

# TEJAS MAGAR

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## SUMMARY

Accomplished **Agile Business Data Analyst** with 4 years exp in **Banking** and **Financial** services domain bringing exceptional abilities in product analysis, business intelligence development and statistical trend assessments. Achieved **20% savings** in operational keying after optimizing form layout changes. Highly Proficient in **SQL**, **Excel** and **REST API integration**.

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## WORK EXPERIENCE

### Associate, JP MORGAN CHASE

February 2018-June 2019

- Instructed as Business Analyst across **cross functional** agile team of over 50-60 size, across **Chicago & Mumbai** including a vendor team of 20 to complete design of **US tax forms** on a quarterly basis achieving **efficiency by 25%**.
- Elicit project relevant requirements and business rules using various techniques (**interviews, workshops, brainstorming, questionnaires**). Lead sessions with executive sponsors and business stakeholders.
- Translated features into user stories within the team's **product backlog** while managing, ranking and prioritizing this backlog to reflect stakeholder's requirements to the agile SCRUM teams.
- Maintained the solution **vision, roadmap, and backlog** of payment check domain through the project's life cycle.
- Evaluated risks related to requirements implementation, testing processes, project validation, communication and training saving company on average \$15,000+.
- Applied Agile methods and processes to promote a disciplined and transparent project management process.
- Evangelized product vision to key stakeholders using customer research, **data/statistical modelling**, performance changes and use cases to build consensus using **SaaS models** reducing cost by 15%.
- Collected and reviewed project **stakeholder requirements** with help of meetings, walkthroughs and interviews, produced business requirements documentation and created mock-ups each sprint.
- Helped research, plan, design and implement a complete technology stack **re-architecture** which enabled us to introduce speed and scalability improvements.
- Analyzed product strategy/ product innovation/automation helped clients create and launch digital business models.
- Enhanced payment pages to reduced layout flow issues using **A/B experiment** and **significance testing**.

### Technology Business Analyst, JP MORGAN CHASE

July 2015-January 2018

- Designed **KPI's** and management reporting dashboards to provide strategic insights to drive growth and performance.
- Initiated **quality assurance**, system integration and user acceptance testing facilitating on-time, on-budget and acclaimed "go-live" of enterprise implementations for up to 2,000+ global users.
- Developed detailed **product requirements** that define the user capabilities, specific functional specifications, data and analytics that showed how the user stories are to be satisfied; partner with IT to ensure alignment and realization of business requirements during the development process.
- Acted as liaison between business and IT teams to refine and incorporate product features based on client demands.
- Conducted knowledge transfer sessions on payments domain with the SCRUM teams to reduce dependency of work.
- Coordinated code releases and **shared APIs** with other IT groups and maintaining contracts with third-party vendors.
- Conducted individual and group (**JAD**) sessions with business and technical units including directorial leaders.
- Created/maintained custom queries, views, and stored procedures using **T-SQL** for data and driven datasets.
- Constructed Ad-hoc, Standard, Dashboards, and reports using **Tableau/SQL Server Reporting Services (SSRS)**.
- Led **Scrum Ceremonies** – Daily Standup, Sprint Planning, Retrospectives, Demo, and Sprint.
- Handled **SOAP & REST API** and **ETL** services for payments domain to increase efficiency.
- Documented high level requirements and specifications and map out **process flows** and **Root cause Analysis**.

## SKILLS

- **Programming and Web Technologies:** SQL, Java, Python, VBA, Bash/Shell, HTML5, CSS3, XML, JavaScript
  - **Project Management Tools and Techniques:** ALM, JIRA, Confluence, Slack, Microsoft Project, SharePoint, Agile, SCRUM, Continuous integration, Process Flow Diagrams, Requirement Traceability Matrix, UAT, Microsoft Project, Product Management, Microsoft Word, Excel, PowerPoint, Access, Visio, Six Sigma/Lean, Salesforce, Kanban
  - **Data Analytics:** Tableau, Power BI, Quick Sight, SAS Enterprise Miner, Access, SSRS, ORACLE ERP
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## CERTIFICATIONS AND AWARDS

- **Google Analytics**, Certified Scrum Master **CSM**, Tableau Specialist, AWS Solution Architect, IBM Design Creator.
  - Awarded as **Ace Achiever** in JPMC for improving project efficiency by 25% in 2018.
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## EDUCATION

Master of Science, Management Information Systems  
University at Buffalo, SUNY

June 2020  
GPA – 3.9/4.0