**Resume**

**Vinuthna.K.V.D**

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**Professional Profile**

I am an enthusiastic and professional team Player, who enjoys being part of, as well as leading, a successful and productive team. I am quick to grasp new ideas and concepts, and to develop innovative and creative solutions to problems.

**Work Experience**

* Working as Technical Analyst in Oracle PVT LTD – supporting Global Customer Support (GCS) since 2.8 years.
* Worked as Oracle DBA in CTS – Chennai, Supported Multiple Projects (Nov’14-July’17).
* Worked as a Sr. Tech associate in BA Continuum India Private Limited, Chennai (Oct’10-Nov’14)

**Skill Summary**

I am working as Oracle DBA having 9.5 years of IT experience in Oracle (18c, 12c, 11g, 10g) in variety of environments like AIX, Solaris, LINUX, and Windows 2000/2003/2008/2012 in Production, Stage, and Test as well as Development databases.

* Masters in Embedded Systems with 9.5 years of experience in the domain of Oracle Database Administration. Currently designated as Technical Analyst with Oracle India Pvt Ltd.
* Whole IT experience revolves around the Oracle 18c,12c, 11g, 10g and 9i Database Administration, Real Application cluster (RAC), Automatic storage management, Recovery manager, Performance Tuning, Oracle Data guard, Oracle Golden Gate and Oracle Enterprise Manager
* Working as Individual Contributor in Oracle India Pvt Ltd as Global Customer Support Engineer for Oracle Data ware House and Global Database Performance Tuning Team.
* Expertise in Oracle Database diagnosing and tuning database level performance bottlenecks using AWR, ASH and ADDM Reports.
* Authored few documents for My Oracle Support and docs.Oracle.com
* Expertise in diagnosing and tuning SQL query’s performance issues using SQLT, SQLHC, SQL Tuning advisors and plan stability features
* Expertise in diagnosing issues related to various components like Materialized view, Parallel execution, Partitioning, TTS, DB multitenant migration, Compression, Multitenant etc.
* Analyzing System State Dumps, Hang analyze, 10046 Trace, 10053 traces.
* Planning and scheduling Backups - Online, Offline, RMAN, and Export/Import
* Expertise in using oracle Export/import , Data pump utilities to migrate data across schemas
* Work experience in Oracle Enterprise Manager 13c, 12c, 11g & 10g administration, installation, migration and recovery. Worked on Database Console 11g & 10g.
* Worked in 24x7 production environment and provided on-call and day-to-day support
* Experience in Oracle Support processes for technical service requests through My Oracle Support and other Support procedures like coordinating with development team for bug fixes
* Strong Troubleshooting, Analytical & Design Skills
* Handling and communicating with client for all database related activities

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| **Technical Skills**    **Tools** | Enterprise Manager Cloud control, Database Console, TOAD, SQL Developer, SQL Loader, HPSM, BMC Remedy, IPcentre, ITSM |
| **Operating Systems** | Sun Solaris 5.9,5.10 , AIX 5/6/7, RHEL 6/7, OL 6/7  and Windows 2003/2008/2012 |
| **Databases** | Oracle 18c/12c/11g/10g |
| **Programming Languages** | SQL, PL/SQL |
| **Tuning Tools** | SQLT, SQL HC, TKPROF, EXPLAIN PLAN, STATSPACK, ADDM, AWR, ASH |

**Professional Work Experience**

**Oracle India Pvt Ltd Aug 03 2017 - Present / Bangalore**

**Project**: Global Customer Support for Data ware House & Database Performance Tuning

**Client**: Global Customers and internal customers

**Tools**: MOS portal, SQLT, SQL HC, AWR, ASH, ADDM, Enterprise Manager Cloud Control, Putty

**Description of the project**: Global Customer Support provides support to all of its global customers and internal customers. If any customer wants to understand the product and its functionality then GCS engineers assist them in consultation. After implementation if customers are facing any kind of issues then they raise service requests with Oracle and Oracle GCS engineers assist them till resolution. In case of any defects in the product, we coordinate with Oracle Development team for bug fixing by raising bugs.

