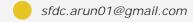# ARUN SOLANKI

CONTACT

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- 8700802723
- New Delhi, India 110091

EDUCATION AND TRAINING

05/2015

Bachelor of Computer Applications - Computer And Information Sciences

SolankiGuru Gobind Singh Indraprastha University Dwarka

- Graduated with 75.10 CPI.
- First with Distinction

WEBSITES, PORTFOLIOS, PROFILES

- https://sfdchunt.com
- linkedin.com/in/arun-solanki-36a611185

SUMMARY

Results-oriented and innovative Senior Software Engineer with 6+ years of experience. Easily communicates complex technical requirements to non-technical stakeholders. Excellent leadership record of leading development teams in enterprise-wide development projects.

SKILLS

- Apex classes, Triggers, SOQL, SOSL, Batches, SFDC Configuration management.
- SFDX (CICD)
- Cloud - Sales Cloud, Service Cloud (i3 Omni, CIC Call Center Settings (To enable a user to make a call from salesforce eco system)), Community Cloud, Financial Service Cloud
- UI - Visualforce, LWC, Aura (Lightning Framework), HTML, CSS
- Scripting - Javascript
- Integration - REST, SOAP, BULK, Streaming API (Push Topic, Platform Event, Change Data Capture)
- Data Interchange format - JSON, XML
- Deployment - Git, Change Sets
- Tool - Jira, GitLab, MS Office Package
- Exceptional communication skills (written and oral) along with good Interpersonal skills.
- Capable of learning new technology quickly and adapting to a new environment.
- Experience in working with Agile Methodologies.
- Ability to work effectively as an individual and as a team member with the ability to relate to people various levels of business and management.

CERTIFICATIONS

- Platform Developer I Certified
  (Credential ID - 23064121)

EXPERIENCE

Consultant
Deloitte USI | Bangalore, India

09/2021 - Current

- Interacted with subject matter experts to bring highest level of expertise and service to engagement.
- Translated needs, issues and ideas into effective strategies and action plans.
- Applied techniques to analyze requirements, system capabilities and workflows.
- Defined and framed complex issues and developed processes to support decision making.
- Collaborated with stakeholders to contribute recommendations and deliver client objectives.
- Mastered processes and focused on continuous innovation to provide world-class service to clients.
- Lead team of 7 consulting professionals.
- Performed estimates of work hours and tracked progress using Agile and Scrum methodology.

Project - CompSource Mutual
Deloitte USI

Project Name : CompSource Mutual (CSM)
Role : Consultant (Senior Salesforce Developer)
Summary : CompSource Mutual is a company in United States which provides worker compensation insurance to other companies. This project was build on Financial Service Cloud along with Service Cloud.
Responsibilities :

- Setup Financial Service Cloud to implement Insurance functionality.
- Setup Communities for different Personas such as Agent, Policyholders, Underwriters, who are key stakeholders.
- Worked on Salesforce Configuration, Customization (Apex, Batches, Aura Framework, LWC Framework), and Integration with Mulesoft.
- Worked with other colleagues to assist them with their tasks.
- Prioritized and organized tasks to efficiently accomplish service goals.

- Monitored milestones and deliverables to stay ahead of schedules and proactively spot potential roadblocks.

Senior Software Engineer
Tavant | Noida, India

09/2019 - 06/2021

- Work experience 5+ years.
- Delivered front-end and back-end architecture and functionality by translating development requirements.
- Engineered Salesforce ecosystem using combination of configuration, data integration and custom development approaches for platform.
- Updated programs as per user needs and developed codes that were in accordance to specifications.
- Tested functionality, performed debugging and carried out modifications to conduct quality checks.
- Crafted modules, interfaces and applications through native Salesforce development.
- Wrote Rest code for inbound and outbound web services, including parsing of response and mapping to appropriate Salesforce fields.
- Supported existing integrated platforms and new integrations using third-party integration tools to enhance business processes and operations.
- Coordinated with Technical Lead, Technical Architect to identify and support business process requirements and development needs.
- Consulted regularly with internal customers on application development project status, new project proposals and software-related technical issues with following Agile Methodology.
- Worked closely with software development and testing team members to design and develop robust solutions to meet client requirements for functionality, scalability and performance.

