Srinivasa Rao Simhadri 

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**Professional Summary**

* An accomplished and results-oriented QA professional with 16 years of visible achievements providing leading edge information technology (IT) solutions in ***Financial, Insurance, Telecom & Tolling domains.***
* Proven track record in successfully leading quality assurance programs, process improvement, business analysis, software testing, database migration and delivering cost effective solutions by using ***onshore-offshore teams in global delivery model.***
* Successfully managed testing projects, system integration testing (SIT), user acceptance testing (UAT), verification & validation specialist and ***Pega, Web & Mainframe Application Testing***, DB Migration, Mobile testing and support & involvement for test automation team by providing required data. Ability to provide leadership and strategic direction with strong hands on knowledge of testing tools and methodologies.
* As a leader in testing, applied testing practices, conceptualized, developed, and implemented significant effort reduction for test design and preparation activities
* Conducted Test Assessment for one of the largest Banks in ***Canada, i.e. Scotia Bank and Citibank, US*** created road map for continuous improvement.
* Highly efficient at developing and implementing test strategies, release test plans, reviewing test case, prepare test data, operational procedures, quality methodologies to support development and release of business applications.
* Ability to recruit, train, lead, and motivate effective cross-functional teams to ensure client goals and project objectives are met with in budget, time and quality. Strong client relationship management, user-facing and presentation skills.
* Expert in software best practices, quality audits, software models like ***Agile, Scrum***, V -model, Waterfall, CMMI and leading projects to CMMI Level 5. Recognized for consistent success in delivering projects successfully in stringent timelines.

**Areas of Expertise**

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| * Quality Assurance management * Database Migration Testing * Risk management * Change management * Leadership / Strategic Planning * Client & Vendor management * Project management * Azure DevOps | * Agile, Scrum & Waterfall models * Process improvement * System integration testing * User acceptance testing * Test Automation * Mainframe application testing (Batch & Online) | * Requirement analysis * Estimating costs * Client/Staff Training * Resource management * Pega Application Testing * Power BI Reports * TFS (Team Foundation Server) |

**Certifications**

* Certified Scrum Master (CSM) from GAQM
* Agile Methodology & Practices
* IST QB Foundation Level
* Certified Quality Audit (Internal)

**Technical Skills**

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| Primary Skill category | Web, Mainframe and Pega Applications Testing for Banking Domains |
| Sub Skills | Database Migration, Test Data Management and Data Masking and Scrubbing |
| Secondary Skill category | HP QC 10.0 & ALM, SPIRA, Testing Functional, JIRA, Azure DevOps Testing, TFS and Agile, Scrum |
| Project Acquired skills | COBOL, JCL, DB2, CICS, File- Aid, MVS, VSAM, QMF, JIRA, HP ALM & UFT, Clear Quest, SPIRA and Core Java. |
| Primary Domain Skill | Banking, Telecom, Insurance AND Printing (Output Management System) & Tolling Domain |
| Solution | Internet, Retail and Core Banking - Development and Testing |
| Linguistic Skills | English, Telugu, Kannada, and Hindi |

**Education:**

* Bachelor of Engineering, Mechanical, 1995, Bangalore University.

**Employment History**

* Currently working as Test Lead for **Tollplus India Pvt Ltd**, a Tolling Product, Hyderabad

from **Jan’2019** to till date

* Worked as QA Lead & Test Architect for **Tech Mahindra,** Hyderabad from November’2005 to Dec’2018
* Worked as Technical Team Lead in **IBM Global Services**, Bangalore from Apr’2004 to Oct’2005

**Professional Achievements**

* Received a prestigious award ***‘Sprit of MSAT’*** from Mahindra Satyam Computer Services.
* **BRAVO Award** for Excellent Quality Deliverables at Client location in ***Symcor, Canada***.
* **Quality Excellence** Award from ***Scotia Bank, Canada***
* Multiple Client appreciations for maintaining Best Practices, Case Studies for the projects worked in ***Citi Bank North America, Symcor and Scotia Bank.***
* Certified Apex - PMP (Tech Mahindra – Internal).
* Certified BMP (Business Management Program).
* Certified Manual Tester ISTQB Level 1 assessment – Internal.
* Member of HLC – Technical and Learning Initiative.
* Member of External & Campus recruitment drive panel

**Project Summary**

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| **Employer: Tollplus India Pvt Ltd, Hyderabad** | | **Duration: Jan’2019 to till date** | |
| **Role** | QA / Test Lead | **Team Size** | 18 |
| **Domain** | Tolling | **Applications** | Azure DevOps, Web, TBOS & SPIRA |

**Project Summary –** Currently handling a project (NTTA & 91EL, US) where customer need advanced tolling product, which we are configuring as per the customer business requirements.

**Roles & Responsibilities –**

As a Test Architect / Test Lead –

End to End Product Testing

Responsible for all project modules from requirements gathering to sign-off to production.

Responsible in DBM activities, mentor team in executing migration test cases

Daily Interactions with customer as well we onsite SPOCs to discuss about the progress, issues and upcoming deliverables.

Managing team and their work allocation.

Monitoring closely with them when and where required any support.

Involve High Level Test execution of the application.

Provide daily and weekly status reports.

