**PRATHIMA NARAGANENI**

(828) 414-8099 / [ananyaprathima.pm@gmail.com](mailto:ananyaprathima.pm@gmail.com)

https://www.linkedin.com/in/prathima-naraganeni/

**SUMMARY**

* An exceedingly motivated and results-oriented analytical business professional with more than 12 years of working experience in software development, business analysis, innovation and problem solving.
* Passionate for driving products and ideas from inception to release into the market.
* Responsible for innovation and end to end launch of products.
* Collaborates with global commercial services partners and customers to develop a roadmap and drive products and features from concept to launch in a fast-paced environment.
* Works with cross functional teams and various stakeholders, including analytics, design user experience, engineering, and user enablement.
* Turns data insights into products with actionable outcomes to the ultimate customer.
* Works in an agile environment and continuously reviews the business needs, refines priorities, outlines milestones and deliverables, and identifies opportunities and risks.
* Partners with stakeholders and customers across the organization to inform the product vision, strategy, features, and prioritization.
* Develops, owns, and executes product roadmap.
* Translates product roadmap features into well-defined product requirements including features, user stories, and acceptance test criteria.
* Prioritizes and maintains the sprint backlog for assigned products, balancing the requirements of stakeholders.
* Leads the product functional design process based on an intimate knowledge of the users and technology.
* Define product requirements, business rules, acceptance criteria and test cases that support the client’s new product or service.
* Facilitate gathering of business and technical requirements from cross-functional partners.
* Review and approve user stories, use cases, and UX/UI wireframes that align with the client’s product definition.
* Facilitate complex team meetings involving business and technical resources, including third-party vendors.
* Ability to lead a diverse group of resources – developers, technical architects, program and project managers, product owners, testing leads, and testers.
* Demonstrate credibility as a business partner to ensure business and technology decisions are reached to support business goals and objectives.
* Good experience and knowledge in using Spring, Hibernate, JavaBeans, Servlets, Struts, XML Mapping, Ant, Ivy, and Maven.
* Experience with relational databases such as MySQL, PostgreSQL, SQL Server, Oracle, DB2 and in writing stored procedure Functions and Triggers using PL/SQL.
* Experienced in web-based applications using Java/J2EE, Servlets, Struts, Spring IOC, Spring MVC, Spring AOP, Spring Security, Spring Boot, JDBC, Web Services (SOAP & RESTful services) and ORM frameworks like Hibernate.
* Experience with User Interface using HTML5, CSS3, JavaScript, Dojo, AngularJS, ReactJS, jQuery, and Bootstrap for providing user interface and communication between the client and server.
* Experience with Git as Version Control System, an important component of Source Configuration Management

**EDUCATION**

* Master of Computer Applications (MCA), Jawaharlal Nehru Technological University, Hyderabad, India
* Bachelor of Science (BSc), Nagarjuna University, Vijayawada, India

**CERTIFICATIONS**

* SAFe 5 PO/PM – Scaled Agile Framework 5 Product Owner/Product Manager
* Foundations in Design Thinking from IDEO.
* Product Management: Building a Product Roadmap.
* PSPO - Professional Scrum Product Owner
* CSPO - Certified Scrum Product Owner
* PSM 1 – Professional Scrum Master
* OCA-JSE8 – Oracle Certified Associate Java SE8 Programmer

**KEY** **SKILLS**

* Conceptual skills
* User-centered design processes
* Design quality standards
* Service and product design methodologies
* Agile and Scrum
* Conducting design sprints
* User validation
* Analytical skills
* Collaboration and teamwork
* Communication

**SKILLS**

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| --- | --- |
| Methodologies | Waterfall, Agile, Scrum, XP, Kanban |
| Technologies | Service Now, HTML 5, CSS 3, XML, , Ajax, jQuery, AngularJs, Javascript, Nodejs, Bootstrap, Core Java, J2EE, JSP, PL/SQL, |
| Tools | Jira, Rally, TFS, JDeveloper, Photoshop, Illustrator, FireBug, Dreamweaver, inVision, InDesign, Axure, UXPin, Balsamiq, SVN, CVS, Jenkins, Gitlab |
| Database | Oracle 12, MySQL |
| Cloud | Azure, AWS |

**EXPERIENCE**

**Jun ’19 – Present** *Product Owner,* **Silk Route Global, Troy, MI**.

**Project: Batch Returns Processing System.**

Batch Returns is a service that lets booksellers submit online return requests and get authorization from suppliers within hours. Batch Returns is an easy-to-use web interface that we have developed to streamline the returns process. Instead of waiting for a publisher’s rep to authorize returns, booksellers can simply send a list electronically from the Batch Returns website and get an answer from their suppliers within a few hours. Once you have authorization, print out a bar-coded label and send back the books. The system is now used by more than 900 bookshops whose managers are saving substantial amounts of time and money using the system, which conforms to the Book Industry Communication (BIC) standard.

