DHANANJAY KUMAR

ContactNo: 8086484573
E-Mail: dhananjaymca10@gmail.com

SKILLS

Salesforce: Lightning Aura Component, Apex, Visualforce, Trigger, Lightning Web Components WorkFlow, Process Builder

CERTIFICATIONS

Salesforce Certified Platform Developer I
Salesforce.com Certified Administrator

PROFILE BRIEF

- 3.5 years of experience in Salesforce.com as Developer.
- 4.5 years of experience Oracle Service Bus(OSB,SOA, Middleware) development.
- 8 years total experience as a Developer in the IT Industry.
- Hands-on experience on all stages of system development effort including requirements analysis, design, development, and implementation.
- Proficiency in SFDC development using **Apex, VisualForce, Triggers, SOQL.**
- Proficiency in SFDC Administrative tasks like creating **Profiles, Roles, Users, Page Layouts, Workflows, Validation Rules.**
- Experience in handling **Lightning components Bundles,**
- Exposure of **Lightning Web Components(LWC).**
- Knowledge of **Vlocity FlexCard, OmniScript, Integration Procedure, DataRaptors.**
- Experience in data exporting and data importing using I**mport Wizard** and **Data loader**.
- Experience in Integrating Salesforce with Third parties using **REST API**.
- Deployment between multiple salesforce org using **Change set, COPADO/BitBucket/JIRA tool.**

Skill Summary

- Salesforce Tools   : Apex, VF, SOQL, SOSL, Trigger, Lightning Aura Components, LWC
- Vlocity   : FlexCards, OmniScript, Integration Procedure, DataRaptors
- Middleware Technologies : OSB Oracle SOA Suite 11g, Oracle VMBox (Vagrant)
- WebServices Technologies : SOAP, XSD, WSDL, XSLT, XQuery, Weblogic
- Database   : Oracle 10g/11g
- Languages Known   : C, C++, Java
- Version Control   : CVS, SVN, Quality Centre (QC), GIT, BitBucket
- Domain   : Retail, Transportation and Logistics, Telecom

Professional Experience and Project Exposure

1. Organization: Telus International   (Dec 2020 to Present)

    Client   : Mavenlink
    Project Name   : Mavenlink Service
    Technology   : Apex, Triggers, Lightning Aura Component, Workflow

Project Description: Mavenlink Sales Team to interact with Customers on behalf of their respective issue related to Case, Chat, Skill, LiveAgent for solutions within one system to reduce effort, improve visibility & simplify the customers experience within time frame.

Responsibilities:-
- Proficiency in handling new User Stories assigned to the team in **JIRA** tool.
- Developing new processes according to the requirements provided by the Client.
- Updated the existing components (Apex, VF pages, Controller, triggers etc) according to requirements.
- Enhancement to existing validation rules and workflows, LiveAgent, OmniChannel, SkillBasedRouting.

2. Organization:Telus International (Xavient Digital earlier)   (Jan 2018 to Nov 2020)

        Client   **:** Telus and Telus International
        Project Name   **:** ILIAD PreQualification
        Technology   **:** Apex ,Visualforce, Trigger, Workflow, Lightning Aura Component

Project Description: Iliad is a solution to expedite product onboarding to Odyssey, allowing Sales to seamlessly quote and contract integrated solutions within one system to reduce effort, improve visibility & simplify the experience, regardless of downstream order and fulfillment path for : pre-qualification, Quote, Order, Price approvals, Solution review and Contracts.

Responsibilities:-
- Proficiency in handling new User Stories assigned to the team in **JIRA** tool.
- Developing new processes according to the enhancement requirements provided by the Client.
- Updated the existing components(Apex, VF pages, Controller, triggers etc) according to requirements.
- Added new customized validation rules and workflows.
- Experience in Meta-data migration using Copado, Changeset, Bitbucket Copado.
- Tested the required implementation flow at our end as well.

3. Organization: **UST-Global**   (Jun 2013 to April 2017)

        Company   **:** MaerskLine
        Client   **:** MaerskLine (MLIT), Denmark
        Project   **:** DnD (Detention and Demurrage)
        Technologies Used **:** Oracle SOA Suite 11g, OSB, XQuery, XSD, WSDL
        Environment   **:** Oracle Virtual Box

Project Description : Detention applies for the time period a container is held by the customer outside the terminal, Demurrage applies for the time, a full container is held by the customer inside the terminal. If this free time has elapsed, customers will be charged based on a tier pricing model.

Responsibilities:
- Worked on different interfaces which integrate OSB with systems like: AFLS (Accenture Freight Logistics Solution) and RM (Rate Management) systems.
- Creation of Interface Definition Design document, Low Level Design document and High level design
- Creating XML Schemas, XQuery Transformations, XSLT Transformations and integrating in OSB.
- Involved in Creating Unit Test Case, Test Data.

4. Organization: UST-Global

Company	: MaerskLine
Client	: MaerskLine (MLIT), Denmark
Project	: QBA
Technologies Used	: Oracle SOA Suite 11g, OSB, XQuery, XSD, WSDL

Project Description : QBA is raised, which gets updated to the database tables. Database poller witl pull the information which is required to be processed on scheduled intervals from the control table and send it to service.

Responsibilities:

- Worked on different interfaces which integrate OSB with external systems like: AFLS (Accenture Freight Logistic Solution) and RM(Rate Management) systems.
- Creation of Interface Definition Design document, Low Level Design document and High level
- Creating XML Schemas, XQuery and XSLT Transformations and integrating in OSB.

4. Organization: UST-Global

Company	: MaerskLine
Client	: MaerskLine (MLIT), Denmark
Project	: UPSTREAM
Technologies Used	: Oracle Service Bus 11g, Web Services (XML, WSDL,XSD)
Tools Used	: Eclipse OEPE, SOAPUI

Project Description: Upstream is a key strategic initiative by Maersk Line to achieve more operational efficiency by simplifying the global pricing, quoting, and contracting. Maersk has chosen to use Accenture Freight Logistics Solution (AFLS) as their freight and logistics solution.

Responsibilities:

- Worked on different interfaces which integrate OSB with external systems like: AFLS (Accenture Freight Logistic Solution) and RM(Rate Management) systems.
- Creating XML Schemas, XQuery Transformations, and XSLT Transformations and integrating in OSB.
- Involved in Creating Unit Test Case, Test Data.
- Created release document for deployment of interfaces for production.

ACADEMIC QUALIFICATION

- Master of Computer Application (MCA) from Rajasthan Technical University, Kota (Raj)

PERSONAL DOSSIER

Linguistic Skills: English, Hindi
Current Address: Noida, UP

I hereby declare that the information and particulars stated above are true and correct to the best of my knowledge and belief.

Date: **Signature:**

Dhananjay Kumar