**Responsibilities:**

* Handling Service Requests for Assisting customer on various components like Materialized view, Parallel execution, Partitioning, TTS, DB multitenant migration, Compression, Multitenant etc.
* Solving or helping the customers in internal error code like ORA 600/ORA7445 and in some performance issues related to the Data-warehouse components.
* Handling Service Requests for Diagnosing and fixing Database level performance issues and SQL query performance issues
* Participating in bridge call with the customers on critical and 24\*7 production issues.
* Creating KM documents for new issues which are resolved
* Collaborating with Development team for fixing the bugs/defects
* Collaborating with Development team for getting the different kind of patches
* Creating Test cases to reproduce the customer issues for troubleshooting
* Providing consultation to customers for designing the database for the best performance
* Giving trainings to team on new or existing features whenever required

**Cognizant Technology Solutions Pvt Ltd Nov 2014 – Jul 2017 / Chennai**

**A)**

**Projects** : Capital One UK

**Role** : Database Administrator

**Designation :** L2 DBA

**Responsibilities:**

* Administer databases running on versions 10G,11g R2 and 12C which includes Production, Development, Test and QA environments on various platforms.
* Performing status checks by monitoring the Alert log, Trace files of the database.
* Performing backups and restoration database objects.
* Logical backups using export utility.
* Space maintenance as per requirement for Table space and segment.
* Backup & Recovery is configured using RMAN.
* Creation of restore points using RMAN.
* Oracle database creation using dbca in silent mode
* Oracle database upgrades from oracle 10g to oracle 11g and oracle 11g to oracle 12c
* Working with Oracle Enterprise manager (OEM) console to operate database.
* Regular check for the database long running queries and provide recommendations.
* Regular check on DB Compliance issues (Health Checks, Deleting the Users who left the account and regular check on patches as per the Oracle Standards)
* Oracle database patching like bug fixes and PSUs
* Planning and handling adhoc and regular database activities
* Documentation of implementation process

**B)**

**Project** : Abbott Laboratories

**Role** : Database Administrator

**Designation** : L2 DBA

**Responsibilities**:

* Creation of Database, table spaces.
* Administering the database activities such as User creation, Grant/Revoke roles and privileges.
* Applying the patches.
* Checking Tables/Indexes which needs more extents and to allocate space/reorganize/rebuild.
* Monitoring of Oracle load, User sessions and Long running operations on the oracle server.
* Monitoring archived logs generation, archived log disk partition and archived log backup.
* Oracle 12c database software installation and database creation
* Oracle database upgradation from Oracle 11g to oracle 12c
* Oracle 11g database software installation and database creation
* Oracle 10g RAC installation, configuration and monitoring
* Database/Schema/Table refresh using Oracle Data pump
* Routine checking of backup logs.
* Database Migration

**BA Continuum India Private Limited, Chennai Oct 2010 – Nov 2014 / Chennai**

**Project**: GMRT

**Tools**: Nexus, ITSM,BMC Remedy, Ipcentre, Toad, Enterprise Manager, Putty

**Responsibilities**:

* Performed day-to-day operations like table space creation, Data file Addition
* User access Management.
* Performing backup using RMAN.
* Backing up the database using data pump and traditional export and import utilities.
* Working with Oracle Enterprise manager (OEM) console to operate database.
* Regular check on DB Compliance issues As per Bank Standards
* Basic day to day operations on Golden gate.
* Deployments, DB Health Checks.

**Education Details**

* Masters of Technology (M.Tech) in Embedded Systems from Vignan University
* Bachelor of Technology (B.Tech) in Electronics and Communications Engineering from JNTU

**PERSONAL PROFILE:**

Date of Birth : 19/08/1988

Marital Status : Married

Languages Known : English, Telugu, Hindi, Tamil

Nationality : Indian

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