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| **MALVIKA CHITNIS** Santa Clara, CAchitnis.malvika@gmail.com  |  Phone: +1 669-288-3284  |
| **Profile Summary*** 5 years of experience which includes 4 years of achievement driven experience in the software testing environment along with 1 year of experience in Operations.
* Currently working as Automation UI tester using Cypress framework.
* Worked on creating Automation scripts using Selenium, analyzing the results and providing feedback.
* Knowledge of performance testing using HP LoadRunner. Worked on creating scripts using HP Vugen, updating scenarios using Controller and analyzing CPU, memory and disk utilization of the application while under load.
* Worked on a range of tools like Visual Studio, Jira, Testrail, Gitlab, Jenkins, HP LoadRunner, Superputty.
* Actively involved in various project phases: Functional Specification, Business Logic and Design, Program Specification, Test Plans, Testing and Documentation.
* Additional skills: Java Programming, Data Structures, Understanding of REST APIs, Unit testing and Mocking framework in Java.

**EDUCATION** *Datta Meghe College of Engineering | India | Score 72.25%* GPA: 70 %**Bachelor of Engineering, Electronics Engineering, May 2014***Shreeram Polytechnic | India | Score 81.33%* GPA: 3.60**Diploma, Industrial Electronics, July 2011** July 2017 | **SKILLS**Java 8SQL basicsJunit, MockitoGitRESTJSON, XMLLinux/Unix**Tools**Visual StudioJIRATest RailIntiliJ IdeaEclipse IDEGitLabHP LoadRunnerHP Performance CenterJenkins |

**EXPERIENCE**

*QA Engineer March 2021 - Present*

Akraya.Inc Santa Clara, CA, USA

*Sr. Software Engineer* September 2018 – October 2019 **(1 year)**

Nelito Systems Ltd. Mumbai, India

*Software Engineer* December 2014 – August 2018 **(4 years)**

Tech Mahindra Mumbai, India

**REWARDS AND RECOGNITION**

* Received “**Bravo**” Award for outstanding work at Tech Mahindra.
* Received “**Pat on the Back**” Award from Tech Mahindra.
* **Best Team** Award at Tech Mahindra.
* Training course completion certificate from Tech Mahindra.

**PROJECTS**

**Prisma Access Insights**

**Organization: Palo Alto Networks March 2021 – Present**

**Role: QA Engineer**

**Responsibilities:**

* Requirement gathering for new applications and changes in existing applications.
* Creating test plan and writing test cases in Testrail
* Automating UI and API test cases using Cypress.io
* Regular meetings with various Development Teams and Testing Teams to share knowledge and solve problems together.
* Creating bugs using JIRA and following up on them till they are resolved.
* Pushing Automation changes on GitLab and executing them via CI/CD pipeline.
* Creating test reports for every release.

Tools Used: Cypress.io, Testrail, Jira, GitLab

**PBPT Automation**

**Organization: TATA consultancy Services**

**Client: CIBC-Canadian Imperial Bank of Commerce Sept 2018 – Oct 2019**

**Role: Test Analyst**

**Responsibilities:**

* Requirement gathering for new applications and changes in existing applications.
* Calculating pacing and vusers for transactions and updating Test Plan, Strategy, Scenarios, Conditions, Cases, Summary Reports, Test Data and other deliverables accordingly throughout testing lifecycle.
* Creating LoadRunner scripts for new transactions and updating the existing scripts for changes in existing transactions.
* Running the scenarios as per test plan and analyzing them using HP Analysis.
* Regular meetings with various Development Teams and Testing Teams to share knowledge and solve problems together.
* Making summary reports and other logs as and when required.
* Creation of Standard Operating Procedures (SOP) for various transactions carried out in Mainframe testing.

Tools Used: Selenium webdriver, HP LoadRunner, Performance Center.

**MyCSP QA**

**Organization: Tech Mahindra**

**Client: AT&T Jan 2016 – Aug 2018**

**Role: QA Tester**

**Responsibilities:**

* Getting TPH from the Production team in order to calculate the Pacing in between transactions and update the number of virtual users required for Load Testing.
* Creating scenarios using Performance center.
* Analyzing CPU, memory and disc utilization and comparing them with baseline/benchmark results.
* Effective defect tracking and reporting to improve communications and reduce delay.
* Verifying test scenarios and preparation and execution of test cases as per the test plan to check if functionalities are as per user requirements.
* Preparing test scripts and implementing them via Jenkins.
* Assisting in the preparation of test plans, goals, and directives to the technical team.
* Understanding of business scenarios and functional requirements of projects, review tests specifications, reporting to senior managers on evolvement and setbacks.

**Tools Used:** HP LoadRunner, Performance Center, Jenkins.

**Retail Production Systems**

**Organization: Tech Mahindra**

**Client: AT&T Dec 2014 – Dec 2015**

**Responsibilities:**

* Creating scripts using Unix and Linux for monitoring of applications.
* Monitoring the Retail applications in Production environment and ensuring their availability 24\*7.
* Managing the applications during change requests.
* Working with Technical directors and Application owners during triages.
* Sending triage notifications to all the associated Stakeholders.
* Creating and using LoadRunner and selenium scripts for verification of applications.

Tools Used: SuperPutty, Topaz.