Jon Artner

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Summary

Solution-driven professional thriving in quantitative environments, utilizing technical Program/Project Management and Business Systems Analytics experiences to translate business needs into technical solutions, while controlling the development of web-applications including ERP systems, Reports, Capital Management tools, and Forecasting tools throughout the SDLC within an Agile environment. Using tools throughout the process such as Kanban and Scrum boards, building Financial Models, Researching Bugs, and conducting Variance Analysis, to drive meaningful goals and improve software solutions while mitigating risks. Enthusiastic in pursuing Technology opportunities that offer strategic growth and advancement within diversified areas of industry.

Experience

Program Manager
The Walt Disney Studios

Dec 2019 - May 2020 (6 months)
- Utilized Agile and Waterfall methodologies such as Scrum meetings and Stand-ups to successfully manage a matrix of teams to deliver projects according to schedule.
- Defined program requirements with stakeholders to improve technology solutions & support.
- Managed multiple projects to support the Disney and Marvel studios while developing the program by creating dashboards, managing a team of 20 engineers on a matrix of projects.
- Created the PMO Knowledge-Base within Confluence, then migrated it to Microsoft Teams.
- Influenced and droves business divisions to adopting new collaboration strategies ex. Microsoft Teams.
- Researched and resolved technical issues with analytics dashboards by reengineering reports and charts.
- Managed teams of Engineers, Managers, and Executives to gain technical solutions to support studios ex. PBX Systems with a defined Service Level Agreement.
- Organized training courses for Executives, Directors, and Management teams with Microsoft in regards to Azure, OneNote, O365.
- Managed JAMF Enablement and Buildout – (Connection, Management, and Protection of Apple Products).
- Managed an initiative for DocuSign Automation & Process Integration.
- Improved Desktop Support (Standardization of Images and Hardware Deployment, SKU Procurement, Outlining Points of Contact).
- Managed the development of procedures and SLA support for Labs/Conference Rooms.
- Managed the improvement of Computer SKU specifications and hardware offerings.
- Managed Testing/Setup/Implementation of AirServers to cast from PCs to TVs within Offices and Conference rooms.
- Collaborated with stakeholders to develop an SLA for the Disney Helpdesk.
- Managed a Storage Migration from an Isilon to Pixit.
- Created PMO Documentation i.e. Term Glossary, Processes & Procedures, Technical Dashboarding Information, Getting Started with Microsoft Teams, and Onboarding/Offboarding Team Members.

IT Project Manager - Enterprise Portfolio & Project Management
Technicolor

Dec 2018 - Dec 2019 (1 year 1 month)

- Set up a multi-region Cloud Render Pipeline in Microsoft Azure, established a Cloud Gateway into Bangalore, and coordinated an Audit for Cloud Storage in GCP for our Film & Television vFX LoB.
- Set up a Cost-Effective solution for Cloud Render on AWS in Los Angeles, Utilized Lessons Learned to set up Cloud Render on Azure in Los Angeles in 3 weeks, and Rendered 2.6 Million hours on AWS in Paris for our Advertising LoB.
- Cleaned Up Accounts across all of our Cloud Providers which resulted in ~$500,000 in annual savings ($127,00 belonging to AWS from our Animation & Gaming LoB).
- Coordinated the first-ever meaningful instance of Shotgun Software on Azure and built a Cloud Render Pipeline into Dublin for our Post-Production LoB.
- Built the framework for Technicolor Analytics in Excel collaborated with BI Team to use the model for the future of Automated Cloud Analytics.
- The largest project I managed for Film & Television throughout 2018 set the stage for Cloud at Technicolor; including creating a Project Plan Template for all Cloud Projects moving forward, building the Utilization & Cost Tracker, Cloud Utilization Forecasting Template, made a significant impact to Billing and Data tracking through QC and variance analysis, contributed to creating Strategic Partnerships with our Cloud Providers, coordinated an Audit of our Azure Cloud Render Infrastructure, and helped influence the continuous development of our Internal and Vendor Infrastructure.

Business Analyst, Cloud

Technicolor

Nov 2017 - Dec 2018 (1 year 2 months)
- Managed teams across multiple Business Units and Corporate Departments, which drove projects and resources that enabled the use of Enterprise Multi-Cloud Solutions (AWS, Azure, GCP, Openstack) for vFX Render and Global Shared Services Enablement using Scrum, Waterfall and Project Management Techniques.
- Leveraged Project Management tools such as Microsoft Teams, ServiceNow PPM, JIRA, and O365 to enrich project collaboration and provide transparency to stakeholders.
- Organized enriched Documentation throughout the life of each project and coordinated Lessons Learned to improve efficiency and reduce the duplication of work and mistakes on concurrent or future projects.
- Drove Data Center hardware migrations through planning, organizing, communicating, and executing according to schedules and requirements.
- Drove Cloud Clean-Up Efforts for Account Retirement and Storage Migrations by communicating with stakeholders regarding Dormant Accounts, Accounts with Incorrect Naming Conventions, and Dormant Volumes or Instances.
- Identified valuable KPIs for building Analytics Tools, Trackers, Expense Estimators, and Dashboards using Excel, RightScale, Cloudyn, SAP BOE, and Clarity.
- Managed a PoC with an integration of Conductor IO.