Project - (Voice of Customer)
Tavant

Project Name : Voice of Customer (VOC)

Role : Senior Salesforce Developer

Summary : VOC is a project for a big mortgage company in United States (Freedom Mortgage). This project was built on top of Sales Cloud with Omni and I3 Configuration to allow a Loan Advisor to follow up or track lead of actual user.

Responsibilities :

- Developed various modules as per customer requirement to achieve the lead's phone calling on UI.
- Lead the campaign module to allow or restrict lead distribution as per customer requirement.
- Highly involved in Data Hydration process to rectify the data of production using different batches. And involved with the designing to handle the correct data flow between different objects.
- Developed various components to achieve or restrict lead phone dialing, implement the scheduled callback functionality for Loan Advisors. So that Loan Advisor can get event notification for following up with the customer.
- Fixed the hot fix issues in releases.

System Engineer
Tata Consultancy Services | Noida, India

02/2016 - 09/2019

- Worked as a key developer as a part of development teams for a big Pharmaceutical company for 3+ years.
- Experienced in administration, configuration, Implementation, and Support of Salesforce CRM based on Apex Language and leveraging Force.com Platform.
- Worked on Apex Coding, Apex Triggers, Apex Batch, Visualforce, Validation Rules, Page Layouts, Workflow & Approval Process, Salesforce Customization, SFDC deployment using GIT, and Change sets.
- Integrated two system using Rest API.

Project -(Global Customer Connect)
Tata Consultancy Services

Project Name : Global Customer Connect (GCC)

Role : Lead Developer

Summary : GCC is an application built to help call-centre agents to manage their daily works. This application was built on service cloud.

Responsibilities :

- Involved in Major Enhancement.
- Requirement gathering, create approaches to implement the same.
- Implemented Integration between GCC to Veeva CRM System using Rest API.

Project- MPDC
Tata Consultancy Services

Project Name : Minor Project Demand And Capacity Tool (MPDC)

Role : Lead Developer

Summary : It is an application for our client and Internal IT-managers to keep a track of capacity and efforts locked.

Responsibilities :

- Requirement gathering, create approaches to implement functionality.
- Created Custom Objects and fields.
- Designed and deployed Custom tabs, validation rules, Standard Approval.
- Processes and Auto-Response Rules for automating business logic.
- Created workflow rules, email alerts, and field updates.
- Implemented pick lists, lookups, master detail relationships, validation rules, formula fields and Roll Summary field for custom/standard objects.
- Created templates, approval processes, approval page layouts and defined approval actions on them to automate processes.
- Developed Apex Classes, and Apex Triggers for various functional needs in application.
- Used field level security along with page layouts to manage access to certain fields.
- Responsible for Data load operations using workbench/Data Loader.

Project - SMIT
Tata Consultancy Services

Project Name : Supplier Management Integrated Tracking System (SMITS)
Role : Developer
Summary : SMIT is an application built to handle our client internal business. It helps to our client to facilitate their daily work. It is used for handling suppliers (vendors) or their services.
Responsibilities :

- Migrated existing SharePoint SMIT application into Salesforce.
- Created Custom Objects and Fields.
- Implemented Email Alert Logic by Custom Code.
- Implemented Object relationships such as Master Detail, Lookup, Junction.
- Implemented Validation Rules, Custom Approval Process by Using Visualforce custom pages.
- Implemented Email Templates, Email Alerts, Process Builder.
- Implemented Permission sets to handle Accessibility of different roles of users (Business Owner, Business Requester, Read only user etc).
- Developed Apex Classes and Apex Triggers, Visualforce pages for various functional needs in the application.
- Experienced in Unit Testing, for the customizations and developments done during the project.
- Used SOQL Queries during the data migration and custom development.
- Responsible for Data load operations using workbench/Data Loader.