**Project: Warehouse Management System**

The JMS Application is the main depot application used for Goods In Receiving at Oakwood, this includes all the Pharmacy Medication Verification via NMVS (National Medicines Verification System)system. As well as, it manages all the Telecom BOM/Job kitting functionality. Also, Pharmacy tote order releasing that are user initiated.

**Project: Skylight**

Skylight is a VMI (Vendor Managed Inventory) tool optimizes all aspects of the retail demand chain with a mission to sense demand, stock smart, sell more and see everything.

Skylight key functionality includes new product introduction, demand sensing and shaping using POS and other sources, demand driven replenishment, assortment optimization and reverse logistics. Skylight has superior demand forecasting, perpetual inventory management and assortment optimization and many more algorithms. It has multiple modules like iBI, iAssort, iMerch, iForecast, iPlan, iOrder/iLocation.

**Project: Algo Data Analytics/BI(Business Intelligence) Tool**

Algo is a Data Analytics/BI software tool which helps business users optimize sales & operations planning to avoid stock outs, reduce returns and inventory write downs, while reducing inventory investment.

* Collaborated with stakeholders to understand business problem statements and convert them into user stories.
* Worked with stakeholders on process improvements and designed to improve results.
* Initiated and participated in the research, collection, and compilation of data for reports, projections and estimates.
* Articulated product vision and user stories in a way clearly understandable to development teams.
* Established user story acceptance criteria and refined stories with Scrum teams.
* Created Sprint Release Plans with inputs from Stake holders and development teams.
* Applied Agile methods and processes to promote a disciplined and transparent project management process.

**Environment:** HTML, CSS, Java, J2EE (JSP, JDBC, Servlets, Struts Framework), Java Script, Web Logic, Tomcat 5.0, SQL, PL/SQL.

**Dec ’16 – May ’19** PO/*Business Analyst,* **Cisco Systems, San Jose, CA**.

Cisco Collaboration Knowledge portal is a web-based tool, which provides a flexible, scalable way to share the knowledge across the organization. The application also has the online library, where the users can access books on various topics. The users can create discussion forums, communities for better communication and collaboration with in the organization. The various certification details are also available for the users. We have executed this project in Agile/Scrum mode.

* Designed and developed elements of systems design, including user stories, business process documentation, workflow charts, diagrams, data migration rules, business rules, wireframes, or other detailed deliverables
* Located and extracted data from a variety of sources for use in analysis.
* Worked with the business unit for KPI creation and goal setting.
* Analyzed customer survey data to develop actionable insights to drive customer behavior.
* Planned and monitored the progress of release items.
* Collaborated with end users and developers on developing comprehensive test cases.
* Documented user interfaces, data definitions, data mapping and rules.

**Environment:** HTML, CSS, Java, J2EE (JSP, JDBC, Servlets, Struts Framework), Java Script, Web Logic, Tomcat 5.0, SQL, PL/SQL.

**Oct ’15 – Nov ‘16** PO/*Business Analyst*, **Cisco Systems Inc., San Jose, CA.**

Mass MAT is a Web-based tool which provides a flexible, scalable way to perform the MMAT management transactions in mass (bulk transactions) resulting in reduced cycle time. It was designed to perform Mass Move, Adds and Terminates product/serial number/instances on different levels such as Contract, Service, Product, Site etc. The goal is to develop a new core software application that will improve business practices and processes within and across administrative and operational areas.

**Environment:** HTML, CSS, Java, J2EE (JSP, JDBC, Servlets, Struts Framework), Java Script, Web Logic, Tomcat 5.0, SQL, PL/SQL.

**Oct’10 – Sep’12** *Sr* *Java Developer,* **Sachi Computers Pvt. Ltd, Bangalore, India.**

Indian Marriage is a matrimonial website, consists of various services and tools where people look for other people and can search using the dimensions of location, age, gender, religion, caste, language, profile rating and photos. Services provide information addressing the problem of finding the right match, building a relationship and managing marriage process. It also provides the service of sending Invitations. Users must be registered to use the services.

**Environment:** HTML, CSS, Java, J2EE (JSP, JDBC, Servlets, Struts Framework), Java Script, Web Logic, Tomcat 5.0, SQL, PL/SQL.

**Aug ’05 – Sept ’10** *Software Engineer,* **Genpact, Hyderabad, India**

Genpact eSupport Portal is a new intranet application for the employees. The application helps its employees perform various activities like applying for leave, getting payroll details, applying international/domestic travel requests and booking a cab etc. The application was integrated with other intranet portals using single sign on.

**Environment:** HTML, CSS, Java, J2EE (JSP, JDBC, Servlets, Struts Framework), Java Script, Web Logic, Tomcat 5.0, SQL, PL/SQL