Kristen Bond

☎: *513-312-3852*　　　✉: *THEKRISTENBOND@GMAIL.COM*　　　in : *WWW.LINKEDIN.COM/IN/KRISTENBOND*

CORE COMPETENCIES

★ Agile (SAFe), CI/CD, and DevOps

★ Operations and Change Management

★ Analysis & Requirements Gathering

★ Strategic Solution Formulation & Execution

★ Data Analytics, Visualization, and Reporting

★ Risk Reduction & Management

★ Stakeholder Engagement & Management

★ Matrix Environment Collaboration & Management (Global & Domestic)

AREAS OF EXPERTISE

✓ Enterprise, Technology, and Infrastructure Lifecycles

✓ Cloud Computing - IaaS, PaaS, DaaS, and SaaS

✓ e-Commerce (Omni-Channel and Multi-Channel)

✓ Data and Business Systems Analysis & Insights

✓ JIRA & Confluence Configuration & Administration

✓ Content & Asset Management Systems

✓ Digital App Development and Management

✓ Localization

✓ SQL (Beginner)

PROFESSIONAL EXPERIENCE

Program Manager at NIKE, Inc. - Consultant

5/2019 - 12/2019

- Received 4 "High-Five" recognitions from leaders in different Nike organizations, for my collaboration, insights, strategies, communication, and reliability
- Completely restructured the Cloud Security and Security Automation team operations in 1 month, by defining processes aligned with SAFe Agile
  - This restructuring was pivotal for producing the relevant data and visualizations needed by the Senior Director of Enterprise Security Solutions & Delivery
- Successfully collaborated with the Cloud Audit management team, to achieve a solution for tracking, reporting, visualization, and communication.
  - My involvement helped define and bridge gaps between different organizations
- Developed and led strategic initiatives, change management, and team operations
- Drove solutions for complex DevOps, and CI/CD work streams
- Coached and managed stakeholders for alignment on actionable recommendations, and cross-functional initiatives
- Member of the Enterprise Cloud Governance (ECG)
- Led all Scrum ceremonies
- Additionally, absorbed the Project Manager, Scrum Master, and Business Systems Analyst duties

Operations Analyst (eCommerce and Digital) at FINE, A Brand Agency

12/2018 - 5/2019

- Performed operational and tool audits, with documented recommendations
- Drove the integration and rollout of new tools and processes

Solution Train Engineer at NIKE, Inc. - Consultant

7/2018 - 12/2018

- Led transition management and change management for the Nike Digital Engineering transition to the Next-Gen Continuous Delivery Solution
- Analyzed and evaluated progress on all system architecture products in Cloud Acceleration to ensure seamless launches and continuous delivery
- Analyzed, visualized, and documented KPIs, data, and product information for stakeholders
- Core team member for Scrum Ceremonies, PI Planning, and operational initiatives

Senior Project Manager at CyanGate
9/2016 - 2/2018
- Established the PMO department, preserving multiple accounts
- Key Player in all Business Analysis and Design Sessions
- Alleviated client communications by integrating, configuring and administering JIRA
- *Sole* Project Manager for all DAM and Salesforce integrations/upgrades
- Additionally, absorbed Operations Manager, Scrum Master, and HR Duties

Product Owner and Scrum Master (eCommerce & IT) at TradeGlobal
2/2016 - 9/2016
- Revived unstable accounts and established positive partnerships with new clientele
- Lead cross-functional teams for all Demandware and Salesforce projects ($1,000,000+)

Program Manager, Game Operations at Disney Interactive
9/2014 - 3/2015
- Defined and executed the operational framework for all Disney Interactive Products
- Produced the status reporting tool for team accountability and metrics
- Established full transparency & status updates for Global Executive Stakeholders

Technical Product Owner at DIRECTV (Project Hire)
7/2014 - 9/2014
- Managed CI/CD & DevOps software updates for set-top box library content

Product Owner, Digital Asset Management at MGM Studios
1/2014 - 6/2014
- Global Leader and Administrator for the successful implementation of the digital asset management system for all MGM catalog titles worldwide (500,000+ assets)
- Metadata analysis, data taxonomy, and technical requirement gathering

Associate Development Manager, PMO at Electronic Arts
6/2012 - 6/2013
- Defined and executed the operational framework for all EA Mobile Products
- Produced the status reporting tool for team accountability and metrics

Product Owner/Project Manager, at Walt Disney Studios
4/2010 - 5/2012
- Managed Blu-ray, DVD, Digital Copy, and Second-Screen product development for Principal Catalog Disney Animation releases

Lead Project/Product Manager at Deluxe Digital Studios
4/2008 - 4/2010
- Awarded for excellence in performance & management in Blu-ray Development

EDUCATION

Data Analytics & Visualization
12/2019 - Present
DataCamp
- Virtual courses to enhance and advance skills in Data Science
- Focuses: SQL, Tableau, Python, Data Science for Business

Project Management Certificate/Degree (2-Year Program)
6/2013 - 12/2014
University of California Los Angeles (UCLA)
- In-depth studies of all aspects of project management, utilizing the PMBOK

Bachelor of Fine Arts - Electronic Media
9/1999 - 3/2004
University of Cincinnati – College Conservatory of Music
- 2004: Awarded the Procter & Gamble (P&G) Production Scholarship
- President of the Association for Women in Communications