**VAMSIKRISHNA**

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**Objective:**

To establish myself as responsible and competent leader of a reputed and truly professional organization by gaining considerable inter-departmental experience and exposure, and in effect contribute positively to my organization.

**Profile Summary:**

Sr. System Engineer with more then 7+ of experience in software development on CRM Platform

* Experience in SFDC Configurations/Customizations-as Administrator and Developer.
* Good experience on Salesforce **Sales Cloud, Service Cloud, FSL, Community Cloud, Financial Service Cloud**.
* Hands on experience on **Lighting Components (Aura,LWC).**
* Hands on experience on **Schema Programming** & **Custom Settings**.
* Having Experience on Designing of **Visualforce Pages** and coding business logic using **Apex.**
* Having Experience on **Visualforce Pages, SLDS (**Salesforce Lighting Design System**).**
* Having Experience on **REST API.**
* Hands on experience on **SOAP API**, activities related to consuming 3rd party **WSDL** files.
* Having Experience on **Triggers**, **Workflows**, and **Validation Rules**.
* Writing code for database related operations such as **SOQL, SOSL**
* Having Experience on Creating **Custom Objects**, **Fields**, **Roles**, **Page layouts, Record Types,** **Profiles** & **Email Services**
* Having Experience on **Batch Apex**, **Scheduled Apex**, **Data Loader**
* Having Experience on **Streaming API.**
* Involved in working with **Eclipse IDE** on Force.com Plug-in for writing business logic in **Apex**.
* Worked on Migration tools Force.com IDE, Eclipse and have knowledge of configuration from the Dev sandbox to Production.
* Experience in Jenkins configuration (**Continuous Integration** (CI)) between **GITBITBUCKET, GITHUB** to **Salesforce**
* Experience in HTML5, CSS3, JavaScript, jQuery, Mobile jQuery, Bootstrap, SLDS.
* Experience on **Object Oriented Programming Language (OOPS).**
* Excellent communication, learning, problem solving and conceptual skills, ability to work effectively.

 **Technical Proficiency:**

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| --- | --- |
| **CRM**  | **Salesforce.com** |
| **Languages** | Salesforce CRM, Apex, Visualforce, Webservices, JavaScript, CSS, Core Java, PHP, jQuery, Salesforce Lighting,  |
| **RDBMS** | Oracle 9i, MySQL |
| **IDE** | Eclipse,Macromedia Dreamweaver |
| **Deployment Tools** | Jenkins, Change-sets, Eclipse, AutoRabit |
| **Webservices** | REST, SOAP |

**Certifications**

* Certified Salesforce Platform Develper1 (CERT NUM:17747777).
* Certified Salesforce Administrator (CERT NUM:17739929).

**Experience Summary:**

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| **Company** | **Designation** | **Duration** |
| **Baxter** | IT Spec | June 2019 – Feb-2020 |
| **IBM** | Senior System Engineer | Apr 2017 – May 2019 |
| **Quinnox** | Sr. Consultant | Oct 2015 – Mar 2017 |
| **Unipro Infosystems PVT LTD** | Software Engineer | May 2012 – Sep 2015 |

##### Academic Qualifications:

B.E (Information Technology): Jawaharlal Nehru technological university Anantapur 2012.

**Projects Undertaken:**

**1: FSL**

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| **Project Name**  | **FSL, Patient Portal, Client Service Portal** |
| **Client** | Baxter |
| **Project Description** | The company primarily focuses on products to treat hemophilia, kidney disease, immune disorders and other chronic and acute medical conditions. Baxter's Bioscience business produces recombinant and blood plasma proteins to treat hemophilia and other bleeding disorders; plasma-based therapies to treat immune deficiencies and other chronic and acute blood-related conditions; products for regenerative medicine, and vaccines. |
| **Role**  |  Senior Salesforce Developer |
| **Contribution** | * Understanding the Business & Functional requirements from the Business Users.
* Developed Apex Classes, Triggers.
* Developed Batch Apex, Queueable jobs, Scheduled Batch Apex.
* Developed Lighting Components, Flows.
* Unit test the code/functionality and provide adequate test coverage.
* Support UAT and Sandbox migration using eclipse and change sets.
* Direct Interaction with client for requirements & progress.
* Resolving defects and fixation
 |
| **Technology Used** | * SFDC Configuration & Customization, REST API, SLDS, jQuery, Mobile jQuery
* SFDC FSL(Field Service Lightning)
* ETL(Informatica), Jira, AutoRabit
* Eclipse IDE
* Data Loader
* FSL Mobile App
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**2: Advisor FSC**

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| **Project Name**  | **Advisor FSC** |
| **Client** | BB&T |
| **Project Description** | BB&T Corporation (Branch Banking and Trust Company) is a financial service holding company based in Winston-Salem, North Carolina. It's bank operates over 2,100 branches in 15 states and Washington, D.C., and offers consumer and commercial banking, securities brokerage, asset management, mortgage, and insurance products and servicesThe project involves in developing the FSC application along with the existing (legacy) systems, in Lightning Environment with the new data requirements of FSC Advisory Org. |
| **Role**  |  Senior Salesforce Developer |
| **Contribution** | * Understanding the Business & Functional requirements from the Business Users.
* Developed Apex Classes, Triggers.
* Developed Batch Apex, Queueable jobs, Scheduled Batch Apex.
* Developed Lighting Components.
* Unit test the code/functionality and provide adequate test coverage.
* Support UAT and Sandbox migration using eclipse and change sets.
* Direct Interaction with client for requirements & progress.
* Resolving defects and fixation
 |
| **Technology Used** | * SFDC Configuration & Customization, REST API, SLDS, jQuery, Mobile jQuery
* SFDC FSC (Financial Service Cloud)
* ETL(Informatica), Rally
* Eclipse IDE
* Data Loader
* Salesforce1
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**3: Wholesaler Force**

