Shahel Jemi
Business Analyst

Strategic and results-driven Business Analyst with 2+years of broad-based experience in business operations, customer reviews and new business development. Worked as Project Assistant managing several projects. Possess a B.E in Electronics & Instrumentation Engineering and MBA in E-Business.

✉ shaheljemi@gmail.com

📱 9444333540

📍 Chennai, India

SKILLS

Agile Methodology

Scrum   JIRA

Mindmap   MS Visio

TestRail

QA Methodology and Tools

Reporting Tools

Confluence

MS Office

Risk Mitigation

Requirement Gathering & Analysis

Strategic & Business Planning

Business Process Improvement

Quantitative & Qualitative Research

LANGUAGES

French
Full Professional Proficiency

English
Full Professional Proficiency

Tamil
Native or Bilingual Proficiency

WORK EXPERIENCE

Business Analyst
Amazon Development Center

03/2018 - 01/2019
Achievements/Tasks

- Worked with stakeholders to design the roadmap and ensure production values ensuring quality of the product.
- Analyzed the customer reviews from the amazon portal and make it as JIRA stories.
- Gathered Information from SRS, analyzed new features and pain points, and allocated relevant data to Development, Business and QA Team.
- Developed business plans, determine Key Performance Indicators(KPI) and Most Valuable Player(MVP) with the User stories and Tasks and coordinate the measurement result for all the fire TV products.

Quality Service Associate
Amazon Development Center

02/2017 - 03/2018
Achievements/Tasks

- Testing on streaming devices along with App testing on Fire TV products, Fire TV stick 4 K, Smart TV devices, Fire TV Cube and Fire TV recast
- Preparation of QA strategy and requirement design of the given scenarios
- Test the upgraded cycles from previous releases of Fire TV Versions - Functional testing, End to End testing, Regression testing, Localization testing, Browser compatibility testing of the product - Sanity tests on PREPROD & PROD environments - QA Acceptance testing for new builds - Ad- hoc testing , bug bash were frequently performed to increase the quality of the product

Project Assistant
Petrofac

09/2019 - 06/2020
Achievements/Tasks

- Participating, aligning the task to the team in scrum and retrospectives, task identification, task estimation, planning activities of the respective tasks
- Preparation of holistic view of documenting - Planning, Organizing , directing the completion of specific projects, team and time management, feature on boarding , traceability, environment setup, creating project reports and tracking budgets
- Create and implement simple statistical models such as regression or forecast modelling to identify risks

EDUCATION

Bachelor of Engineering - (E & I)
Panimalar Engineering College

08/2012 - 04/2016

MBA - E-Business
Annamalai University - Chidambaram

10/2016 - 04/2018

ACHIEVEMENTS

Star of the Month (05/2017 - 06/2017)
Rewarded as star of the month for identifying most number of defects competing with the teams average.