Business Analyst, Technology

Anchor Loans LP

May 2016 - Nov 2017 (1 year 7 months)
- Automated Loan (KPI) Reporting Systems to maximize efficiency of Capital Management practices.
- Amplified the File Management System with Auto-Rename and Set Directory features for all Loan specific documents which reduced margin of error and improved system integrity.
- Synthesized and migrated loan data for reporting accuracy by working with Developers to create queries, research loan data, and update conflicting data or errors.
- Managed multiple projects within Agile and Waterfall development environments throughout SDLC.
- Efficiently completed software solution and innovation projects by meeting with LOB to gather scope, Use Cases, User Stories, and plan project strategy.
- Created tickets on JIRA which included Formal Requirements documents that I explained to the Development team to provide a thorough understanding of requirements.

- Tested branches using test servers, reviewing pull requests, triggering cron-jobs, validating automated workflow/report data using MS Excel to write formulas and tables to compare with system generated data to identify accuracy or missing scope.
- Conducted QC testing and reported errors by performing A/B tests, User Acceptance Testing, and Data Validation.

- Validated data using reports being manually maintained by LOB or on Crystal Reports, by using tools such as: Vlookup, Hlookup, Conditional Formatting, Count, SUM, Sumif, Countif, Pivot Tables, and Index.
- Utilized project/process knowledge as point-of-contact for each project, report, and improvement throughout web and mobile applications to effectively deliver ETAs to all lines of business.
- Resolved data gaps and system errors using data migrations, improving application tools, implementing new features, and providing system change documentation at time of release.
- Drove projects by effectively leading Bi-Weekly SCRUM Sprint Planning Meetings and Daily Scrum Stand Up meetings.

Collector II
Urban Lending Solutions

Dec 2014 - Apr 2016 (1 year 5 months)
- Conducted variance analysis tests on performance data, identified discrepancies, and presented findings to management.
- Researched financial information and constructed loss mitigation strategies to present to qualified homeowners.
- Utilized automated phone system integrated with web-applications to efficiently contact and document borrower profiles.
- Gathered feedback and wrote briefs on CRM share-points to contribute and enrich business development solutions.

Marketing Representative
Farmers Insurance

Jul 2014 - Dec 2014 (6 months)
- Assessed and identified customer needs, to deliver customized products and services to successfully capture sales.
- Built customer profiles, administered User Acceptance Testing for Marketing Application.
- Gathered data through marketing campaigns, surveys, and recorded feedback to enhance business development efforts.
- Managed customer relationships and generated new leads by marketing new products, savings opportunities, and providing excellent customer service.

Management Trainee
Starwood Hotels & Resorts Worldwide, Inc.

Jan 2012 - Jan 2013 (1 year 1 month)
- Performed Sales & Marketing Analysis utilizing historical data – converting complex data into informative models, tables, and graphs in Microsoft Excel, Word, and PowerPoint to present to the Executive Management.
- Researched market trends and competitor product offerings to enhance potential marketing and product campaigns.
- Utilized surveys and internal analysis to gather feedback on hotel products and services and presented proposals to enhance development programs.
- Managed inventories on SAP software, trained services to over 50 employees, and forecasted expectations for business expec-tations, budgets, costs, and revenues.

Education

California State University Channel Islands

Bachelor of Science (BS) Business, Business Administration

2009 - 2016

- Prepare students for employment in a variety of public and private organizations.

- Prepare students for further study in graduate or professional schools.

- Demonstrate critical thinking skills by identifying, evaluating, synthesizing, and presenting issues related to accounting, economics, finance, information systems, management and marketing.

- Demonstrate communication skills by writing excellent reports and papers and making effective oral presentations.

- Demonstrate collaboration skills by working effectively with others in group settings - both inside and outside the classroom.

- Demonstrate personal conduct that reflects an ethical understanding of complex business, economic and social issues.

- Demonstrate basic competencies in the academic disciplines related to regional, national and global business and economics.

Harvard Business School
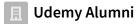
CORe - Certificate of Readiness

2017 - 2017

- Business Analytics

- Financial Accounting

- Economics for Managers

edX

CS50, Computer Science

2017 - 2017

C, Python, SQL, and JavaScript, CSS, HTML, Abstraction, Algorithms, Data Structures, Encapsulation, Resource Management, Security, Software Engineering, and Web Development.

Udemy Alumni

Taming Big Data with Apache Spark and Python

University of International Business and Economics

Intensive Chinese Language, Chinese Language and Literature

2012 - 2012

Licenses & Certifications

CORe - Harvard Business School

CS50 - edX

Taming Big Data with Apache Spark and Python

Business Writing for Results - Pryor Learning | Fred Pryor Seminars | CareerTrack

Skills

Project Management • Agile Methodologies • Business Analysis • Business Strategy • Financial Analysis • Quantitative Analytics • Risk Assessment • MS Excel Pivot Tables • Analysis • Statistical Modeling