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**SUMMARY**

Innovative and results driven Critical Facilities/Operations/Project management analyst with 10+ years of experience with a proven track record of directing complex facilities/projects and initiatives that position organizations for continual growth. Excellent track record of delivering operations, revenue, productivity and quality improvements through well managed facilities / projects that meet or exceed requirements.

**EXPERIENCE**

# Cushman & Wakefield.

*Regional Manager.* 2018 - 2019

* Accountable for Operation & Maintenance of 9 MSC-Datacenters (Tier-3,4 Rated) while leading & managing a team of more than 80 employees (Engineers & Technicians)
* Performed Hand on operations and maintenance of preventive, proactive, reactive, and predictive schedules for various equipment’s to increase machine uptime and equipment reliability
* Collaborating with Cushman clients to gather and refine requirements, design and deliver operations
* Complete engineering management (for capacity expansion) and operations / Maintenance management for IT projects, Data Centers, Hospitals.
* Major accomplishments include on time, greenfield project execution without any safety incidents, achieving >99% equipment uptime through meticulous operations planning & execution and designing technical solutions which saved company potential 2 million USD/hour of downtime
* Answerable for significant facility-related complaints by IT stakeholders
* Achieved 4-5% of savings on implementing LEED sustainable features in projects & operations
* Continually seeking new opportunities for growth and expansion including new services or ways to fulfill ongoing Customer demands
* Ensure compliance with applicable codes (OSHA, NFPA, NEC, ASHRAE and others as applicable)

**OPUS group of Companies** 2012 - 2018

*Project & Facilities Lead*

* Managed & delivered multiple Data center projects & facilities (1 million sq. feet) area with high ROI using Iterative and Agile methods
* Maintained the operational, marketing and services budget worth more than $200 M
* Worked out root cause analysis (RCA) to identify the key facts for Data center operations & Postmortem
* Build and lead a diverse, data center operations team of 52 professionals to achieve all group and individual goals
* Ensured 99.9% uptime and allocated power and space feasibility
* Prepared & shared MIS report (Daily, Weekly, Fortnightly, Monthly, & Quarterly) pertinent to power generation, consumption, and energy savings (monthly)
* Provide technical expertise and support to the team for effective operations
* Involved in Testing & Commissioning activities for M & E equipment’s
* Supported the creation, review, and approval of Critical Environment procedures (MOP’s & SOP’s) for critical electro-mechanical assets
* Responsible for collecting, verifying, and processing BOQ’s to SCM’s for new projects. Post PO (purchase order), responsible for effective execution as per standard norms (local & international) and best practices
* Guaranteed proper documentation for Audit compliance and contributed successful Implementation of Electrical Safety, Compliance, Operational, Energy, ISO-27001, Fire & Security Audit
* Inspected buildings, grounds, and equipment for unsafe or malfunctioning conditions
* Communicate with cross-functional partners and functional groups to ensure alignment and compliance with Clients and boarder Facility Operations programs
* Place work orders on time to ensure the operations are in line with 100%
* Closely work with 20+ vendors, Contractors to ensure the operations are in line with organization standards

**Cognizant Technology Limited**  2006 - 2010

*Assistant Manager*

* Managed the O&M (Data centers of approx. 2 million sq. ft) HVAC system, Transformers, DG-Set, Switchgears, Firefighting system and panel, WTP, STP, Cooling towers, and Motor & Pumps while leading a team of 25 employees (Engineers & Technicians).
* Responsible for implementing energy saving’s best practices and achieved 3% savings on OPEX utilizing machinery effectively & efficiently.
* Guaranteed proper documentation for Audit compliance and contributed successful Implementation of Fire and Security Audit by government bodies
* Provides recommendation of improvements to the operations and maintenance program on an on-going basis and attained 4 -5 % of savings by Implemented outsourcing model for projects & Operations
* Achieved 8-10% of savings by consolidating Data centers across Asia pacific regions
* Establishing and managing a Data Center Retrofits across Asia pacific regions
* Inspect the M & E equipment’s frequently as per schedule and achieved required SLA above 90% and awarded “Best Performer for the year 2007-08”
* Managed a team of 16 direct reports to provide 24/7 service desk and incident management
* Commissioning of mission critical infrastructure
* Quality assurance and quality controls experience
* Delivered uptime above 99% and quality Score above 95%.in critical operations and maintained PUE less than 1.2 by optimizing the operations and collaborating with cross-functional core Strategist teams

Xansa India Ltd.Senior Administrator – Properties & Facilities 2000-2006

Larsen & Toubro (L & T) as a Senior Engineer

TATA Group (MKMS) & Professional Engineers– Engineer

# EDUCATION

* + **Northeastern University** 08/2019 – 03/2021

Master of Science in Project Management

* + **University of Surrey (U.K)** 09/2010 – 12/2011

Master’s in Business Administration (M B A)

* + **University of Madras** 08/1996 – 05/2000

Bachelor of Engineering in Electrical and Electronics Engineering

# CERTIFICATIONS AND TOOLS

* **Certifications:** PMP, CDCP- Certified Data Center Professional, Agile, Lean Management.
* **Tools:**  AutoCAD, Revit, ADA, Expert in all MS Office tools, including MS Project, Primavera, Minitab
* **Skills:** Project Management, Strategic Management, Leadership, Process Management, Problem solving, Decision making, Operations Management, Customer handling & Management, Initiating, Planning, scheduling, Executing, Monitoring & controlling, Communication, Negotiation, Risk management, Task management, Stakeholder Management, SDLC, Technical Operations Management, Performance management, Leader and facilitator, Holistic planner, Data Center Management (Facilities, Operations & Maintenance, Project Planning & Execution, Team), Asset Management, UPS, SMPS, Batteries, Transformer, DG Set, HVAC, Electrical Panels, Switchgear.