Pratapsinh Desai

Associate

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4 years of overall experience developing on the Salesforce.com platform (declarative development, Apex classes, Lightning Web Component) and Salesforce Developer certifications. Work closely with business operations teams to determine business requirements and desired functionality. I am a self-motivated, team-oriented professional who can work independently and I am also confident of my ability to quickly learn and implement new technologies.

Work Experience:

Associate • Equinox

February 2022 - Present

Project Domain: Telecommunication

- Configured Lightning Components to create interactive interfaces for end users according to specifications provided by stakeholders.
- Deployed changes from sandbox environments into production with change sets or other tools.
- Implemented triggers, classes, controllers and components to customize Salesforce functionality.
- Optimized existing processes by utilizing workflow rules, process builder, validation rules .
- Integrated Salesforce with external systems using SOAP and REST APIs.
- Developed reports and dashboards based on customer needs using standard and custom objects in Salesforce CRM application environment.

Associate • Kasmo Technologies

July 2021 - February 2022

Project Domain: Financial Services

- Participated in team meetings, providing insights to improve operations.
- Developed and presented reports to aid decision-making.
- Developed and implemented custom solutions to meet customer requirements using HTML, CSS, and JavaScript.
- Analyzed performance issues related to Apex classes and triggers; optimized code where necessary.
- Utilized Force.com IDE for development activities such as creating and modifying objects, fields, formulas .
- Developed custom applications on the Salesforce platform, leveraging Apex and Visualforce for client-specific needs.

Software Engineer • Advent

January 2018 - July 2021

Project Domain: Healthcare

- Monitored sales force performance metrics like CPU time limit and governor limits; used bulk API calls when applicable.
- Deployed changes from sandbox environments into production with change sets or other tools.
- Built integrations between third party applications and SalesForce using web services.
- Implemented triggers, classes, controllers and components to customize Salesforce functionality.
- Developed reports and dashboards based on customer needs using standard and custom objects in Salesforce CRM application environment.
- Designed data models to meet business requirements while adhering to best practices for data integrity.
- Performed user acceptance testing prior to deploying applications into production environment.

- Created test scripts and conducted unit testing of developed code and customizations.
- Analyzed performance issues related to Apex classes and triggers, optimized code where necessary.
- Integrated Salesforce with external systems using SOAP and REST APIs.

Education:

Bharati Vidyapeeth's College Of Engineering, Kolhapur

BE-Electronics and Telecommunication

Licenses & Certifications:

Salesforce Administrator

Salesforce Platform Developer I

Salesforce Platform Developer II

Skills:

Salesforce.com : Salesforce Admin, Apex, Sales Cloud, Service Cloud, Community Cloud, Visualforce, Lightning Web Component, SOQL, SOSL, Work Bench, Data Loader, Workflow & Approvals, REST API, SOAP API, Case Management System, ANT, COPADO.

Atlassian Stack : Jira, Bit bucket, Bamboo, Confluence.

Tools :Docker, Eclipse IDE, Notepad++, MS Office

Programming Languages : C, C#, JAVA, SQL, HTML5

Database tools : My SQL, Maria DB, SQL Server, Mongo DB

Personal Details:

Language Known: English, Hindi, Marathi

Sex : Male

Nationality: Indian

Declaration:

I hereby declare that the above statements are true and complete to the best of my knowledge and belief.

Date:

Place: Pune

Desai Pratapsinh