (BI Reporting Services Group) at Microsoft Develop and enhance Data Analysis/Data Mapping for software applications in response to user requests in new business areas (for requirement gathering) worked closely with business users and technical staff and communicate those requirements to a technical team for implementation.
- Created Source to Target Mapping/Data Mapping. Was a conduit between the business and IT.
- Business/Data Analysis, Information Modeling and Architecture. Experience in Data Dimensional Modeling (CA Erwin Data Modeler)
- Lead business requirements gathering activities for various projects
- Used tools such as SharePoint for project and requirements documentation
- Worked closely with Lead Developer, Program Manager and Vendor (Cognizant) to provide deliverable.
- Extensive experience SQL, PL/SQL, Excel, MS SQL Server, Microsoft Reporting Tools, SQL Reports. Created Data Flow Diagrams, Flow Charts and understand Business Rules & Constraints. Responsible for troubleshooting issues
- Lead the analysis/functional requirements/report requirements/with Client (Stakeholders) and Developers. Build Excel Pivots as per Business Request
- Wrote System specifications, metrics and status documentation
- Design Workflows for the Project Request and Planning/Carry-Over for application enhancements utilizing Visio. Wrote System Design documentation for the applications created
- Attend and facilitate Design and Development meetings

Onecommand.com, Bellevue, WA   Oct 2007- Apr 2008
Project Manager for Quality Assurance Team

House Values.com, Kirkland, WA   Mar 2006- Jun 2007
Lead QA-Program Manager for Quality Assurance

Real Networks, Seattle, WA   Apr 2005- Mar 2006
Data Quality Assurance Analyst

eGain Communications, Sunnyvale, CA   Aug 2002- May 2003
Lead Data Quality