

MOUNIKA KASPA

B.Tech (CSE) 2018, 91-6305337493 , Hyderabad

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Objective

To build a career with a leading organization which is technology driven & people focused and enhance my skills through constant learning on the job.

Professional Summary

- ✓ Having 3 years of professional experience as a SQL,PL/SQL,developer and have experience in **R&D** on billing related modules and given tasks.
- ✓ Experience in System Development Life Cycle (SDLC), which includes Business Analysis, Application Programming, Testing and Implementation, Reports development (HTML and Excel Reports), overall Product Maintenance & Support.
- ✓ 3 Years of experience in Billing and CRM Domain.
- ✓ Having good knowledge on banking transactions like deposits, Credit/Debit card transactions And Bank reconciliation statement which is the status coming from bank after depositing payments in bank using pay-in-slip(collection of all payments(CQ,CA,DDF,PO)).
- ✓ Given production support for big clients like STAR, DISCOVERY, DISNEY, GTPL,IMCL ,AZAM MEDIA etc.
- ✓ Having experience in writing of **SQL queries**, sub programs like **Procedures, Functions, Packages, Cursors, Analytical functions,aggregate functions,bulk collect** in PL/SQL blocks.
- ✓ Hands on experience in technologies like Oracle SQL, PL/SQL.
- ✓ Proficient in analyzing client's business process and delivering the accurate solution to incorporate the same business logic in software product.
- ✓ Having rich experience in end-to-end product development/implementation right from requirement analysis to Documentation, Customization & Testing.
- ✓ Involved in error tracking and troubleshooting complex product issues using various **debugging techniques**.
- ✓ Very Good Knowledge in developing & customizing the product using Oracle PL/SQL Programming as per requirement analysis.
- ✓ Strong analytical skills and quick in providing workarounds to problems.
- ✓ Fluent with SQL, PL/SQL programming.

TECHNICAL SKILLS:

- ✓ LANGUAGES : SQL ,PL/SQL
- ✓ DATABASE : Oracle
- ✓ TOOLS : SQL Developer, WINCVS
- ✓ Web servers : Internet Information Services (IIS).

WORK EXPERIENCE

- ✓ Working as Software Engineer for Magnaquest Technologies Pvt Ltd. Hyderabad from May,2018 to till date on a business product as a PL/SQL developer.

WORK PROFILE

Role : Software Engineer
Technologies : Oracle PL/SQL,SQL

BILLING, ACCOUNTS, RECEIVABLES

MagnaQuest Billing and CRM, earlier known as MQ subscribe, is an ideal solution for Pay TV, ISP, and VOIP operators. This solution is reliable and trusted with proven deployments across multiple business models.MQ Subscribe is a highly cost-effective, flexible and scalable Solution It enables service providers to Customer management, effectively provisioning of services to end users, rating of usage ,accurately bill and engages in customer care for all their basic and advanced services such as Pay TV / Internet Service Providers, Interactive TV Services.

Sub-modules in MagnaQuest Billing CRM:

Framework, User Management, Order Management, Billing, Mediation, Provisioning

Clients: ACT, STAR, DISCOVERY, DISNEY, Hath Way, GTPL, Manthan, IMCL,SAPTAK,RVR etc

BILLING:

Billing is a end impact module of MQSubscribe, which is designed to bill the end users based on their acquired plan/s by considering the rate of the plan/s and any promotional prices and discounts applicable.

RECEIVABLES:

Receivable includes the collection of payments from the end users by integrating with Payment Gateways for Credit/ Debit cards and Net Banking Transactions.

ACCOUNTING:

Accounting module gives the Outstanding balances of the end users by considering the overall transactions of the end users and also the General Ledger postings.

RESPONSIBILITIES:

- ✓ Creating SQL objects like Tables, Stored Procedures, Views, Indexes, Triggers and functions.
- ✓ Analyzing of Stored Procedures, User Defined Functions and Cursors for the benefit of users.
- ✓ Creating Indexes whenever it is required by analyzing the queries,fixing the bugs.
- ✓ Providing Customization for the Clients.
- ✓ Providing Customizations for the Clients. Involved in design, development and unit testing.
- ✓ Checking SLA Based Issues on Priority. Provided Work around to the client for the SLA Issues.
- ✓ Debugging the procedures and packages to identify the bottle necks.
- ✓ Problem finding and solving using custom scripts written in SQL/PLSQL with cursors, procedures and functions.
- ✓ Over All SURE maintenance and support to the clients.

ROLES:

- ✓ R&D on modules, tasks given.
- ✓ Analysis, debugging and fixing defects.
- ✓ Sample implementation and testing to integrate in the product.

EDUCATIONAL QUALIFICATIONS

B.Tech with Computer Science and Engineering as specialization from Gurunanak Institute of Technology engineering college from Hyderabad.

PERSONAL DETAILS:

Father's Name	: K.Sathyanarayana
Mother's Name	: K.Gangamani
Date of Birth	: 07 th March 1997
Gender	: Female
Marital Status	: Single
Languages Known	: Telugu,English.
Nationality	: Indian.
Mode of Employment	: Permanent

DECLARATION :

I do hereby declare that the above furnished information is true to the best of my knowledge.

PLACE :HYDERABAD

(MOUNIKA KASPA)