Komal Gupta

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Professional Summary:

- I wish to leverage my **3 Years 10 Months** of overall professional IT experience in Salesforce platform as both Developer and Administrator.
- Salesforce Certified Platform Developer 1.
- Salesforce Certified Administrator.
- Experience as Salesforce Developer, Salesforce Administration, Salesforce Customization, Apex Programming and Salesforce Lightning Development.
- Extensive experience of using declarative feature like Deployments, validation rules, workflows, process builders, Custom metadata types, Data Loader, custom settings, lightning components, profiles, sharing rules, Permission sets, for satisfying complex business process automation.
- Experience working with reports and dashboards.
- Experience working with OpenText Extreme.
- Knowledge on Apex Triggers, Apex Classes, Test Classes, Asynchronous Apex (Batch class, schedulable jobs, future class) for various functional needs in the application.
- Knowledge of Integration (REST API, SOAP API).
- Knowledge of working on POSTMAN tool.
- Experience of working with SFDC (salesforce.com) sandbox and production environments.
- Experience in analyzing business requirements and gathering information required for Implementation.
- I have a clear, logical mind with a practical approach to problem solving and a drive to see things through to completion. Keen Learner, Self-driven and Motivated person taking initiatives.

Educational Qualification:

Qualification	Certificate Institute	Percentage	Graduation Year
B.Tech. (Electronics and communication)	JECRC UDML College of Engineering, Jaipur	**72.26%**	2017
12th(CBSE)	Akashdeep Public School, Jaipur	**76.40%**	2013
10th(CBSE)	Akashdeep Public School, Jaipur	**8.8 CGPA**	2011

Technical Skills:

Apex Classes, Batch classes, Schedule Jobs, Test Classes, SOQL Language, Apex Triggers, Workflows, Process Builder, Data
Loader, Approval Process, Reports & Dashboards, Record Types, Lightning Components, Workbench, Custom Settings and Custom Labels, OpenText Extreme.

Certification:

- ➢ **Salesforce Platform Developer 1 Certification.**
- ➢ **Salesforce Administrator Certification.**

Work Experience:

Organization: Accenture (May 2017 – Feb 2019)
Client: AT&T
Role: ASE

Project Description:

Alliance Portal is an onboarding application as well as a Knowledge Sharing portal for the Client employees. Alliance portal was built from the scratch and the development process started in Jan 2018. The Portal is completely built on Lightning Components. Lightning community builder is used to create the community for Alliance Portal. Alliance Portal acts as the onboarding tool as well as the main Database for all the employees which will be used to give access to various employees to many other applications. Alliance Portal also has Knowledge articles section where the employees can educate themselves on various relevant topics.

Roles & Responsibilities:

- ➢ Working as a developer for the team.
- ➢ Working on the deployment process as an admin to other environments and production releases using change sets.
- ➢ Working on the Post and Pre-Migration for deployment.
- ➢ Working on Apex classes, batch classes.
- ➢ Working on the Test Classes for the code coverage.
- ➢ Extensive Knowledge of using declarative feature like Deployments, validation rules, workflows, process builders, Custom metadata types, custom settings, lightning components, profiles, sharing rules, Permission sets, for satisfying complex business process automation.
- ➢ Proposing solutions to the business team.
- ➢ Having regular interactions with the BA's to understand requirements and have discussions related to requirements.
- ➢ Design of Lightning Components.

- ➢ Proposing better ways to implementing the requirements if possible.

Environment: Apex Classes, Lightning Components, Test Classes, Custom Metadata Types, Batch Apex.

Work Experience:

Organization: Fujitsu Consulting India (March 2019 - Present)
Client: Fujitsu Technology GMBH (Germany)
Role: Salesforce Developer

Project Description:

It's a platform migration project. Initially sales process was implemented and maintained in Siebel. But company migrated to salesforce so the project was development and enhancement of sales process for which Fujitsu sales application was developed. Application mostly deals with various custom and standard objects as Accounts, Opportunity, and Quote etc. Application was integrated with Sap system for invoice features.

Responsibilities:

- ➢ Working as a developer for the team.
- ➢ Working on the deployment process as an admin to other environments and production releases using change sets.
- ➢ Working on the OpenText for salesforce (OpenText Extreme).
- ➢ Working on the batch class.
- ➢ Extensive Knowledge of using declarative feature like Deployments, validation rules, workflows, process builders, Custom metadata types, custom settings, lightning components, profiles, sharing rules, Permission sets, for satisfying complex business process automation.
- ➢ Working on the administrator part as well.
- ➢ Working on the Data Loader as requirement.
- ➢ Working on bug fixes for production releases.
- ➢ Working on the Test Classes for the code coverage.
- ➢ Proposing solutions to the business team.
- ➢ Working on the batch apex.
- ➢ Design of Lightning Components.
- ➢ Proposing better ways to implementing the requirements if possible.

Environment: Apex Classes, Apex Triggers, SOQL, Lightning Components, Custom Metadata Types, Batch Apex.

Declaration: I hereby declare that the above furnished information is true and correct to best of my Knowledge. I bear the responsibility for the correctness of the above-mentioned particulars.

Date: **Komal Gupta**