# Robert J. Sanders

## Senior Technical Program Manager

## **SUMMARY**

A high-energy and innovative leader with over 15 years of accomplishment spanning nearly all aspects of Information Technology development, delivery, service and support. A leader-by-example having consistently achieved high-value results within:

- Program / Project Management
- ✓ Business Architecture / Analysis
- ✓ Program Reporting & Metrics
- ✓ IT Methodology & Tools
- ✓ Software Engineering
- ✓ Organizational Change Mgt.
- ✓ Vendor Selection & Management
- ✓ Banking / Financial Services Technology
- ✓ Project Management Office (PMO)
- ✓ Agile Methodologies
- ✓ Jira & SharePoint Dashboard Development
- ✓ Systems Architecture & Standards
- ✓ Quality Assurance
- ✓ IT Strategy
- ✓ Marketing / Product Management
- ✓ Technology Infrastructure

### **EXPERIENCE**

Consultancies		Industries	<b>Corporate / Private Sector</b>
•	PWC	Transportation	Wells Fargo Bank
•	Deloitte	<ul> <li>Financial Services (Banking / Insu</li> </ul>	urance) • E*Trade
•	Unisys	Public Sector (City / State / Federa	al) • Tandem Computers
•	Capco	<ul> <li>Technology (HW &amp; SW)</li> </ul>	Borland International
•	BearingPoint	• Staffing	PRO Unlimited
METHOD	OPTIMAL PARTNE	Jul 2011 – Present	

### Partner, Co-Founder

- Leading New Product / Mobile Development initiatives, Program/Project Management Office (PMO) expertise, Software QA Management, Project Assurance and/or Independent Validation & Verification services.
- Actively selling and delivering consulting services to assist clients with IT Strategy Realization through Delivery Excellence. Specializing in Program/Project Management., PMO, Methodologies (e.g. Agile, SDLC, PMBOK) and Frameworks (e.g. ITIL, COBIT, LEAN).

DDO Unlimited Son Francisco, CA	Mar 2012 Jan 2012
PRO Unlimited, San Francisco, CA	Mar 2012 – Jan 2013

### Sr. Director of Project Management

- Established Product Development PMO, Project Methodology including Jira Workflows, Dashboards & Reporting Standards.
- □ Managed several strategic projects to re-design Pro's SaaS Cloud Vendor Management System (WAND).
- □ Technical Project Manager for Pro's largest client implementation (Nike).

**Practice Leader, Technology Delivery Optimization** 

Directed multiple mobile applications development efforts to deliver VMS to iPhone, Android & Apple Watch.

### CAPCO, San Francisco, CA

### Defined American Express' future state vision and project roadmap to renew their SDLC and related methodologies.

- Assessed QA maturity and produced detailed findings and recommendations for Wells Fargo International Technology Group.
- □ Sold & delivered a detailed assessment of development processes for AXA Rosenberg. Devised remediation strategies and enumerated a project roadmap for strategy realization.
- Defined Capco's Delivery Optimization Practice, service offerings and delivery methods.

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Jan 2010 – Sep 2011

# **Robert J. Sanders**

### PRICEWATERHOUSECOOPERS, San Francisco, CA

#### **Director, Financial Services Advisory**

- □ Spent 6 months as Interim Head of Back Office Technology for Bridgewater Associates. Managed Agile Development Team.
- For Union Bank, established PMO for a multi-year program to replace all core banking systems.
- Established the PMO for a multi-year BASELII implementation.
- Conducted pre-merger IT due diligence for a national insurance carrier.
- Developed & delivered training on Project Portfolio Management, Program / Project Management and Project Management Office to PwC Advisory staff.

#### WELLS FARGO BANK, San Francisco, CA

### Vice President, Program Management Office, Wealth Management Solutions

- Program Director for a \$50M, multi-year program to re-tool Wells' Wealth Management producers with new processes & technology. Established PMO and provided Leadership for 50-person organization and multiple vendors.
- Oversaw identification of requirements, development of project plans and strategies, and preparation of business cases. Set high level strategy on functionality, operations, and customer service needs; analyzed profitability, policy, programs and staffing to ensure optimal business results.
- Regularly negotiated with executive management and employed creative problem solving to generate solutions.
- Performed Vendor Management & oversight of multiple vendors.

PRACTICE DIRECTOR, FINANCIAL SERVICES • Bearingpoint – Mountain View, CA Jan 2005 – Dec 2006 **PRACTICE DIRECTOR, MICROSOFT SOLUTIONS • Unisvs - Concord, CA** Feb 2002 - Jan 2005 SERVICE LINE LEADER, E-BUSINESS • Deloitte – San Francisco, CA Mar 2002 – Aug 2001 DIRECTOR, ENTERPRISE PMO • E\*Trade – Menlo Park, CA Dec 1999 - Feb 2000

### **EDUCATION**

BA, Business Administration, San Jose State University, San Jose, CA

## **CLIENT LIST**

- Airtouch Cellular
- American Cancer Society
  - Ameritrade
- American Express Ameritech
- AXA Rosenberg
- Bell Canada
- Bergen Brunswig
- Bridgewater Associates
- British Petroleum
- California State RCE
- Charles Schwab
- Digital Island E\*Trade
- Fireman's Fund Insurance
- Government of Kuwait
- Hawaiian Electric Company, Inc.
- Houston Police Department
- Hungarian Telephone Company
- Kaiser
- Marin General Hospital
- Mercury Insurance
- Merrill Lynch NMB Postbank
- PRO Unlimited
- San Jose Real Estate Board
- Sony

- Tektronix
- Union Bank
- United States TSA
  - USWest
- Vienna Stock Exchange Viking Freight
- Visa
- **VWR** International
- Wells Fargo

Dec 2006 – May 2008