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| **Project Name**  | **Wholesaler Force** |
| **Client** | Brighthouse Financial(MetLife) |
| **Project Description** |  Brighthouse Financial is a new company established by MetLife. BHF have the products called Life, Annuity. Most of the wholesalers will work related to Life, Annuity Products. Currently BHF have an existing CRM system within the organization called ‘iContact’. It is an in-house be-spoke CRM system that supports the Life and Annuity distribution teams. Originally implemented over 15 years ago. As part of this Salesforce implementation, Brighthouse Financial would like to perform a complete cutover from the iContact system to the Salesforce platform |
| **Role**  |  Senior Salesforce Developer |
| **Contribution** | * Understanding the Business & Functional requirements from the Business Users.
* Developed Apex Classes, Triggers, Visualforce pages.
* Developed Batch Apex, Scheduled Batch Apex.
* Developed Lighting Components.
* Unit test the code/functionality and provide adequate test coverage.
* Support UAT and Sandbox migration using eclipse and change sets.
* Direct Interaction with client for requirements & progress.
* Resolving defects and fixation
 |
| **Technology Used** | * SFDC Configuration & Customization, REST API, SLDS, jQuery, Mobile jQuery
* Eclipse IDE
* Data Loader
* Salesforce1
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**4: Field Tracking for MiMedx**

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| **Project Name**  | **Field Tracking** |
| **Client** | MiMedx |
| **Project Description** | MiMedx is the global premier processor, marketer, and distributor of human amniotic tissue. MiMedx has distributed over 500,000 amniotic tissue grafts worldwide and achieved profound clinical outcomes in multiple therapeutic areas including ophthalmology, spine, chronic wounds, dental, orthopedic surgery, sports medicine, and urology.  With this groundbreaking human tissue offering that promotes bio-active healing, MiMedx believes its unmatched knowledge and superior processing of amniotic tissue strategically positions the Company to become the leader in regenerative medicine. |
| **Role**  | Salesforce Consultant |
| **Contribution** | * Understanding the Business & Functional requirements from the Stakeholders.
* Developed Apex Classes, triggers Visualforce pages.
* Unit test the code/functionality and provide adequate test coverage.
* Support UAT and Sandbox migration using eclipse and change sets.
* Direct Interaction with client for requirements & progress.
* Resolving defects and fixation
 |
| **Technology Used** | * SFDC Configuration & Customization, REST API, SLDS, jQuery, Mobile jQuery
* Eclipse IDE
* Data Loader
* Salesforce1
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**5: Hospital Management System for Anthem BCBS**

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| **Project Name**  | **Hospital Management System** |
| **Client** | Anthem BCBS Jan 2014 to Sep 2015 |
| **Project Description** |  Hospital Management System (HMS) provides the benefits of streamlined operations, enhanced administration and control, superior patient care, strict cost control and improved profitability. This HMS provides Patient Administration, Billing and Pharmacy Management functions for the hospital. The major functions of Patient Administration module included Allocating Registrations, Recording Personal Details, Handling Hospital Admissions, Assigning Insurance Details, and Recording Transfers within the hospital and Creation of Discharge Summary. The Billing module allowed Billing and receivables, looked into multiple modes of Payment and Rates Definition for Services. Pharmacy module included Consumables management, Maintenance of Drug Composition, Batch-wise Stock of Drugs, and Drug Categorization for Reporting  |
| **Role**  | Salesforce Consultant |
| **Contribution** | * Understanding the Business & Functional requirements from the Stakeholders.
* Involved in designing UI of visualforce Pages
* Involved in preparing Technical Document.
* Involved in fixing of critical issues/bugs like performance.
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| **Technology Used** | * Apex Programming, Visualforce, JavaScript, Bootstrap, jQuery
* SFDC Configuration & Customization
* Eclipse IDE
* Data Loader
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**6: PEARSON Education System for PEARSON**

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| **Project Name**  | **PEARSON Education** |
| **Client** | PEARSON June 2012 to Nov 2013 |
| **Project Description** | **Pearson Education** is an international educational publishing and technology company providing Textbooks and other educational material, such as multimedia learning tools. **CRM** application was built on on-demand Force.com Platform using Salesforce Customer Relation Management, to increase growth opportunities and enhance customer service. It enables sales & marketing teams to provide higher levels of service to clients and improve overall productivity by managing leads and opportunities, increasing data retention, and decreasing administrative tasks. The application allows managers to monitor tasks and progress across the entire sales organization, which provides a real-time overview of the organization's progress. |
| **Role**  | Salesforce Consultant |
| **Contribution** | * Perform detailed analysis of business and technical requirements and designed the Solution by customizing various **standard objects** of **SalesForce.com**(SFDC) and using other Platform based technologies like **Visual force** and **Force.com** API.
* Designed and deployed the **Custom objects**, **Entity-Relationship data model**, **validation rules, Page layouts, Custom tabs, Components** and **Visual Force Pages** to suit to the needs of the application.
* Designed, developed and deployed **Apex Classes, Controller Classes** and **Apex Triggers** for various functional needs in the application.
* Resolving defects and fixation
 |
| **Technology Used** | * Apex Programming, Visualforce, jQuery, Bootstrap
* SFDC Configuration & Customization
* Eclipse IDE
* Data Loader
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