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| **Employer: Tech Mahindra** | | **Duration: Nov’ 2005 to Dec’2018** | |
| **Role** | QA Analyst | **Team Size** | 8 |
| **Domain** | Banking – Retail (ICRL) | **Applications** | Web, Pega, Mainframe & Banking |
| **Current working project:**  Pega Application Testing:   * Pega Application replaced AS400 and become the central case management platform to store, track and report on all case management activities. * Activities currently performed on AS400 today would be migrated onto Pega Application. As well, additional functionality leveraged based on Pega capabilities to improve both the employee and customer experience. (e.g. Auto generated letters, Auto-posting)   **Description**   |  |  | | --- | --- | | Project Domain | Banking | | Project Name: | SCOTIA-CAN-BKG-QA-PROGRAM 11 | | Client | Scotia Bank, Canada | | Role | Test Architect and Lead | | Organization | Tech Mahindra | | Location | Onsite: Toronto & Offshore - Hyderabad | | Duration | Onsite: 11 Months | | Team Size | Project: 8 | | Functional Skills | HP ALM, HP UFT, JIRA and IBM DB2 |   Project Description  ICRL Project, worked for Insurance Canada Rapid Lab (**ICRL**) Pega Application has two main modules  “Claim” & “Cancel and Refund” for insurances for Mortgage.  Line of Credit and Credit cards.  ACI (Auto Creditor Insurance): The main objective of ACI is to provide Insurance coverages for  Indirect Automotive Personal Loans with either Basic (Life) or Comprehensive (Including Life, Critical  Illness, Disability and Job Loss) for Sole or Joint Customers with Scotia Plan Loan  **Release 1A:**  Release 1A is for defining search criteria and fields displayed in the resulting list. The user searches  by Case ID to get the result.  **Release 1B:**  Release 1B is for defining search criteria and fields displayed in the resulting list. The user searches  by Account No, Name and Customer ID.  **Release 1C:**  Release 1C is for re-defining Business rules for generating Financial Statements for LOC and  Mortgage.  As a Test Lead, responsible to complete the ETE QA part for all the assigned SPRINTS Under Scrum Project in Agile Methodology. | | | |
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**Scotia Bank – DCIW & MRIC from 03/2014 to 10/2016 – Client Location, Canada**

The MRIC (Management Reporting and Internal Control) Build, also known as the Electronic Processing Initiative, will deliver generic capabilities required to facilitate electronic processing of data generated by host and mid-tier applications and the automated routing of this data to a recipient for action. MRIC is a part of the overall OEI initiative that will build new capabilities and leverage existing DCIW (The Data, Capture, Index, and Workflow) capabilities in order to electronically process a subset of the activities and processes that comprise all of OEI, Operational Efficiencies Initiative. Support Mobile Testing by providing test data and ensure quality of banking application.

# **Symcor – WFA, Quality Support from Aug’2012 to Feb’2014, Client Location, Canada**

# **Description**

Symcor uses the most current composition tools and on-boarding techniques to transform customer data into accurate, secure and visually compelling paper and electronic communications. Printed bills and statements become valuable customer touch points are using Symcor efficient and cost-effective high-speed, full-color digital printing platform. Personalized color messages and color onsets applied to printed communications can drive enhanced customer loyalty and retention.

The project is to process a large amount of data using Symcor internal tools into electronic forms for their customers. The scope of the project also includes change management for the tools which are being supported. Ensure the quality of validation and verification of the statement prints.

**Scotia Bank – KS VISA Test Lead from 11/2010 to 11/2011 – Offshore**

**Description**

KS Application deals with Setup of accounts, generating plastics, authorizing transactions, posting of transactions, determining the fees, re-issuing plastics on expiry, interest calculations and processing etc. Offers 5 Credit card related products namely Classic Visa, Scotia Gold, Value Visa, Scotia line Visa and Scotia line for Business Visa.

Understanding the requirement of a particular application (or) functional change/upgrade in the particular cycle by attending the walkthrough meetings. Conducting weekly team meeting with Client manager, onsite coordinator and offshore program manager.

**Citi Bank – CBNA – Test Lead from 03/2007 to 11/2010**

**Description**

Citigroup has developed a system (Concierge) using people tools, which is met to serve the financial centre for the day-to-day activities like account opening, account servicing. This has features like easy to use. Integrated systems. Sign on and added security with finger scans for logging in to the system. Consolidates customer data displayed in one place.

The purpose of this project is to prepare and search the test data by using the application and after validation send to the respective test execution teams. There are basically two application used one is concierge, developed in people soft and another application is CITI Smart in mainframes.

**SFI – SAMS – Data Migration from 11/2005 to 03/2007 – Satyam Computer Services**

**Description**

It is a database migration project from AIMS hierarchical database to DB2 a relational database for Agency Management System of ABC insurance which employs 17,000+ agents servicing 66.2 million policies in the Unites States and Canada. State Farm offers Auto, health and Life insurance.

The Test Designing team is charged with the responsibility of delivering a comprehensive / exhaustive set of Integration Test Cases covering Business and Domain requirements concerning the sales activities of agents, agency field leadership, employee sales associates and related support processes towards marketing and servicing of products. It involved preparation of business scenarios, population of data, system and integration testing, verification of the implementation the business requirements and defect management process.

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| **Employer: IBM Global Services India Pvt Ltd** | | **Duration**: April 2004 to October 2005 | |
| **Role** | Technical Team Lead | **Team Size** | 18 resources |
| **Domain** | Telecom | **Applications** | Telstra, MICA |
| **Description** | | | |

**Telstra - MICA from 04/2004 to 10/2005 in IBM Global Services, Bangalore**

The Scope of this Project is to provide support with applications Development, Enhancement and

Maintenance and Operations services.

Each Telstra Business Unit separately manages their own IT works program and interface with IBM via a common Telstra Vendor Management group. IBM Global Services INDIA (IGSI) provides application enhancement, development, maintenance, and support services to Telstra Corporation Limited. MICA (Mobiles Integrated Customer Accounts) is an existing system developed internally by Telstra IT and then IBM Global Services AUSTRALIA (IGSA). MICA provides end to end support for the Mobiles business.