
Experience Summary

- Experienced IT professional with 5+ years of experience analyzing business intelligence in software development.
- Implemented efficiency via customization, development, and implementation of software applications.
- Excellent understanding of business operations and analytics tools for effective analyses of data.
- Worked with business stakeholders, application developers across functional units to identify business needs, interpret data, and discuss solutions.

Education

University of North Carolina Greensboro GPA: 3.94/4.0**Greensboro, USA**

Master's in Information technology and Management

May 2020

Rashtrasant Tukadoji Maharaj Nagpur University GPA: 3.6/4.0**Nagpur, India**

Bachelor of Engineering in Information Technology

April 2013

Core Technical Skills

Programming Languages: SQL, PL/SQL, PostgreSQL, CORE JAVA, J2EE, C#, XML, JavaScript**Data Analytics Programming:** R, Python**Business Intelligence tools:** Tableau, QlikView, QlikSense, ETL, Informatica, Power BI**Database engines:** Oracle 11g & 12c, SQL Server 2012/2018**Data Modeling & Database Design:** Relational (RDBMS) & Dimensional (Datawarehouse), OLTP**MS Office:** Excel VBA, Access 2016, Visio, MS Project, Word Operating**Operating System:** Windows, UNIX, and LINUX**Experience with Atlassian:** Confluence, JIRA, ServiceNow and Bitbucket**Methodologies:** Waterfall, SDLC, Agile/SCRUM, Kanban, DevOps

Work Experience

Google LLC (Signature Consultants) | Business Analyst | CA

Dec 2020 – Present

- Drive the analysis behind key strategic initiatives for Google's GCS org, working cross-functionally with multiple business areas using SQL and google sheets.
- Working with a varying group of stakeholders to understand business problems and translate them into analytical requirements.
- Building and maintaining dashboards to support strategic pilot programs.

Silicon Valley Bank| Business System Analyst | Santa Clara, CA

Jun 2020 – Dec 2020

- Working closely with manager to analyze & understand Business requirements; gathered User, Functional and Non-Functional requirements & translated the requirements into User Stories for Scrum process.
- Involved in process improvement, workflow, benchmarking and evaluation of business process in BPM and static VISIO workflows.
- End-to-End documentation of the project including Business Requirement Documents (BRD), Functional Requirement Documents (FRD), Requirement Traceability Matrix (RTM), UAT Deck, Training Documents, etc.
- Analyzing system vulnerabilities and collaborating with IT and Business Teams to eliminate vulnerabilities in support of internal and external audits.
- Involved in executing test plans, test cases, test results analysis with the testing team and reporting defect management and test status matrices.
- Developing Test Cases for Unit Testing, Regression Testing and User Acceptance Testing (UAT).

Volvo Group| Business Analyst Intern | Greensboro, NC

Jan 2020 – May 2020**Project Handled: Parts Pricing Mack Volvo Trucks for Latin America and Mexico**

- Provided business insights based on data to further improve operations and processes using data mining techniques.
- Established Power BI dashboards from multiple data sources and created visualizations highlighting insights for the department.
- Implemented a parts sales tool for Volvo and Mack Trucks Mexico for Management and the regional Sales teams to generate sales tactics and monitor progress.

- Generated automated daily/weekly/monthly reports using the SAP business objects.
- Automated routine data referencing, retrieval and entry tasks that use multiple programs and websites using Excel Macro (VBA).
- Experienced with reporting tools, software, and other applications, including SQL Database, Looker.

Nordea Bank | IT Business Analyst | Copenhagen, Denmark**Sep 2017- Sep 2018****Project Handled: GoldenSource Instruments Upgrade**

- Analyzed, Developed and Upgraded (8.4 to 8.7 version) product GoldenSource as per client's requirements.
- Lead team in multiple projects by completing and updating project documentation; managing project scope; adjusting schedules when necessary; determining daily priorities; ensuring efficient and on-time delivery of project tasks and milestones; following proper escalation paths; and managing customer relationship.
- Strong knowledge on Capital Markets and Financial vendors.
- Developed crucial functional requirement specifications, creating detailed use cases, user stories and process flow diagrams to support functional specifications.
- Configured High Availability based environments in clusters, also configured JDBC and JMS servers on WebLogic server.
- Designed and upgraded the existing event driven workflows for other financial vendors and downstream systems.
- Support Backoffice for their day-to-day issues.

Nordea Bank | Software Engineer | Mumbai, India**Sep 2014- Sep 2017****Project Handled: GoldenSource Instruments**

- Provided creative and efficient solutions to challenging data management and data reporting tasks, like providing solutions for archiving and purge, cleanup of redundant/ duplicate data of various kinds by scheduling automated jobs and triggers using PL/SQL code.
- Strong knowledge of IT Service Management best practices and ITIL frameworks.
- Developed and customized workflows based on the client business requirements.
- Prepared Baseline Deployment Plan for monthly release of different types of packages majorly in Reference Data, Pricing, Corporate Actions, Issuer Rating, Calendar.
- Experience with developing, testing, and deploying REST API's.
- Managed WebLogic clusters having 4 managed servers on cluster of machines.
- Implemented JMS API to put/get the messages in/from MQ.
- Assessing, developing, implementing and sustaining Disaster Recovery and BIA plans and procedures.

L&T Infotech Ltd. | Intern | Chennai, India**Jan 2014- Aug 2014****Project Handled: Payment Processing System**

- Developed Maker module, in which both single funds transfer as well as bulk fund transfer was sent to the checker for approval.
- Developed and implemented Test plan for the Maker Module.
- Created training documents and manuals with overall business flow information.
- Classes Model Beans View components.
- Learnt new technologies and tools like Visual Studio, SVN, Spring MVC, Struts, Hibernate, PostgreSQL.

Activities and Achievements:

- Bryan School Medal for Academic Excellence Award by University of North Carolina Greensboro 2020.
 - Worked as a Graduate Assistant for fall'19 semester for International Department UNCG.
 - Worked as a Research Assistant for spring'19 semester for MBA Department UNCG.
 - Most Valuable Performer of Larsen & Toubro InfoTech, Ltd. for playing pivotal role in GSI upgrade for Client Nordea Bank 2017.
 - Pat on the Back for extraordinary Performance for Client Nordea Bank 2016.
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