



**MEGHA KONDA**

Contact: 7995465238

Email: meghak2789@gmail.com

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### **Professional Summary:**

- PEGA certified senior system architect with 7 plus years of experience in the IT industry in the field of application software development and maintenance.
- Involved in multiple projects covering all the areas of software development lifecycle including Requirements analysis, application design, technical design, Development, testing and debugging process.
- Experience in defining class structure and hierarchy based on Pega best practices and guardrails, security based on role and privileges, configuring agents, connectors, business logic definition.
- Developed and Designed UI components (Sections, Harness and Paragraph), Process ( Flows, Flow Actions, Validate) and Data Model (Data Pages, Data Transform, Edit Validate, Field Value and Property).
- Worked on Integrations with external system (Connect-rest, File Listener, Email Listener and Service Rest, Connect Soap)
- Excellent understanding of Implementation and usage of Data pages and Report Definition.
- Worked in Agile Environment and helped develop best practices for BPM development.
- Experience with Agile management tools like JIRA.
- Strong communication and interpersonal skills to maintain effective work relationships.

## Education and Certifications:

- Masters in computer science from VTU, Belgaum
- Certified System Architect 7.1
- Certified Senior system Architect 7.4

## Experience:

Organization	Role/Designation	Duration
First vibe technologies, Toronto	Senior Pega developer	April 2022 to April 2023
Samsbpm Technologies Inc, Toronto	Senior Pega Consultant	August 2019 - October 2021
Solventek Pvt Limited, Hyderabad	Pega developer	November 2017-March 2019
Srishti IT solutions, Bangalore	Software Engineer	September 2014 - March 2017

## Projects:

### **Recent Project: WealthOne Servicing CAMS and AML**

**Client: Bank of Nova Scotia** (April 2022 - April 2023)

#### **Description:**

WealthOne Servicing is the platform where the advisor will provide service based on the needs of the client. This is built on the Pega platform which makes it easier for the wealth advisors to provide an efficient experience to the client. WealthOne offers a customized and comprehensive solution to the customer.

#### **Roles and Responsibilities**, as a Senior System Architect:

- Worked on integration with external systems to get the user details and provide access to the application.
- Created Class Structure, Case types, Flows and Flow Actions for implementing Business flows.
- Configured Agent and Agent Schedule for generating documents for the application.

- Analyzed regulatory requirements closely with Business and built the same in Pega and delivered within deadline.
- Responsible for project deliverables within scheduled time and providing production support on post implementation.
- Issue tracking, resolution, and risk management.
- Involved in setting Pega test environments and imported packages to bring the environment up and running for Pega development and testing.
- Research and provide solutions to a variety of technical problems.

### **WealthOne Servicing legal Entities**

**Client: Bank of Nova Scotia** (August 2019 to October 2021)

**Roles and Responsibilities** as a Senior System architect:

- Worked on PRPC User interface development, sections, harness, flow action.
- Followed PEGA guardrails while implementing business rules.
- Worked on Map-eform and Eform rule to work with PDF forms in the application.
- Worked on File listener to populate a data table in Pega everyday to support business logic.
- Integrating with an external Application through REST service for saving a document in BOX storage.
- Used Tracer, Clipboard, System Management Application and log files for debugging.
- Implemented Declare Trigger, declare expressions and Declare On Change to achieve declarative processing.
- Supported production issues and helped debug the issues and provide solutions to end users.
- Involved in Application code deployment cycle and release management.

### **Project 2: Anthem**

**Client: Anthem** (November 2017- March 2019)

**Description:**

Anthem created Solution Central on the platform Pega. The desktop service guides back office associates through processes, making it easier for them to offer a better, frictionless experience to Anthem's customers. Customer service representatives are given the right content, instructions, links at the right time, reducing the dependency on training and experience. Solution Central intelligently centralizes and organizes data so that each customer service call is contextual and exceptional.

**Roles and Responsibilities, as Pega System Architect:**

- Designed proper Data and Work Classes and workflow according to the Business requirements and the workflow system.
- Involved in implementing SLA and routing functionalities.
- Created SQL connectors to connect with external databases.
- Worked on GetNext functionality to fetch the next assignments from the work basket.
- Created and Designed Business Admin Portal configuration the operators which will be used for SSO authentication.
- Worked on key functionalities like Correspondence, reports and optimization.
- Created flows to meet the business requirements.
- Involved in defect fixing and enhancement phase of the application.

**Project 3: Statements** (April 2016 - March 2017)

**Description:**

This application deals with statement generation of products like mortgage, loan, credit cards. It is implemented in two parts such as Manual statement and online statement generation. Technically, this project holds multiple integrations to validate information across different systems.

**Roles and Responsibilities, as a Pega System Architect:**

- Created Dynamic UI and styled the appearance of the UI form.
- Worked on Decision Tables and Declare Expressions.
- Used Data pages, Data Transforms and Activities.
- Created Dynamic System setting for conditional display of tasks.
- Implemented Client side and server-side validations.

- Automating the communication using correspondence rules and email notification.
- Created Utilities, Decisions in the flows to achieve

### **Technical Skills:**

Programming languages : C++, JAVA,C#

Scripting languages : HTML, JavaScript, XML, Python

BPM tools : Pega PRPC 7.x

Databases : Oracle, SQL server, DB2

Application Servers : Apache tomcat, WebLogic, Websphere