**Resume**

*Name DOB mobile Email*

*Chaitanya, Konda 20-May-1992 +91-8885387875. kchaiturules@gmail.com*

**Profile:**

Experienced Scrum Master and Web Developer who can adept in all stages of advanced web development. Knowledgeable in user interface, testing, and debugging processes. Equipped with a diverse and promising skill-set. Proficient in an assortment of technologies, including ReactJS, Redux, GraphQL and maintenance. Able to effectively self-manage during independent projects, as well as collaborate in a team. Also adversed with many backend skills like UNIX shell scripting and database handling.

**Professional Summary:**

* Around 5+years of experience in the field of Agile - scrum master, front-end development and maintenance.
* Good knowledge of other Agile approaches like Scrum, Kanban & XP
* Good experience on React.js, Redux, UNIX, MySQL, PCF-Kibana, splunk etc.
* Having profound knowledge in shell scripting, HTML, CATIA V5, AutoCAD, ANSYS etc.
* Good Soft Skills and Problem Solving Abilities.
* Quick Learner with Strong willingness to learn new things.
* Best performer for the quarter in Capgemini over the years 2017, 2018 and 2020.
* Many Appreciations from Client for the project – Discover financial services
* Actively participated in companies CSR ideas and innovations
* Attended many trainings and up skilling programs in Capgemini

**Education details:**

|  |  |  |  |
| --- | --- | --- | --- |
| **SSC year (**2006-07**)** | **Intermediate year (**2007-09**)** | **B.Tech year (**2009-13**)** | **M.Tech year(**2013-15**)** |
| St Andrews High School | Narayana JR College | JNTU Hyderabad | Osmania University, Hyderabad. |
| 80% | 88.5% | 77.29% | 75.14% |

**Employment History:**

**SCRUM MASTER/PROJECT MANAGER**

**CAPGEMINI INDIA PVT LTD *Nov2020– till Date***

*Hyderabad, India*

*Task performed*:-*.*

* Wholesale IT – one of the value stream for HSBC bank where it deals with all the information related details of the customers of Asia/Pacific region
* Identified and removed team impediments on a sprint/iteration basis to allow the team to enhance the productivity and deliver the sprint goals and deliverables, Organizing meetings, ensuring capacity is met, reporting to upper management, resolving issues within the team, reaching out to external teams, using software like rally.
* Supported the Scrum Team in understanding and creating the Deliverables agreed to for the Sprint
* Supporting the Product Owner, especially on grooming and maintaining a healthy product backlog
* Conducted Scrum Daily stand up, Product backlog, Sprint Planning, Sprint Review & Sprint Retrospective meetings & Ensuring backlog is healthy and that there is enough work for the team
* Effective change management skills. Ability to support & adopt within a changing environment.
* Excellent written and verbal communications to interact with Global Leadership Teams. Proficient in all Project Management Tools like Jira, Confluence, Rally, clarity etc.
* Constantly send metrics to RTE and business to keep track of the product and implementing SAFE structure in the higher management level
* Practiced/Coached the agile/Scrum principles and organized a workshop so that the team gets accustomed to Agile principles and best practices

**SCRUM MASTER**

**CAPGEMINI INDIA PVT LTD *Mar2020– Nov2020***

*Hyderabad, India*

*Task performed*:-*.*

* Payments (Rules-Infinity) – one of the value stream for Discover bank where it deals with all the payment related information of the customers
* Performed a role as Scrum master and guided team towards sprint goal
* Identified and removed team impediments on a sprint/iteration basis to allow the team to enhance the productivity and deliver the sprint goals and deliverables, Organizing meetings, ensuring capacity is met, reporting to upper management, resolving issues within the team, reaching out to external teams, using software like rally.
* Supported the Scrum Team in understanding and creating the Deliverables agreed to for the Sprint
* Supporting the Product Owner, especially on grooming and maintaining a healthy product backlog
* Ensuring team meets sprint goals identifying area of improvement and coaching on agile practices when/if needed & assisting the Scrum Team in developing the Sprint Backlog and updates for the Sprint Burndown Chart
* Constantly send metrics to RTE and business to keep track of the product
* Practiced/Coached the agile/Scrum principles and organized a workshop so that the team gets accustomed to Agile principles and best practices

**SCRUM MASTER**

**CAPGEMINI INDIA PVT LTD *Feb2018 – Nov2020***

*Hyderabad, India*

*Task performed*:-*.*

* Project Action is a banking application where in agent can keep track of all the customer related information
* Performed a role as Scrum master and guided team towards sprint goal
* Supported the Scrum Team in understanding and creating the Deliverables agreed to for the Sprint
* Supporting the Product Owner, especially on grooming and maintaining a healthy product backlog
* Ensuring team meets sprint goals identifying area of improvement and coaching on agile practices when/if needed & assisting the Scrum Team in developing the Sprint Backlog and updates for the Sprint Burndown Chart
* Facilitated meetings of the Scrum team to estimate and commit User Stories.
* Involved in migrating the java swing UI pages to React.js UI pages
* Effectively translated client requirements into application designs and system requirements
* Followed policies and procedures related to applications methods and maintained quality coding standards
* Worked well within a team and independently
* Environments and Technologies used:- React.js, redux, graphQL, Swagger, PCF, Vscode, GIT

**SENIOR SUPPORT ENGINEER/ASSOCIATE CONSULTANT**

**CAPGEMINI INDIA PVT LTD *May2017 – Feb2018***

*Hyderabad, India*

*Task performed*:-*.*

* Linking and extracting the user data and providing them as per requirements
* Worked on creating and scheduling batch alerts, batch jobs, and user tickets.
* Validating customer information via web application, back-end tools and updating the same in database
* Successfully identified, reported and diagnosed and fixed issues related to user information
* Environments and Tools Used:- PL/SQL, SOAP UI, Splunk, UNIX, Shell-Scripting, APPDynamics

**SOFTWARE ENGINEER**

**CAPGEMINI INDIA PVT LTD *Feb2016 – May2017***

*Hyderabad, India*

*Task performed*:-*.*

* Validating customer information regarding loan status/payments via web application, back-end
* tools and updating the same in database
* Scheduling alerts and batch jobs in case of fraud, stuck processing
* provided superior customer service to client by addressing all concerns
* Environments& Tools Used:- PL/SQL, AutoSYS, ServiceNow

**Certifications:**

* Salesforce Certified Administrator (SCA) – Jan2021
* Agile with Atlassian Jira – Oct2020
* Fundamentals of Project Planning and Management – Oct2020
* Lean Software Development – Sept2020
* Agile Software Development – May2020
* Profession Scrum Master Certificate ***PSM1*** – Jan2020
* ITIL Practitioner Certificate in IT Service Management – Dec2018
* ITIL Foundation Certificate in IT Service Management – Dec2017
* OCJA – Java Associate certification - Feb2016

**Declaration**:

I hereby declare that the above mentioned information is correct up to my knowledge and I bear the responsibility for the correctness of the above mentioned particulars.

Place: Secunderabad Chaitanya. K

Date: